

図書館サービス計画アンケート調査（利用者）業務委託

中間報告

令和 7 年 10 月

株式会社 西日本科学技術研究所

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I 調査概要

1 調査目的

現在、県民の価値観の多様化、コロナ禍を経て急速に展開する IT 化により社会状況が大きく変化し、一方で、人口減少や高齢化が深刻な課題となっている。本調査は、「第 3 期オーテピア高知図書館サービス計画」の策定にあたり、県民や関係機関・団体等の図書館サービスへのニーズ等を把握し、今後の図書館サービスとして有効な施策を見出すとともに、計画策定の基礎資料とするために実施したものである。

2 調査項目

本調査の項目は以下の通り設定した。

- ◇ 属性（年齢、居住地、勤務地または学校所在地、職業、利用頻度）
- ◇ オーテピア高知図書館の利用目的
- ◇ オーテピア高知図書館の利用に係る満足度
- ◇ オーテピア高知図書館のサービス認知度
- ◇ オーテピア高知図書館が暮らしや仕事に役立つか
- ◇ オーテピア高知図書館の今後のサービスへの期待度
- ◇ オーテピア高知図書館以外に利用する図書館

3 調査実施概要

調査対象	15 歳以上（高校生以上）のオーテピア高知図書館利用者 1,500 人
調査方法	オーテピア高知図書館利用者（2F・3F）に調査票を直接手渡し、館内で記載いただく方法で実施
調査実施日	2025（令和 7）年 8 月 19 日（火）11:00～20:00 8 月 22 日（金）11:00～20:00 8 月 24 日（日）9:30～18:00
回収結果	配布数：1,500 部 回収数：1,451 部 有効回収数：1,422 部※ 有効回収率：94.8%
実施主体	高知県立図書館
調査機関	株式会社 西日本科学技術研究所

※回収した調査票のうち、すべて無回答または属性が無回答の場合は無効とした。

4 留意事項

以降の分析結果についての留意事項は以下のとおりである。

- ① 「Ⅲ 調査結果」は、「集計表」に基づき、要点のみを記述してあるため、集計表を合わせて参照すること。
- ② 単数回答の場合、本文および図表の比率はすべて小数点第2位以下を四捨五入し、小数点第1位までを表記している。したがって、比率の合計が100.0%とならない場合がある。
- ③ 設問によっては複数回答の場合があるため、比率の合計が100%を超えることがある。
- ④ 設問回答者の母数は、すべての設問について記載しているが、副問によって回答者が限定される場合もその母数について副問ごとに記載している。
- ⑤ 本調査における対象者の属性は以下のとおりである。

◇ F1 年齢

10 歳代、20 歳代、30 歳代、40 歳代、50 歳代、60 歳代、70 歳代、80 歳以上の 8 階層に分類

◇ F2 居住地

高知市、高知市以外の県内市町村、県外の 3 種類に分類

◇ F3 勤務地（または学校所在地）

高知市、高知市以外の県内市町村、県外、その他の 4 種類に分類

◇ F4 職業（業種）

職業：会社員、自営業、会社役員、団体職員、自由業、パート・アルバイト、公務員、家事専業、学生（高校生）、学生（大学・専門学校生）、無職、その他の 12 種類に分類

業種：農業、林業、漁業、鉱業、建設業、製造業、運輸業、卸売業、小売業、不動産業、飲食業、宿泊業、教育・学習支援業、情報サービス業、医療・福祉、サービス業、その他の 17 種類に分類

◇ F5 利用頻度

ほぼ毎日利用、週 2～4 回程度、週 1 回程度、月 1～2 回程度、年 1～2 回程度、初めて利用の 6 種類に分類

- ⑥ 「Ⅲ 調査結果」は、各設問とも全体、年代別および職業別の分析を基本とし、今後の図書館サービスに対する関連性が高いと考えられる設問に対してはその他の属性に照らした分析を行っている。

※中間報告では、調査結果のグラフおよび集計表のみ整理した。

5 調査票

調査票の仕様は、A3 判両面印刷（A4 判 4P 構成；1 色）、二つ折り仕上げとした。設問数は属性を含めて 12 問（副問除く）であるが、設問の中の各項目及び副問を合わせたすべての回答機会は最多で 42 問となっている。

本調査で使用した調査票を以下に記載する。

オーテピア高知図書館 利用者アンケート調査																										
このアンケート調査は、オーテピア高知図書館を利用いただいている皆様を対象として、サービスの向上や運営方針の見直しにあたり、参考とするため行うものです。調査は無記名で行い、この調査の結果につきましては、すべて統計的に処理し、オーテピア高知図書館利用者アンケート調査以外の目的には一切使用いたしません。 利用者の皆様には貴重なお時間をいただき恐縮ですが、回答にご協力くださいますようお願い申し上げます。なお、回答はお一人様 1 回のみお願いします。																										
あなた自身のことについておたずねします																										
【問 1】 年齢をお答えください。（○は 1 つだけ）																										
<table border="1"><tr><td>1 10 代</td><td>2 20～29 歳</td><td>3 30～39 歳</td><td>4 40～49 歳</td><td>5 50～59 歳</td></tr><tr><td>6 60～69 歳</td><td>7 70～79 歳</td><td>8 80 歳以上</td><td></td><td></td></tr></table>			1 10 代	2 20～29 歳	3 30～39 歳	4 40～49 歳	5 50～59 歳	6 60～69 歳	7 70～79 歳	8 80 歳以上																
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【問 2】 お住まいの地域をお答えください。（○は 1 つだけ）																										
<table border="1"><tr><td>1 高知市内</td><td>2 県内市町村（市・町・村）</td></tr><tr><td>3 県外（都・道・府・県）</td><td></td></tr></table>			1 高知市内	2 県内市町村（市・町・村）	3 県外（都・道・府・県）																					
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【問 3】 あなたの勤務地（または学校所在地）をお答えください。（○は 1 つだけ）																										
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【問 4】 ご職業をお答えください。（○は 1 つだけ）																										
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【問 4-1】 問 4 で 1～6 を選択された方は業種をお答えください。（○は 1 つだけ）																										
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【問 5】 オーテピア高知図書館をどれくらい利用していますか。（○は 1 つだけ）																										
<table border="1"><tr><td>1 ほぼ毎日</td><td>2 週 2～4 回程度</td><td>3 週 1 回程度</td><td>4 月 1～2 回程度</td></tr><tr><td>5 年 1～2 回程度</td><td>6 初めて</td><td></td><td></td></tr></table>			1 ほぼ毎日	2 週 2～4 回程度	3 週 1 回程度	4 月 1～2 回程度	5 年 1～2 回程度	6 初めて																		
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オーテピア高知図書館の利用目的などについておたずねします

【問 6】 オーテピア高知図書館を主にどのような目的で利用していますか。(○はいくつでも)

- 1 本や雑誌、CDやDVDなどを借りるため
- 2 本を読むため
- 3 雑誌や新聞を読むため
- 4 DVDを観たり、CDを聴くため
- 5 本や雑誌を使って調べものをするため
- 6 データベースやインターネット用のパソコンを使って調べものをするため
- 7 職員に調べものなどの相談をするため
- 8 おはなし会や映画会などの行事に参加するため
- 9 展示を観るため
- 10 こどもが利用するためのつきそい
- 11 自分で持ってきた参考書や問題集などを使った自習
- 12 特に目的はなく、何となく、時間つぶし
- 13 その他（具体的に

)

【問 7】 オーテピア高知図書館を利用して、以下の項目についてどのようにお感じになっていますか。
(①～⑨のそれぞれ該当する枠に○をつけてください)

	大いに満足 している	だいたい満 足している	やや不満で ある	不満である	わからない ／利用した ことがない
① 本の品ぞろえ（紙媒体）					
② 本の品ぞろえ（電子書籍）					
③ 雑誌や新聞の品ぞろえ					
④ CDやDVDの品ぞろえ					
⑤ 調べものの案内の対応 （レファレンスサービス）					
⑥ 図書検索機（OPAC）の使いやすさ					
⑦ データベースの種類					
⑧ 資料展示のテーマや内容					
⑨ 行事のテーマや内容					

【問 8】 オーテピア高知図書館のさまざまなサービスを知っていますか。また、そのサービスを利用したことはありますか。(①～⑬のそれぞれ該当する枠に○をつけてください)

	使ったことがある	知っているが使ったことはない	知らない
① 調べものの案内（レファレンスサービス）			
② 本・雑誌の複写（コピー）サービス			
③ 視聴覚資料コーナーでのCDの試聴、DVDの鑑賞			
④ データベースの提供			
⑤ インターネット閲覧用パソコンの提供			
⑥ 研究個室の提供			
⑦ おはなし会や映画会などの行事の開催			
⑧ 館内ツアー・図書館活用ミニ講座の開催			
⑨ 公開書庫			
⑩ 電子書籍サービス（高知県電子図書館）			
⑪ 電子書籍サービス（KinoDen）			
⑫ オーテピアアプリの提供			
⑬ 当館の本・雑誌をお住まいの近くの図書館を通じて借りるサービス			

オーテピア高知図書館では、図書館サービスを通して、暮らしや仕事の中で直面する「疑問」・「困りごと」の解決の支援に取り組んでいます

【問 9】 図書館が暮らしや仕事の中で直面する「疑問」・「困りごと」の解決に役立ったことがありますか。
(○は1つだけ)

1 ある	2 ない	3 わからない
------	------	---------

【問 9-1】 問 9 で「ある」と答えた方におたずねします。どういったことに図書館が役に立ちましたか。
(○はいくつでも)

1 ビジネス	2 起業・創業	3 就職活動	4 学校の宿題やレポート
5 学校受験対策	6 資格取得（資格名：_____）	7 語学学習	
8 介護	9 子育て	10 趣味	11 ボランティア活動
12 防災や防犯	13 移住	14 法的問題の解決	15 病気や健康づくり
16 その他（_____）			

オーテピア高知図書館のこれからについておたずねします

【問 10】 オーテピア高知図書館のこれらのサービスについてどの程度期待しますか。
 (①～⑨のそれぞれ該当する枠に○をつけてください)

	大いに 期待する	まあまあ 期待する	あまり 期待しない	期待しない	わからない
① 本・雑誌の品ぞろえ					
② 特にビジネスや就職活動に役立つ本・雑誌の品 ぞろえ					
③ 特に健康づくりや防災などについての本・雑誌 の品ぞろえ					
④ 特に資格取得や学び直しに役立つ本・雑誌の品 ぞろえ					
⑤ 電子書籍の品ぞろえ					
⑥ 図書館の利用方法を学ぶ機会					
⑦ さまざまなセミナーや相談会で学ぶ機会					
⑧ 新しいコミュニケーションツールを活用した 調べものの相談					
⑨ 調べものに対応する職員の専門性の向上					

【問 11】 オーテピア高知図書館以外に利用する図書館があれば教えてください。(○はいくつでも)

1 オーテピアしか利用していない	2 旭	3 潮江	4 長浜	5 江ノ口	6 下知
7 春野	8 三里	9 鴨田	10 初月	11 一宮	12 高須
13 介良	14 朝倉	15 秦	16 五台山	17 大津	18 布師田
19 御畳瀬	20 浦戸	21 鏡	22 土佐山	23 高知市以外の県内市町村立図書館	24 大学図書館
25 学校の図書館	26 その他 ()				

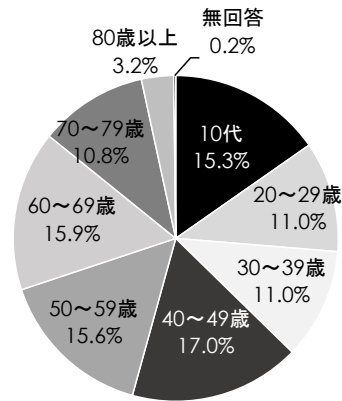
【問 12】 問7で「(やや) 不満である」、問10で「(あまり) 期待しない」を選択された理由についてお聞かせ
 ください。

ご協力ありがとうございました

Ⅱ 回答者の属性

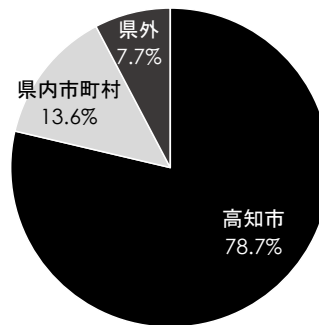
1 年齢【問1】

	人数	割合(%)
10代	218	15.3
20～29歳	157	11.0
30～39歳	156	11.0
40～49歳	242	17.0
50～59歳	222	15.6
60～69歳	226	15.9
70～79歳	153	10.8
80歳以上	45	3.2
無回答	3	0.2
計	1,422	100.0

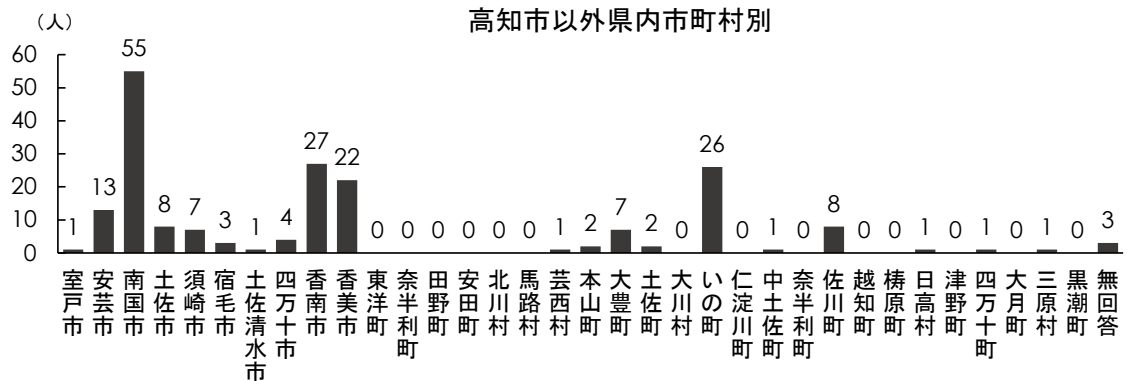


2 居住地【問2】

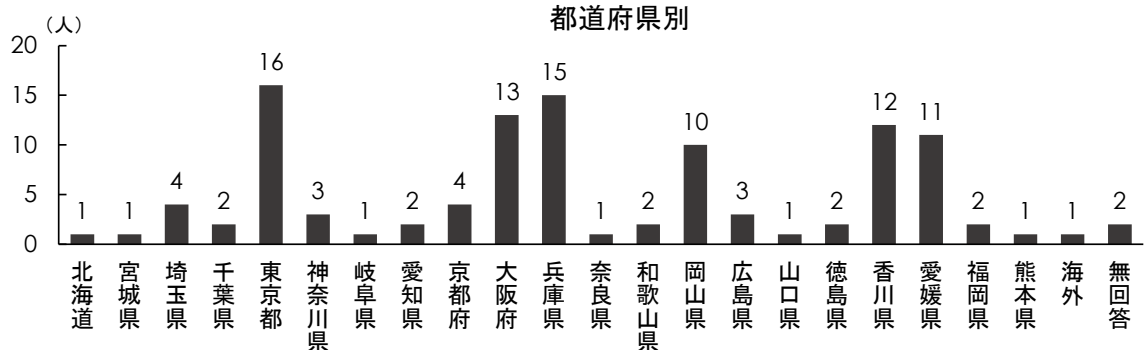
	人数	割合(%)
高知市	1,118	78.6
県内市町村	194	13.6
県外	110	7.7
無回答	0	0.0
計	1,422	100.0



高知市以外県内市町村別

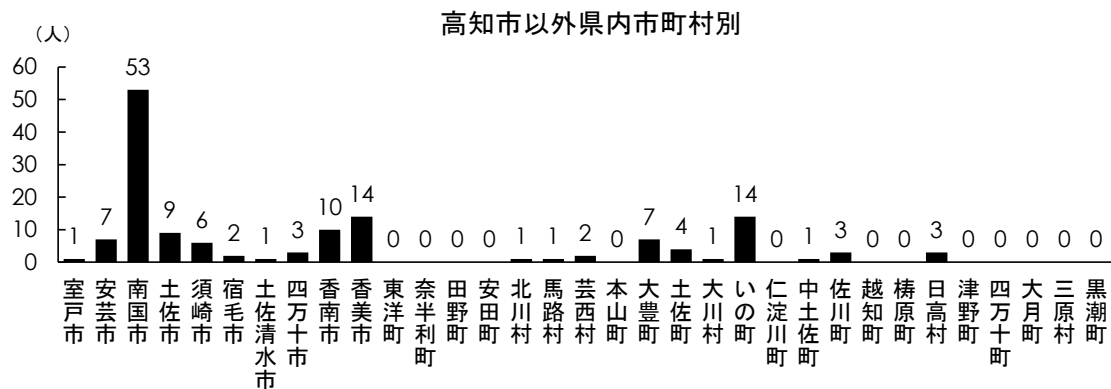
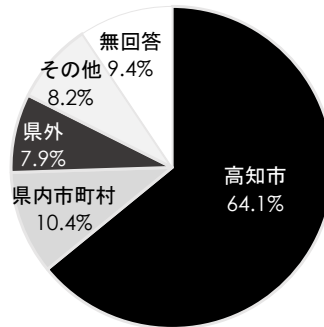


都道府県別



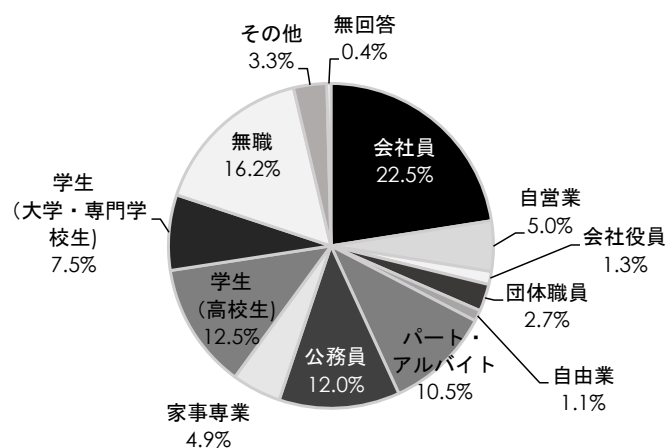
3 勤務地（または学校所在地）【問3】

	人数	割合(%)
高知市	912	64.1
県内市町村	148	10.4
県外	112	7.9
その他	116	8.2
無回答	134	9.4
計	1,422	100.0



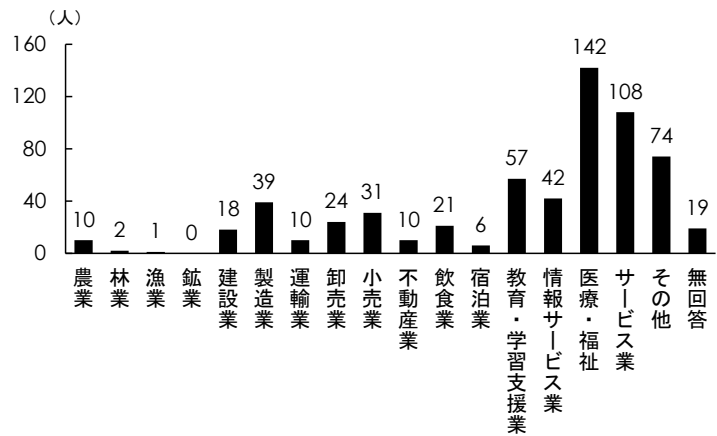
4 職業【問4】

	人数	割合(%)
会社員	320	22.5
自営業	71	5.0
会社役員	18	1.3
団体職員	39	2.7
自由業	16	1.1
パート・アルバイト	150	10.5
公務員	170	12.0
家事専業	70	4.9
学生(高校生)	178	12.5
学生(大学・専門学校生)	106	7.5
無職	231	16.2
その他	47	3.3
無回答	6	0.4
計	1,422	100.0



5 業種【問4副問】

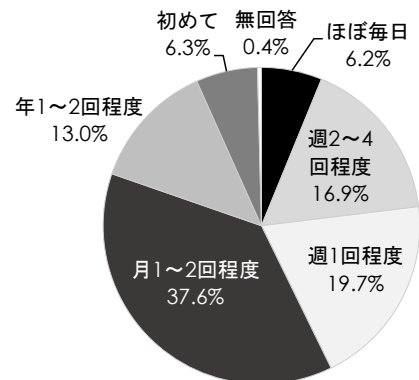
	人数	割合(%)
農業	10	1.6
林業	2	0.3
漁業	1	0.2
鉱業	0	0.0
建設業	18	2.9
製造業	39	6.4
運輸業	10	1.6
卸売業	24	3.9
小売業	31	5.0
不動産業	10	1.6
飲食業	21	3.4
宿泊業	6	1.0
教育・学習支援業	57	9.3
情報サービス業	42	6.8
医療・福祉	142	23.1
サービス業	108	17.6
その他	74	12.1
無回答	19	3.1
計	614	100.0



※職業の公務員、家事専業、学生、無職、その他、無回答を除く

6 利用頻度【問5】

	人数	割合(%)
ほぼ毎日	88	6.2
週2～4回程度	241	16.9
週1回程度	280	19.7
月1～2回程度	534	37.6
年1～2回程度	185	13.0
初めて	89	6.3
無回答	5	0.4
計	1,422	100.0

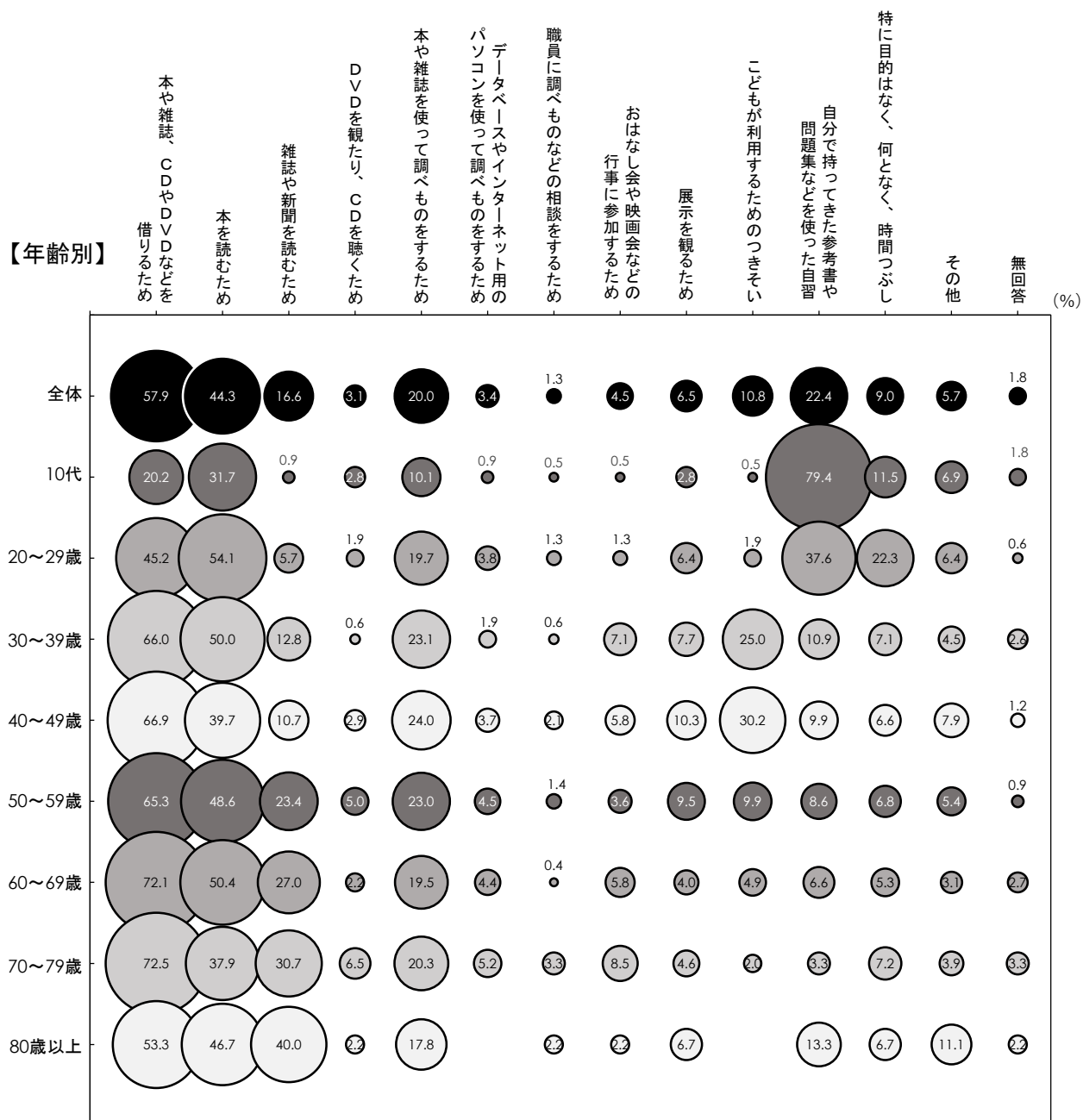


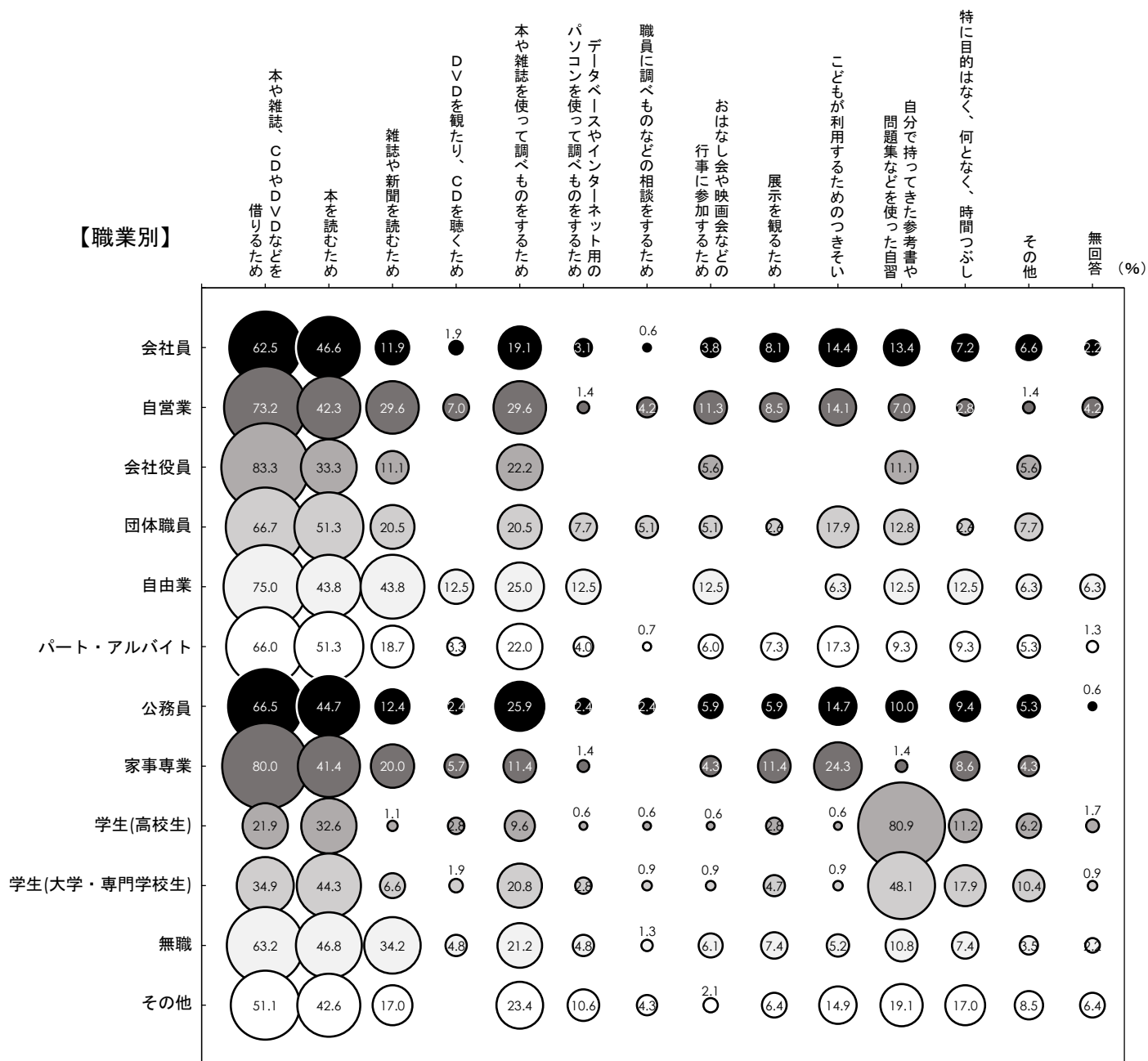
Ⅲ 調査結果

Ⅲ-1 オーテピア高知図書館の利用目的

【問 6】 オーテピア高知図書館を主にどのような目的で利用していますか。（複数回答）

n=1,422





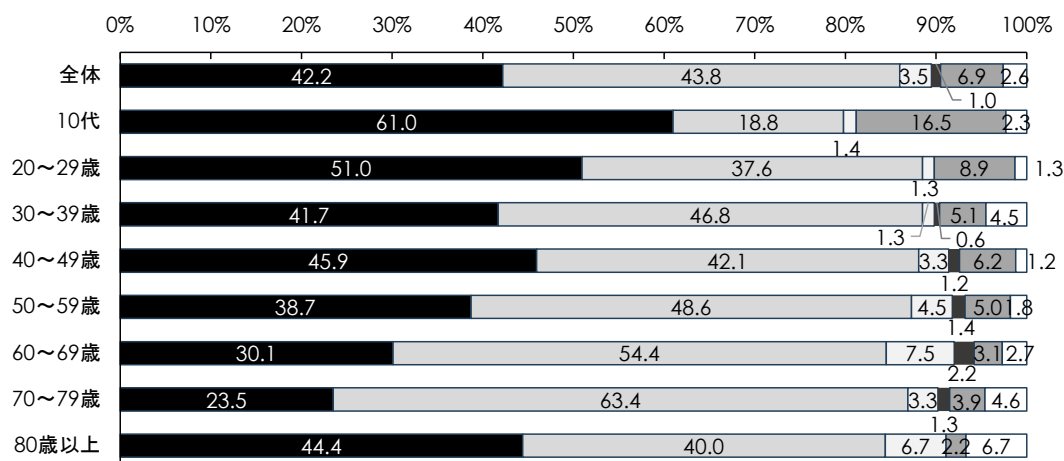
Ⅲ-2 オーテピア高知図書館の利用満足度

【問 7】 オーテピア高知図書館を利用して、以下の項目についてどのようにお感じになっていますか。

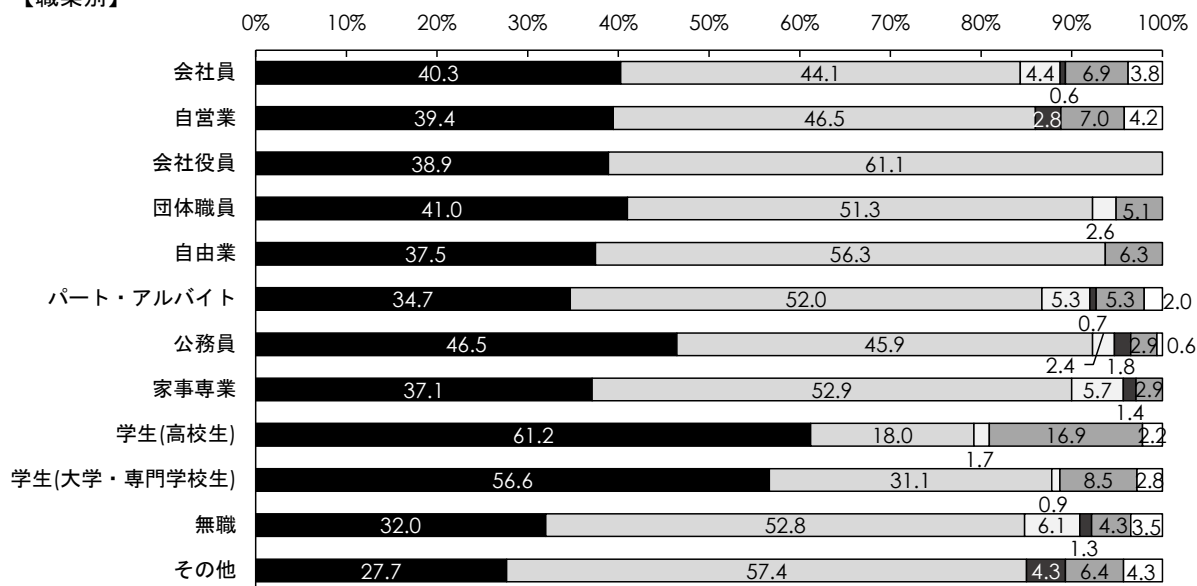
n=1,422

① 本の品ぞろえ（紙媒体）

【年齢別】



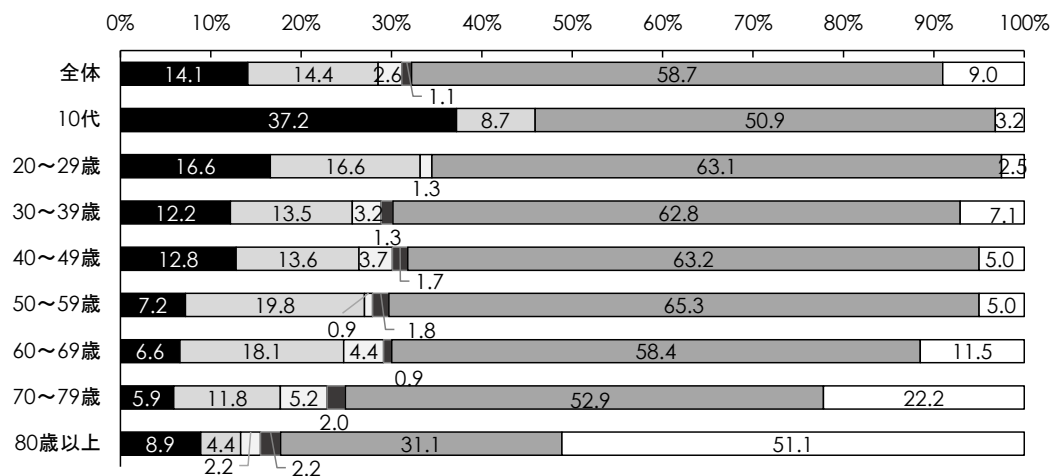
【職業別】



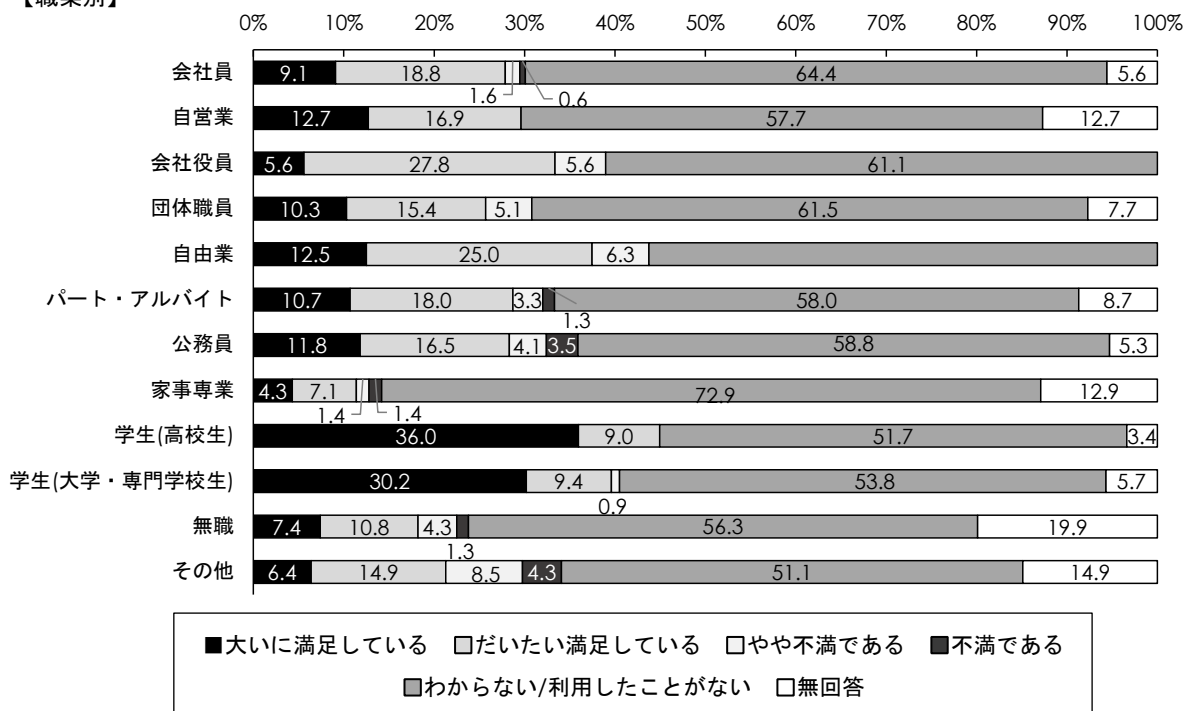
☒ 大いに満足している
 ☐ だいたい満足している
 ☐ やや不満である
 ☒ 不満である
☐ わからない/利用したことがない
☐ 無回答

② 本の品ぞろえ（電子書籍）

【年齢別】

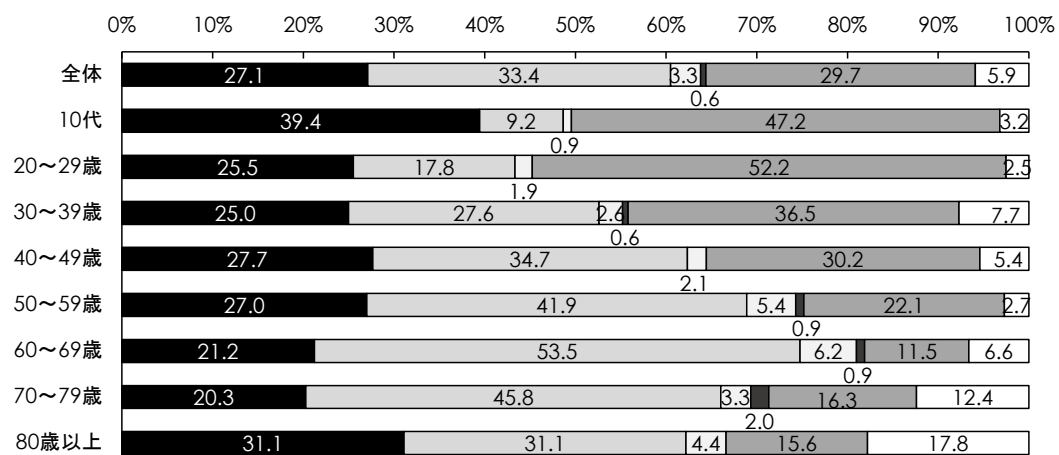


【職業別】

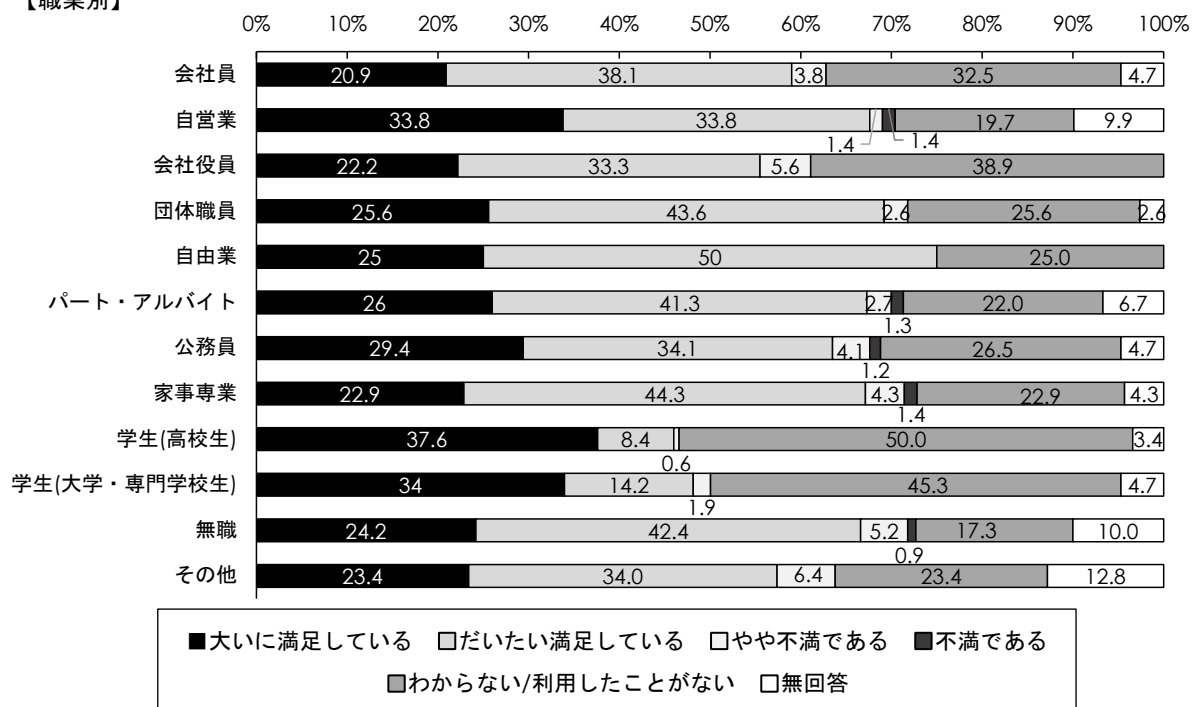


③ 雑誌や新聞の品ぞろえ

【年齢別】

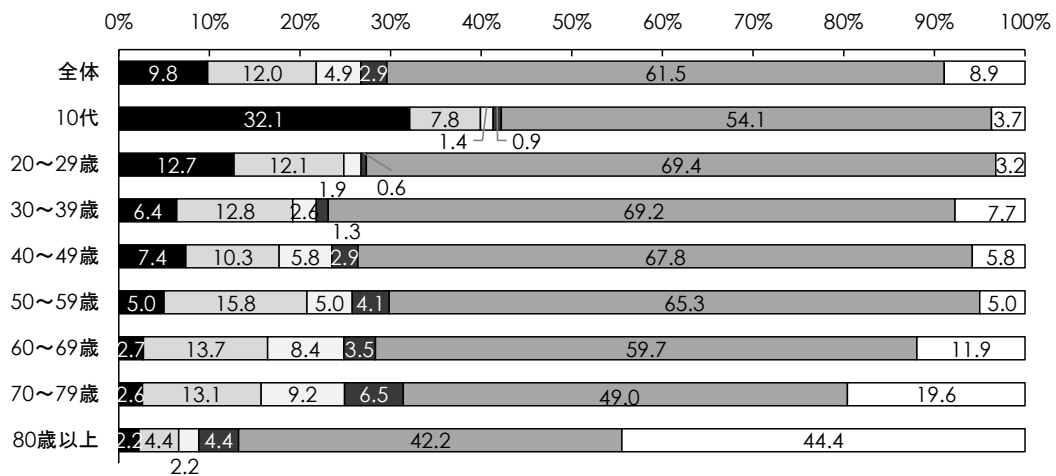


【職業別】

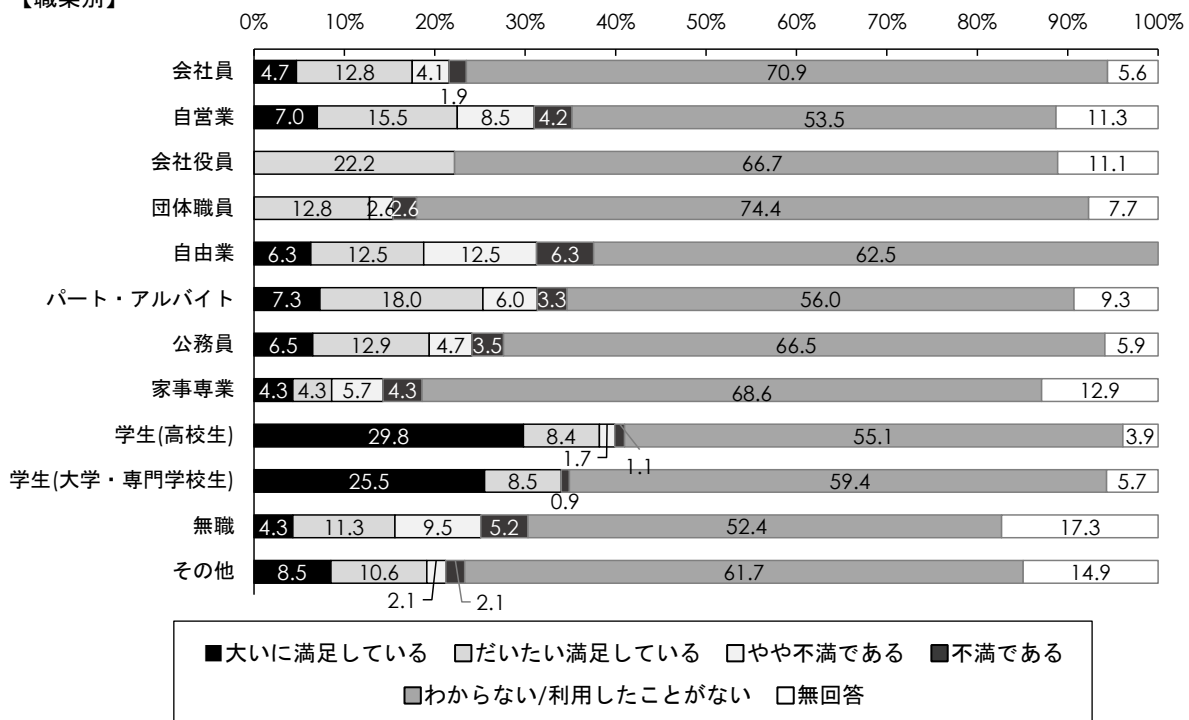


④ CD や DVD の品ぞろえ

【年齢別】

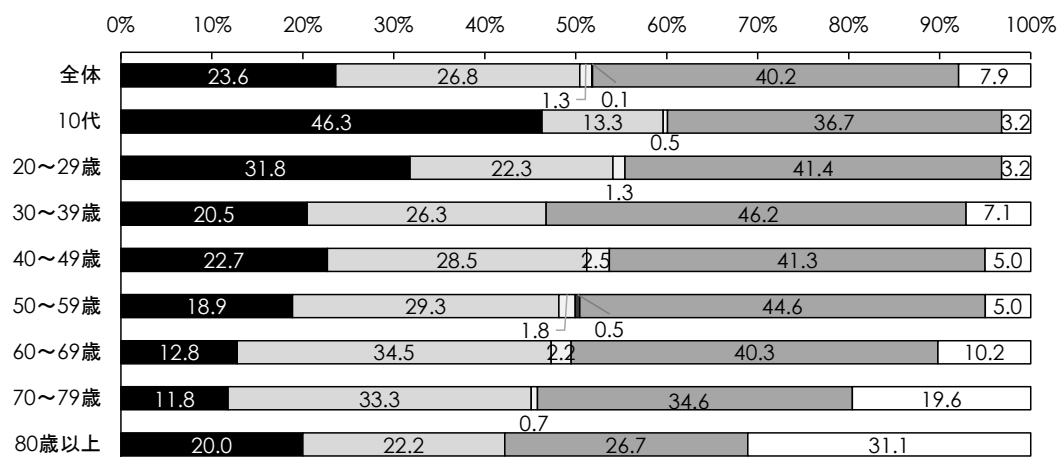


【職業別】

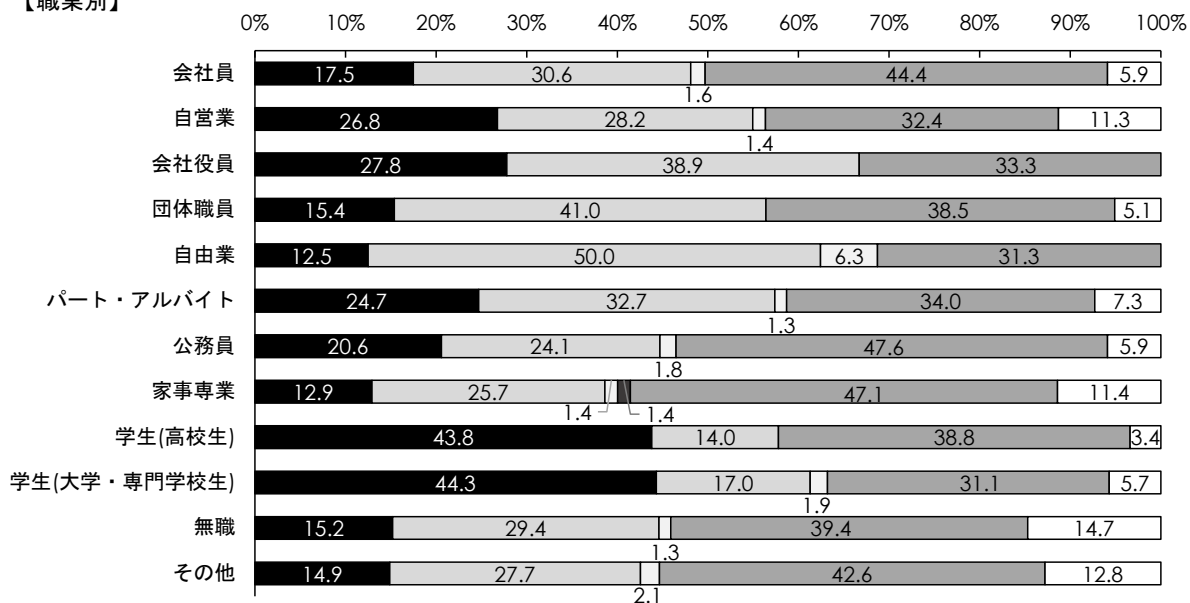


⑤ 調べものの案内の対応（レファレンスサービス）

【年齢別】



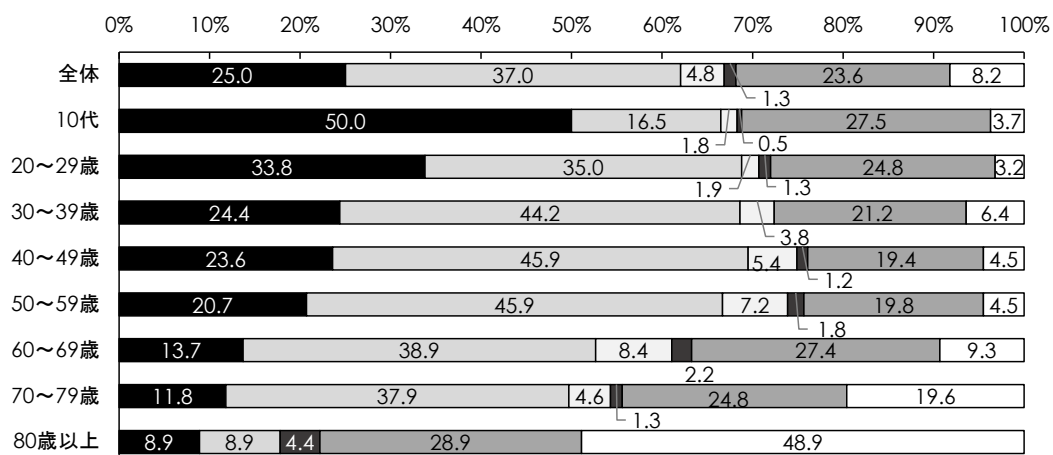
【職業別】



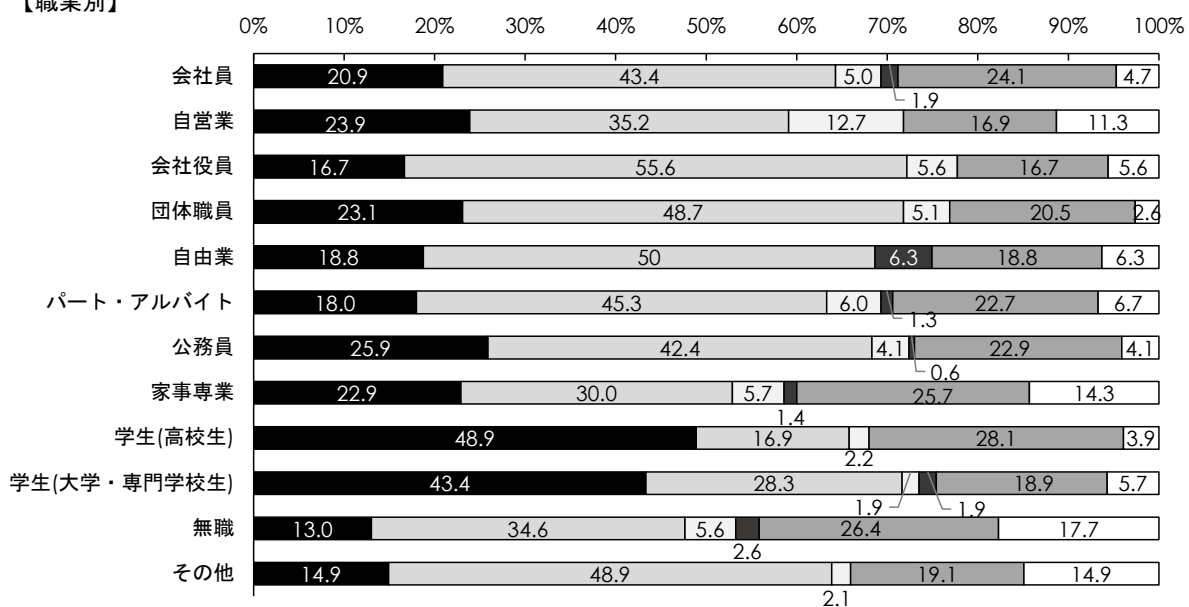
■大いに満足している □だいたい満足している □やや不満である ■不満である
 ■わからない/利用したことがない □無回答

⑥ 図書検索機（OPAC）の使いやすさ

【年齢別】



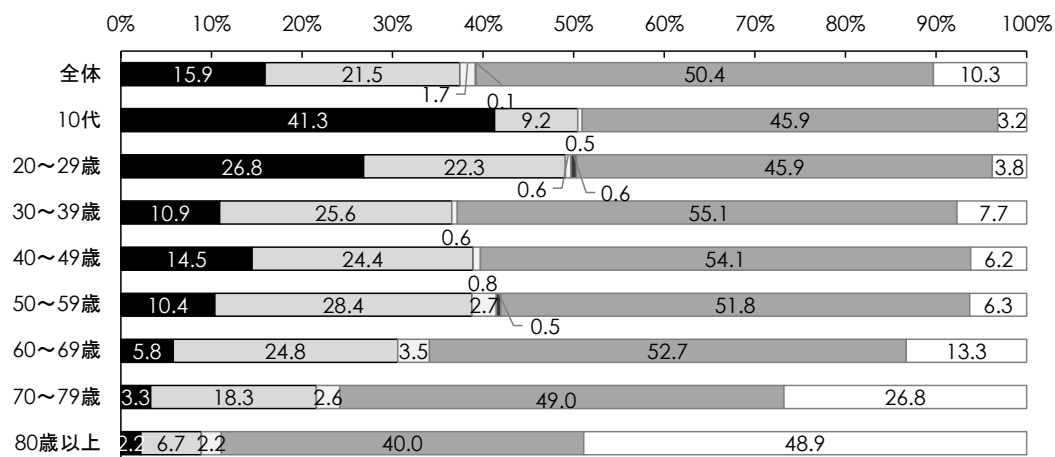
【職業別】



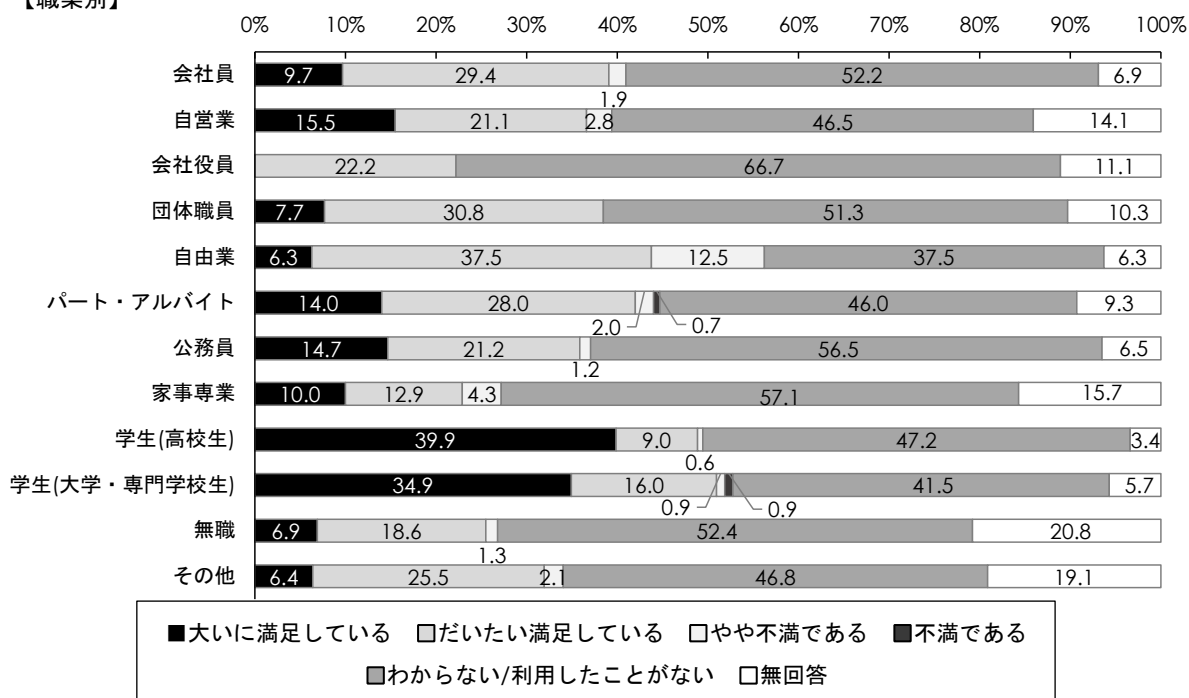
■大いに満足している □だいたい満足している □やや不満である ■不満である
 □わからない/利用したことがない □無回答

⑦ データベースの種類

【年齢別】

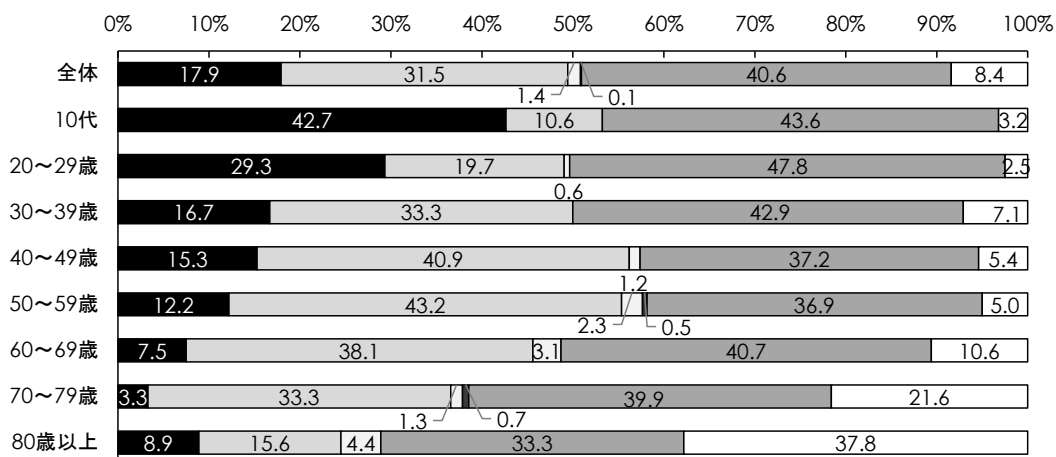


【職業別】

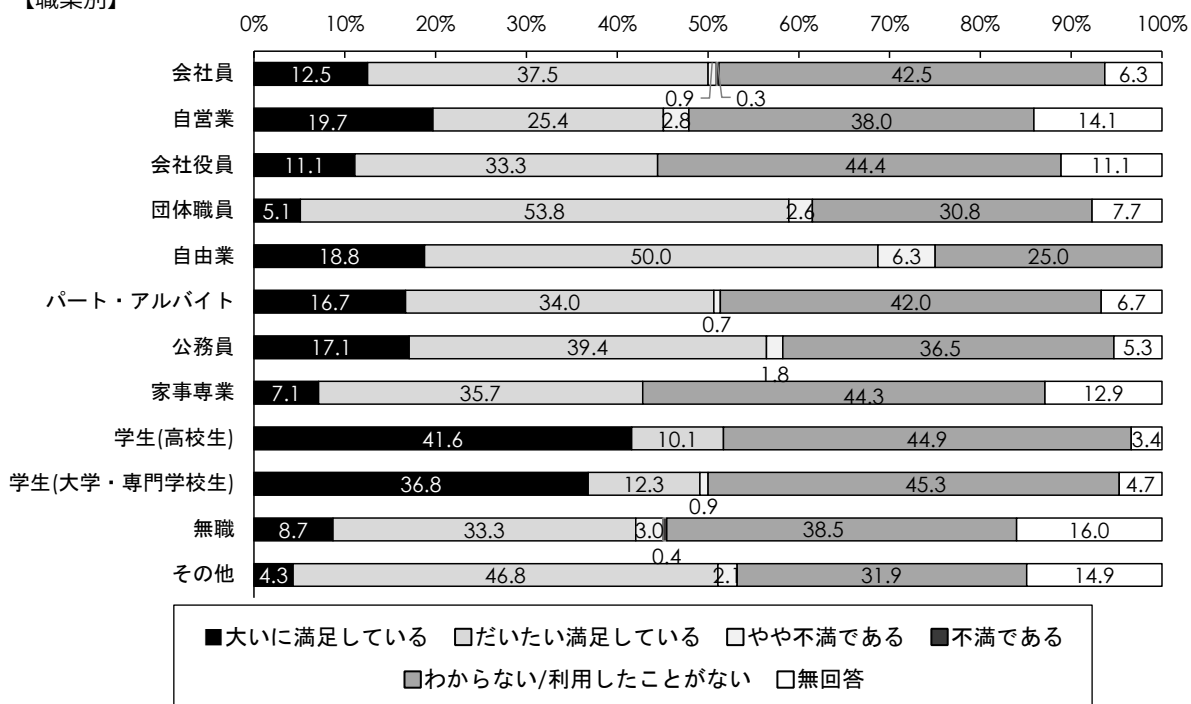


⑧ 資料展示のテーマや内容

【年齢別】

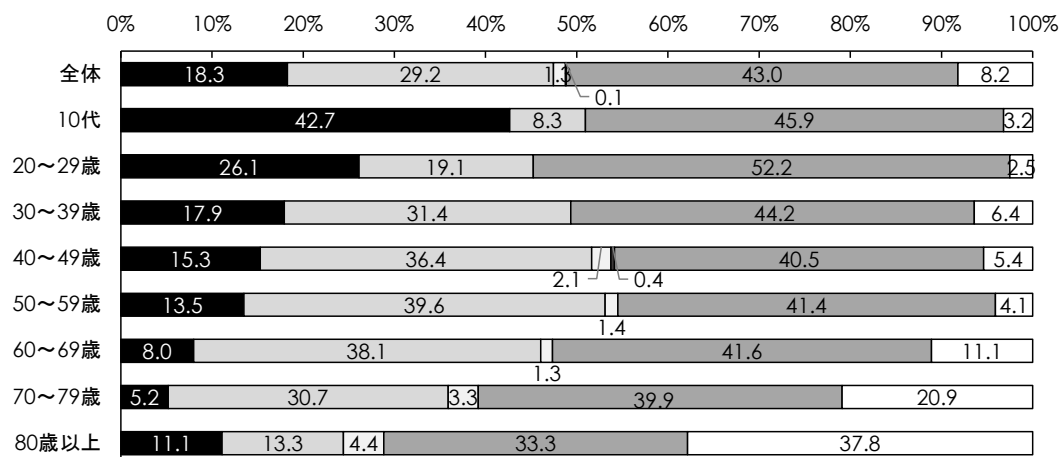


【職業別】

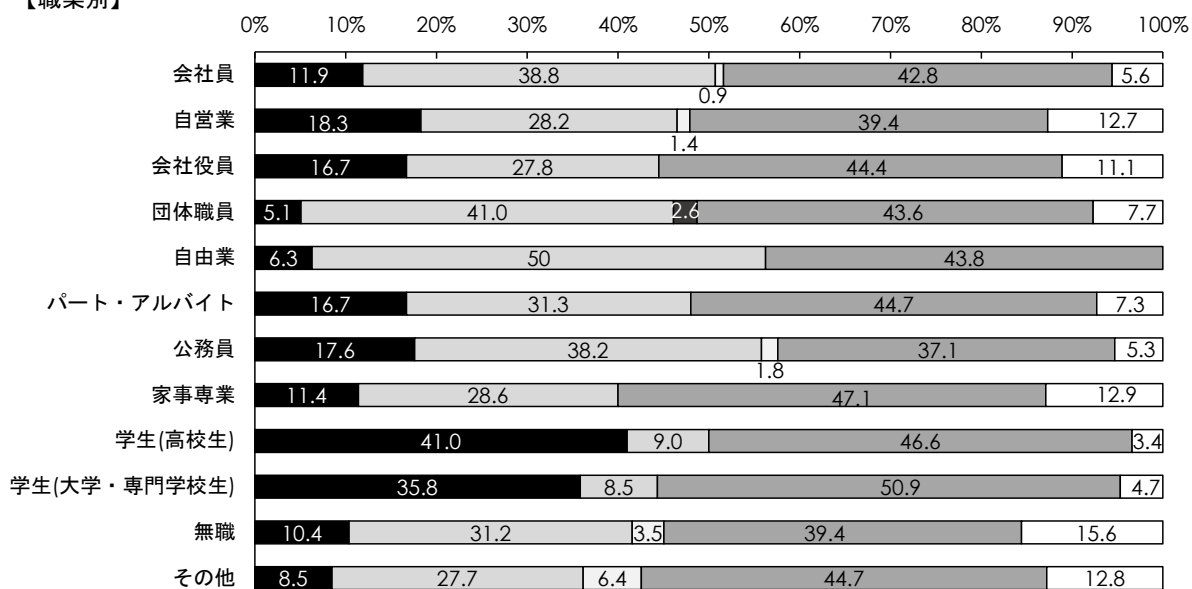


⑨ 行事のテーマや内容

【年齢別】



【職業別】



■大いに満足している □だいたい満足している □やや不満である ■不満である
 ■わからない/利用したことがない □無回答

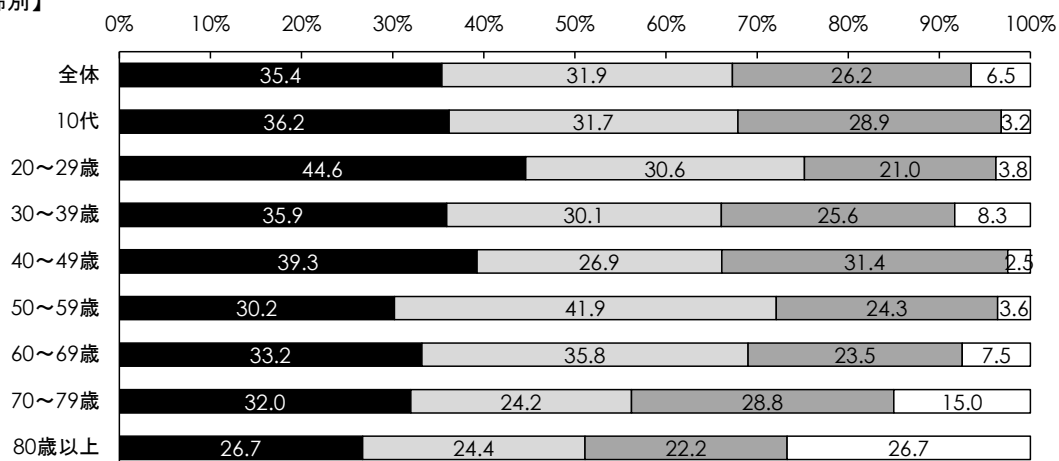
Ⅲ-3 オーテピア高知図書館のサービス認知度

【問 8】 オーテピア高知図書館のさまざまなサービスを知っていますか。また、そのサービスを利用したことはありますか。

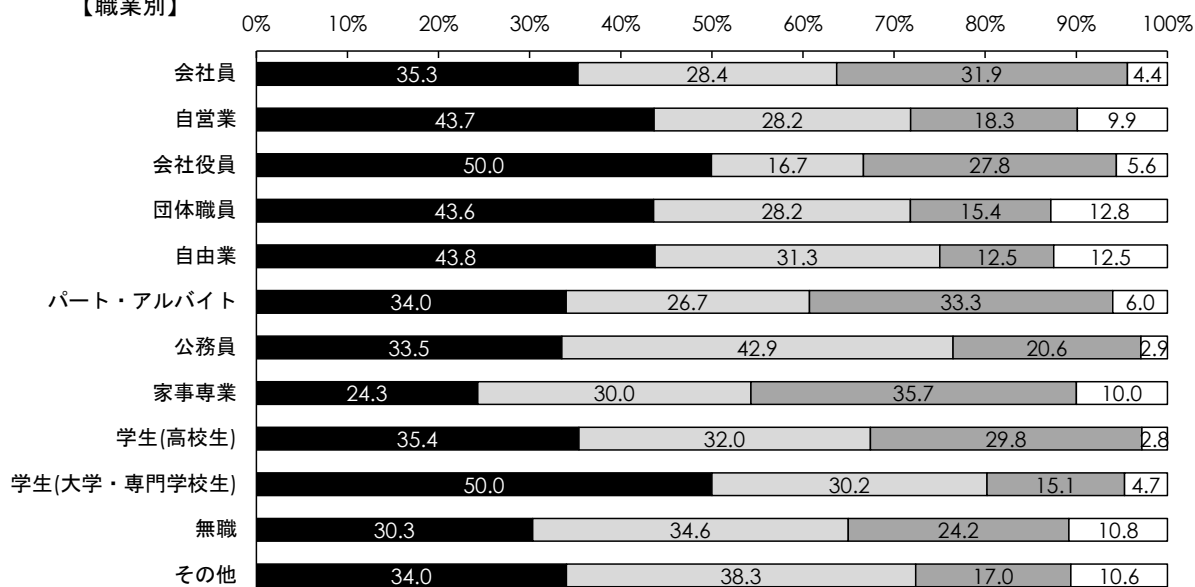
n=1,422

① 調べものの案内（レファレンスサービス）

【年齢別】



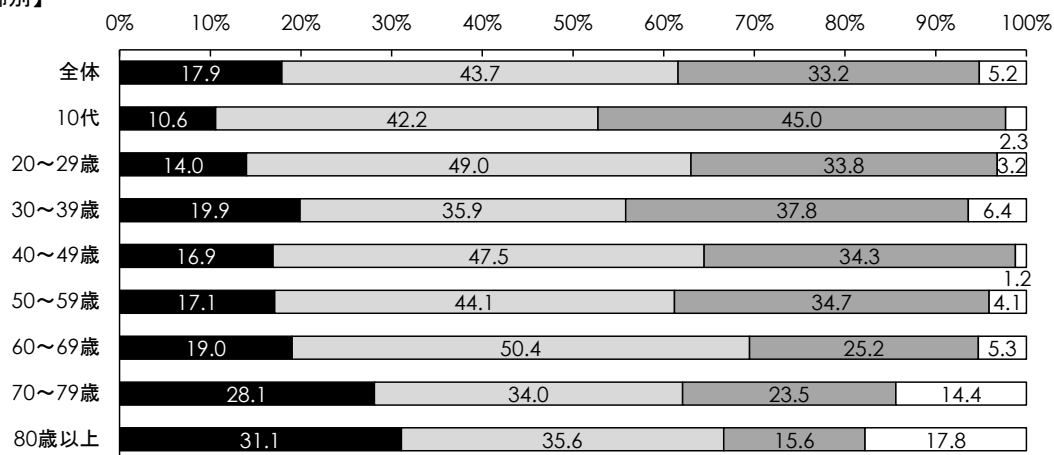
【職業別】



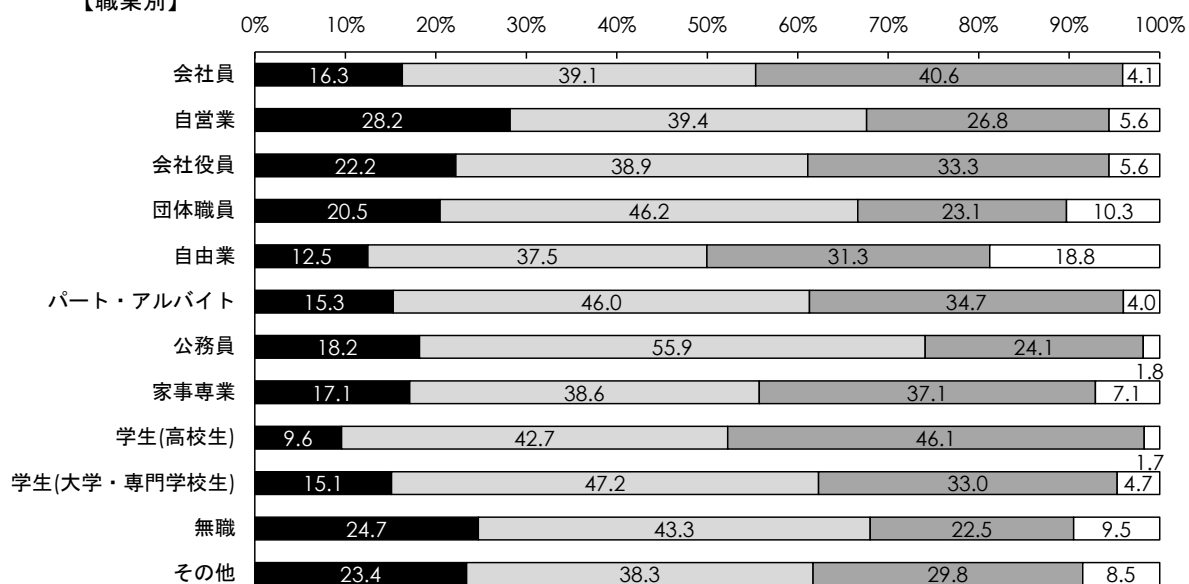
■使ったことがある □知っているが使ったことはない ■知らない □無回答

② 本・雑誌の複写（コピー）サービス

【年齢別】



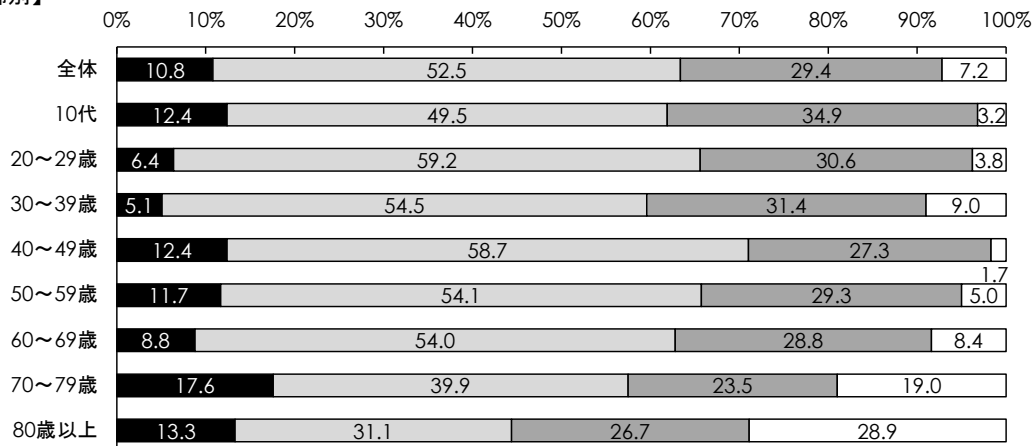
【職業別】



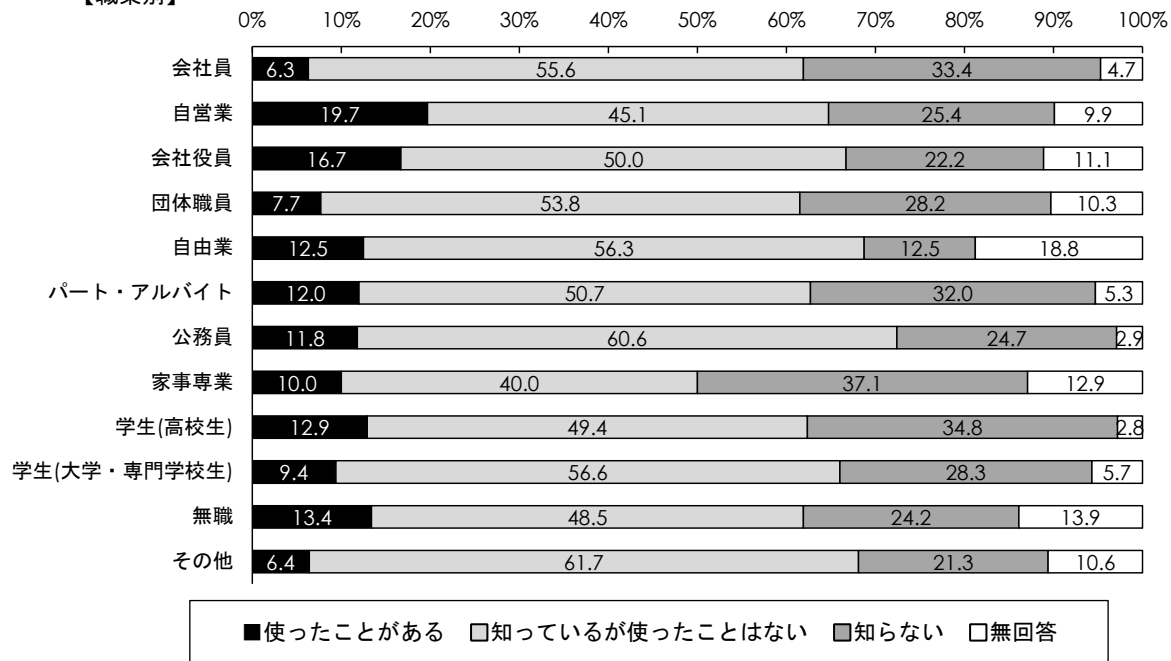
■使ったことがある □知っているが使ったことはない ■知らない □無回答

③ 視聴覚資料コーナーでのCDの試聴、DVDの鑑賞

【年齢別】

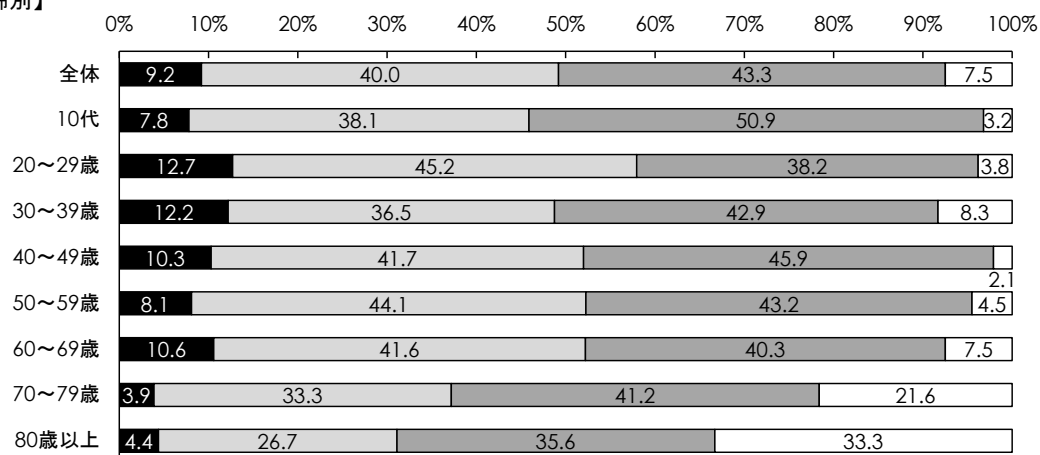


【職業別】

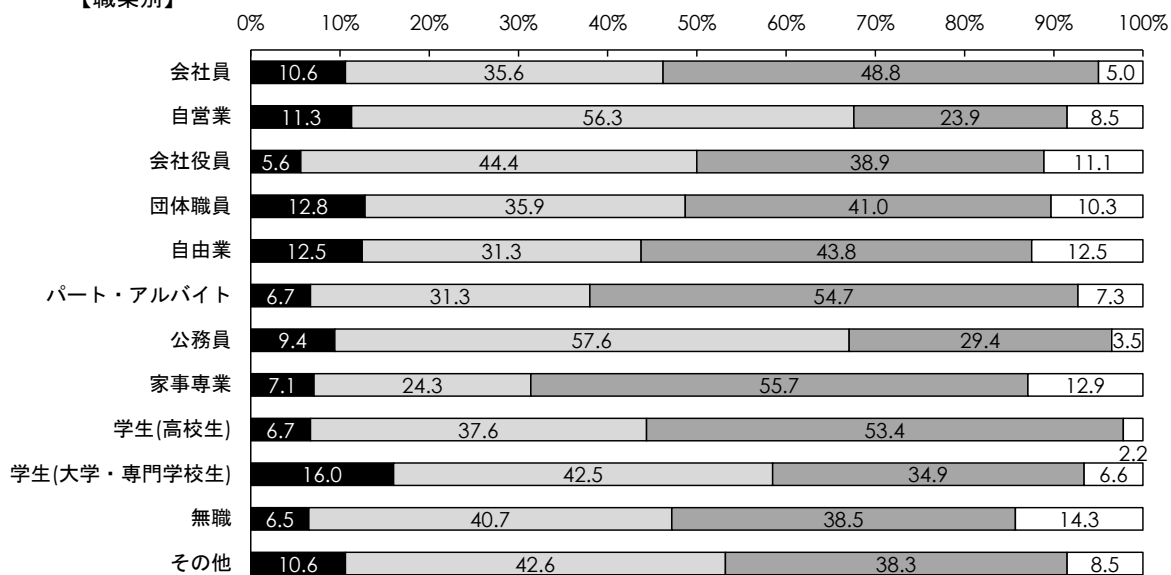


④ データベースの提供

【年齢別】



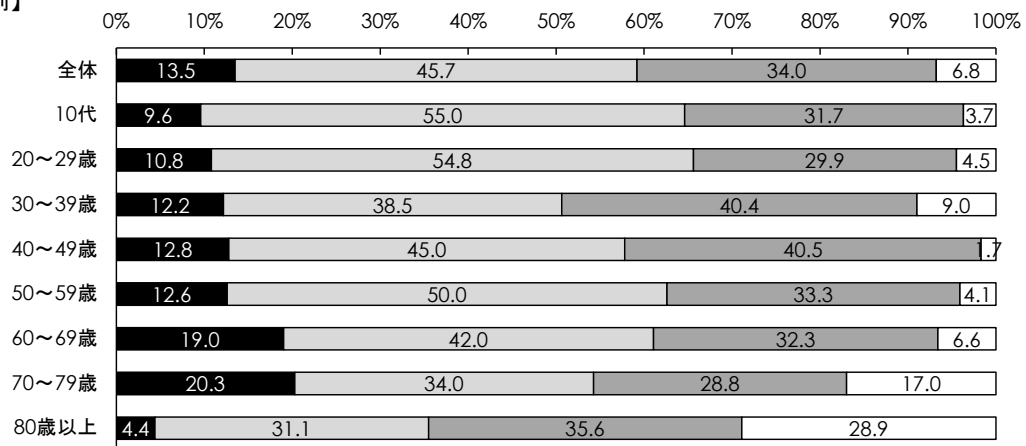
【職業別】



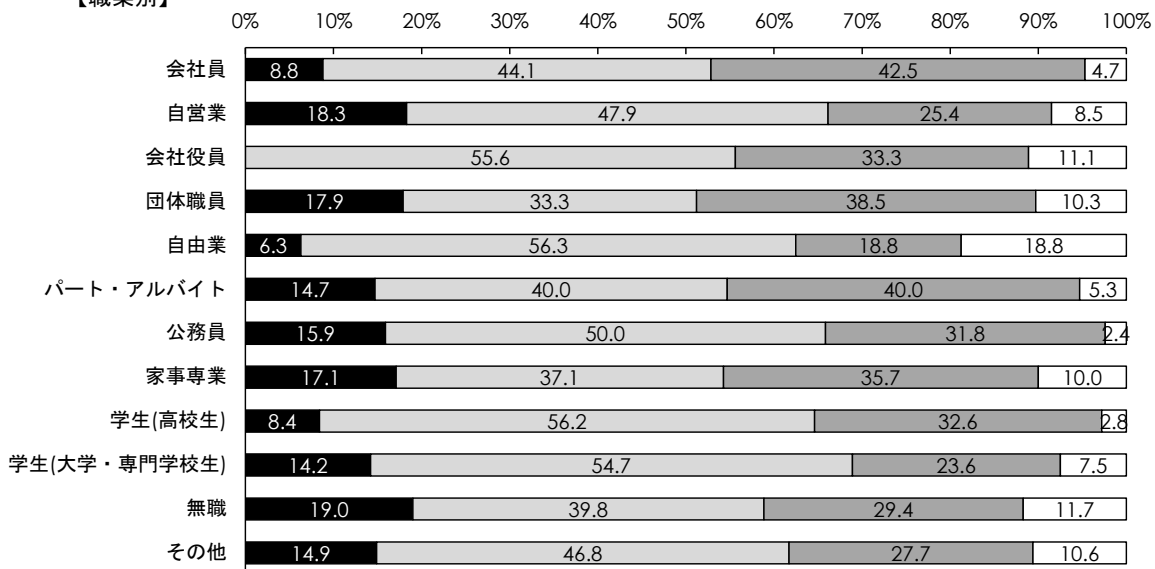
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑤ インターネット閲覧用パソコンの提供

【年齢別】



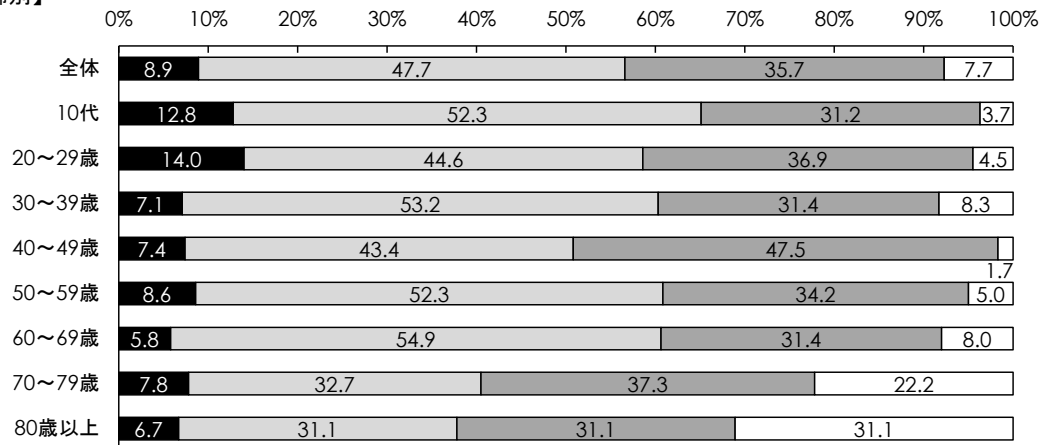
【職業別】



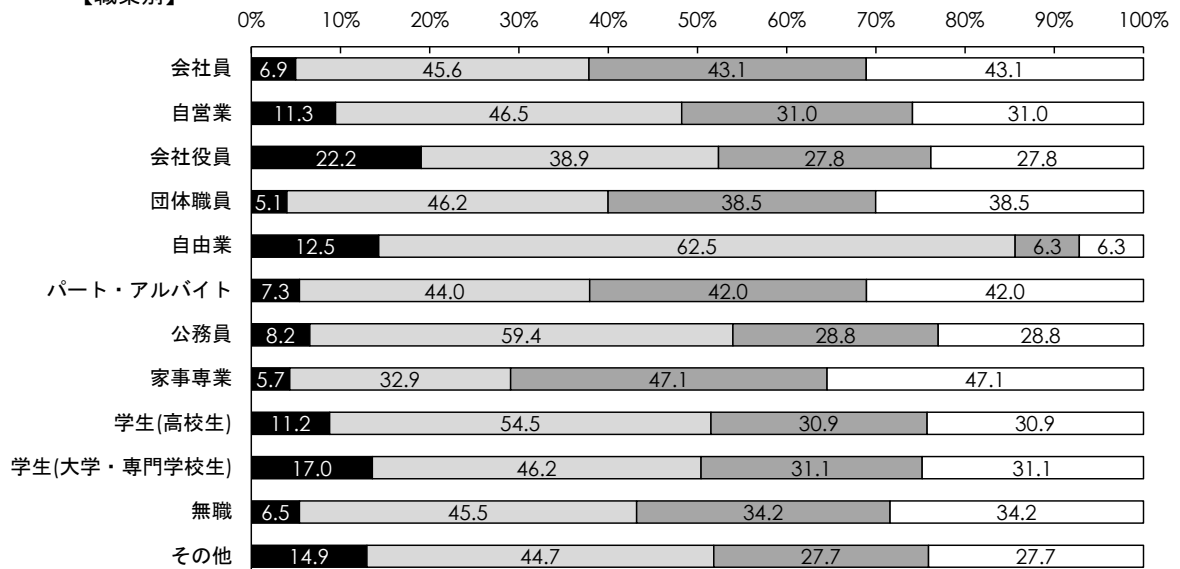
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑥ 研究個室の提供

【年齢別】



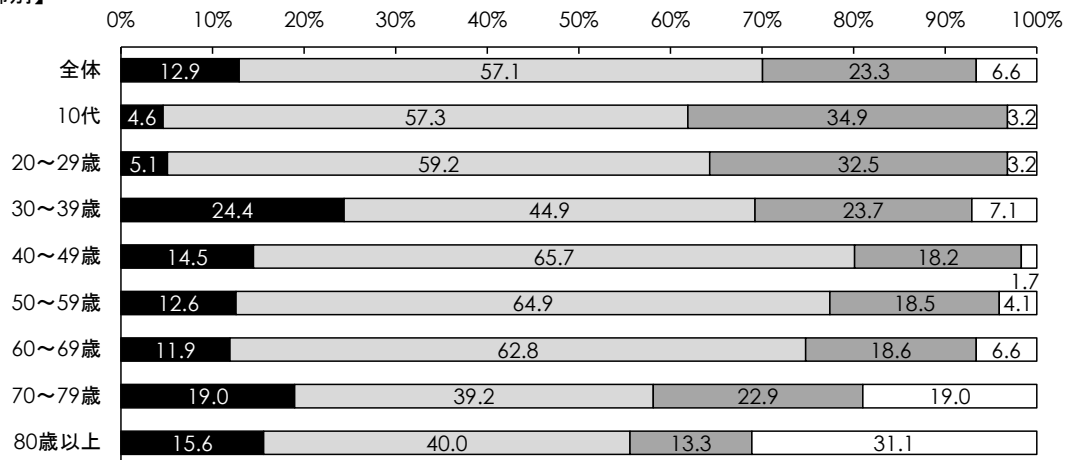
【職業別】



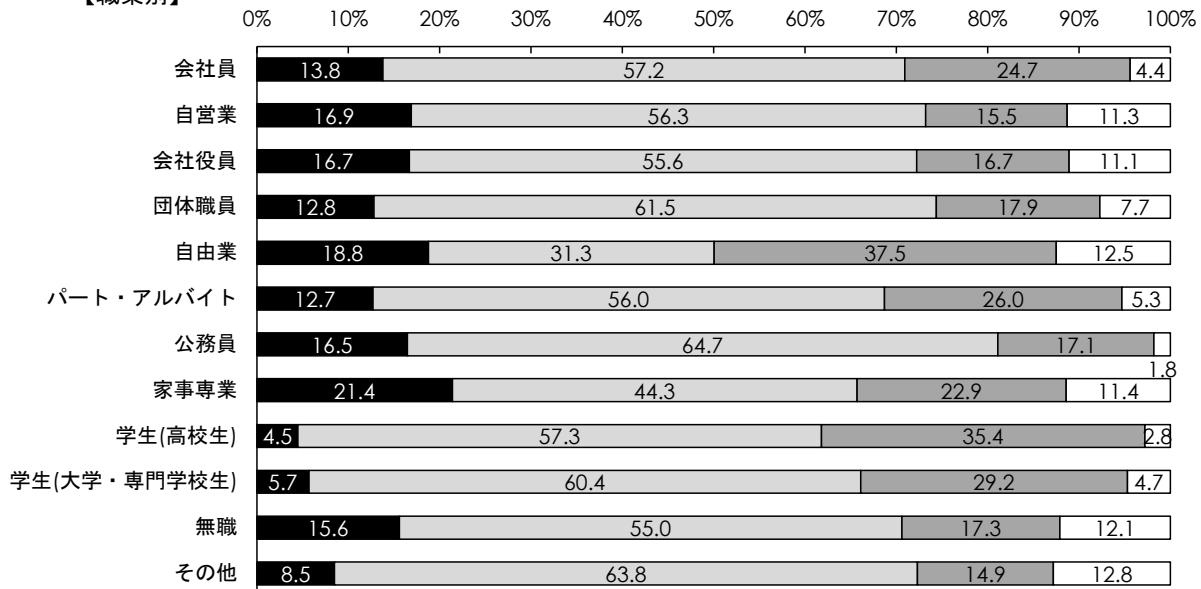
■使ったことがある □知っているが使ったことはない □知らない □無回答

⑦ おはなし会や映画会などの行事の開催

【年齢別】



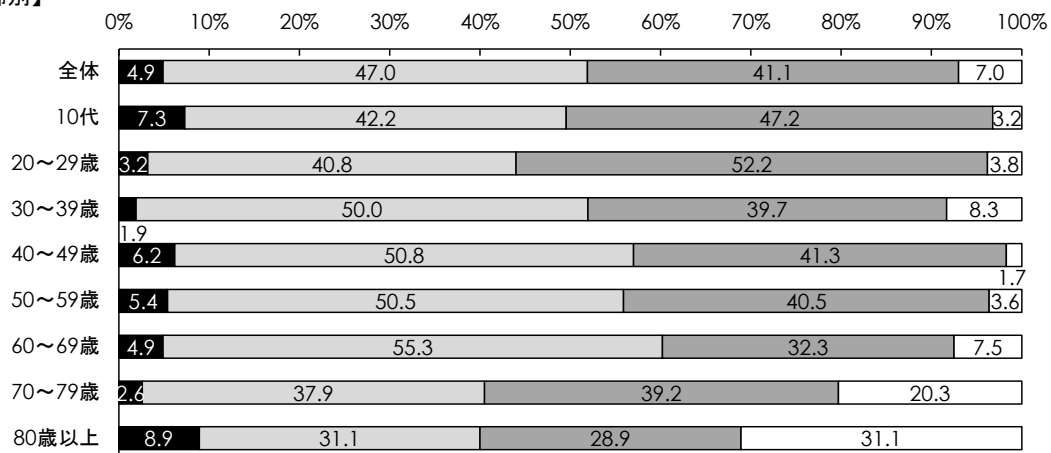
【職業別】



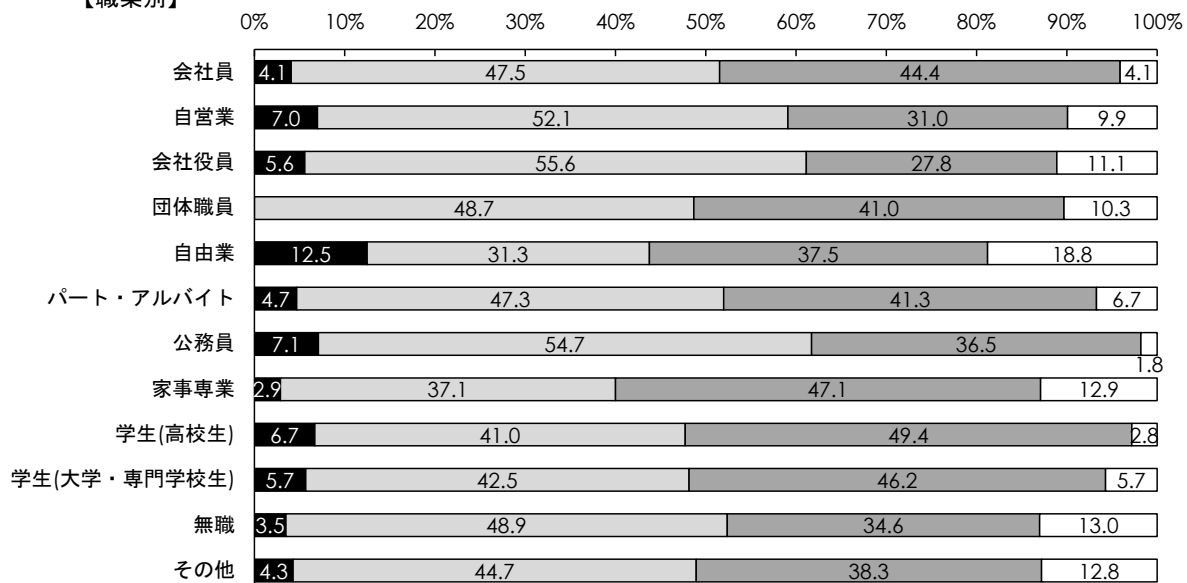
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑧ 館内ツアー・図書館活用ミニ講座の開催

【年齢別】



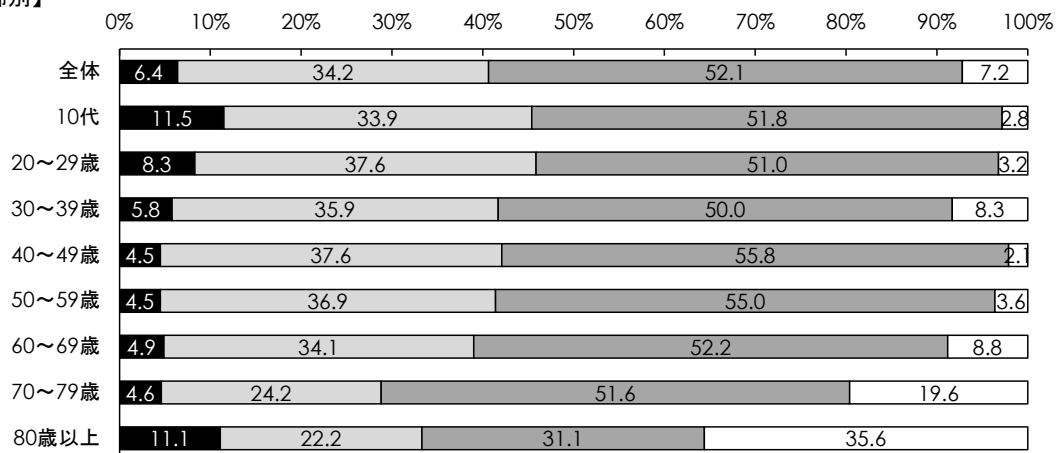
【職業別】



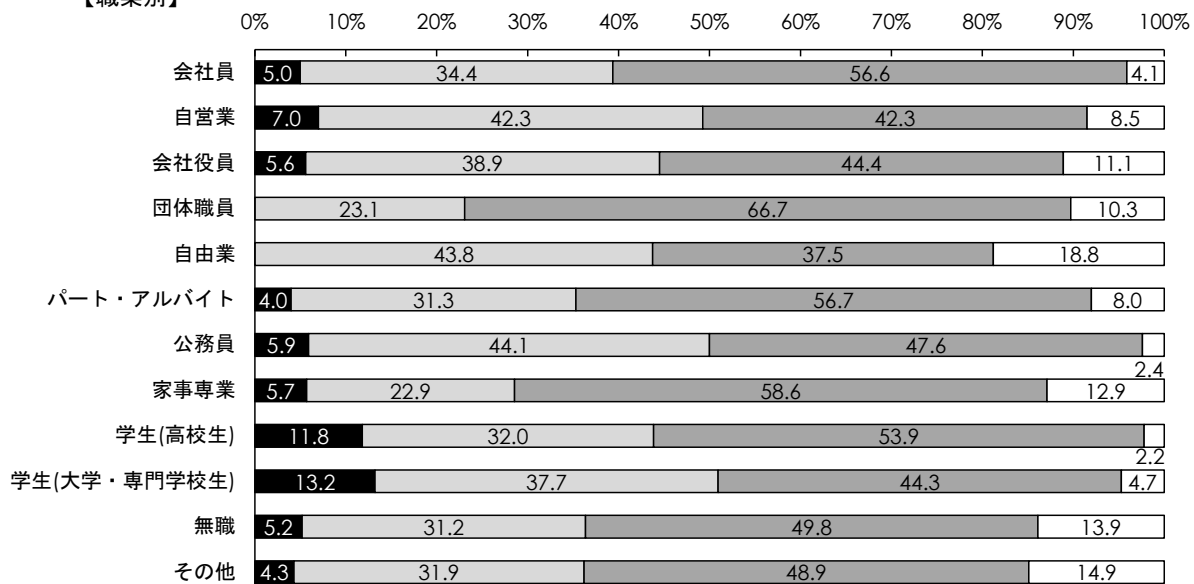
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑨ 公開書庫

【年齢別】



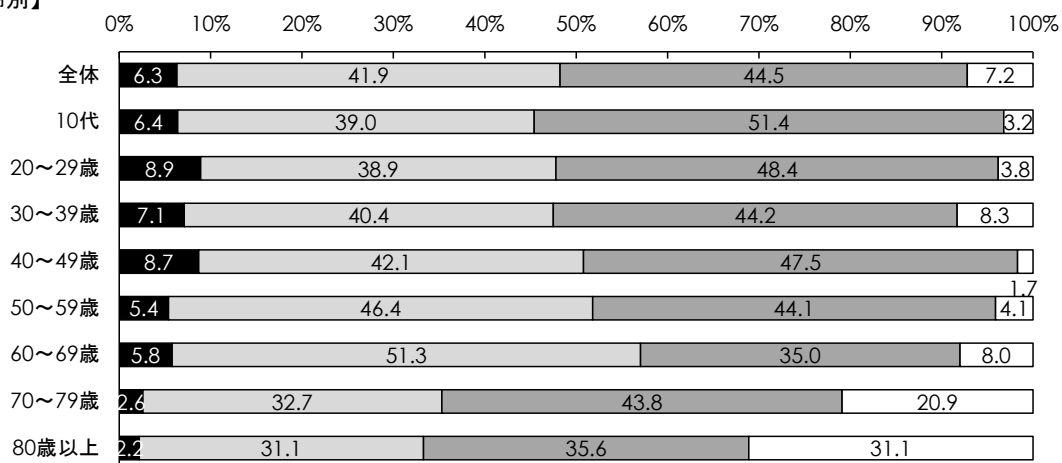
【職業別】



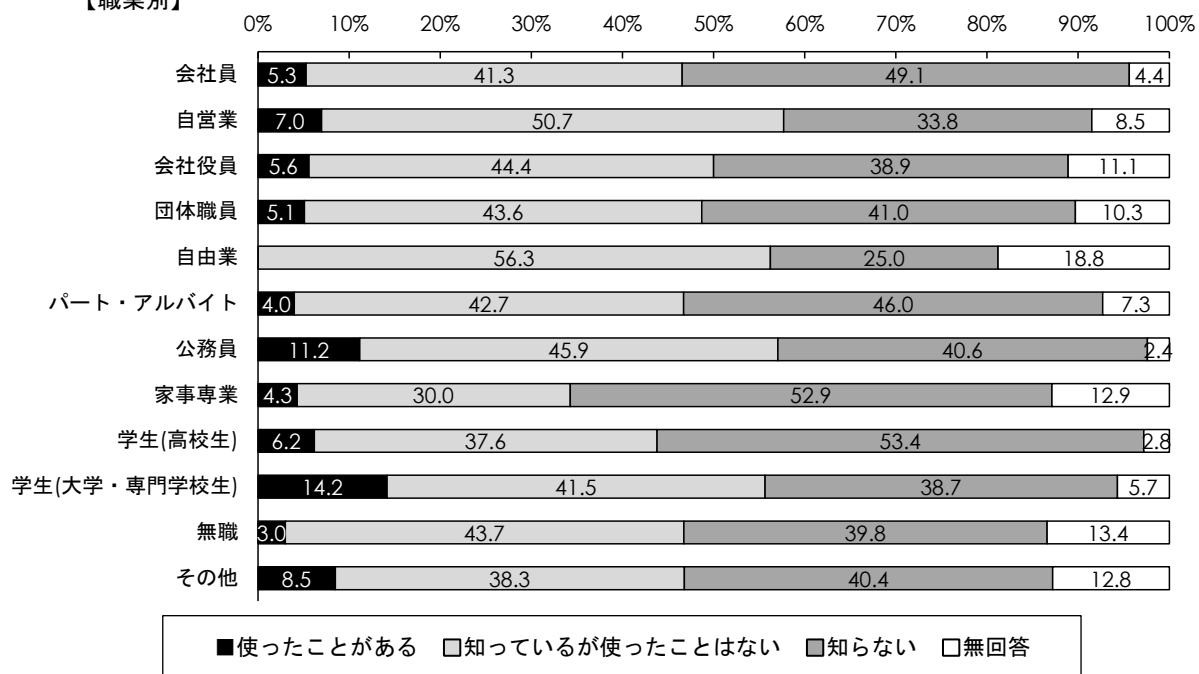
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑩ 電子書籍サービス（高知県電子図書館）

【年齢別】

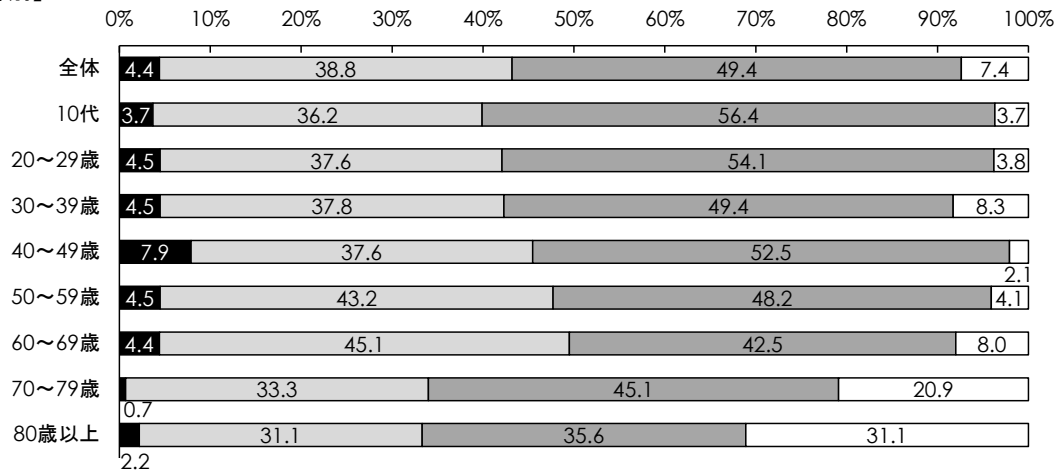


【職業別】

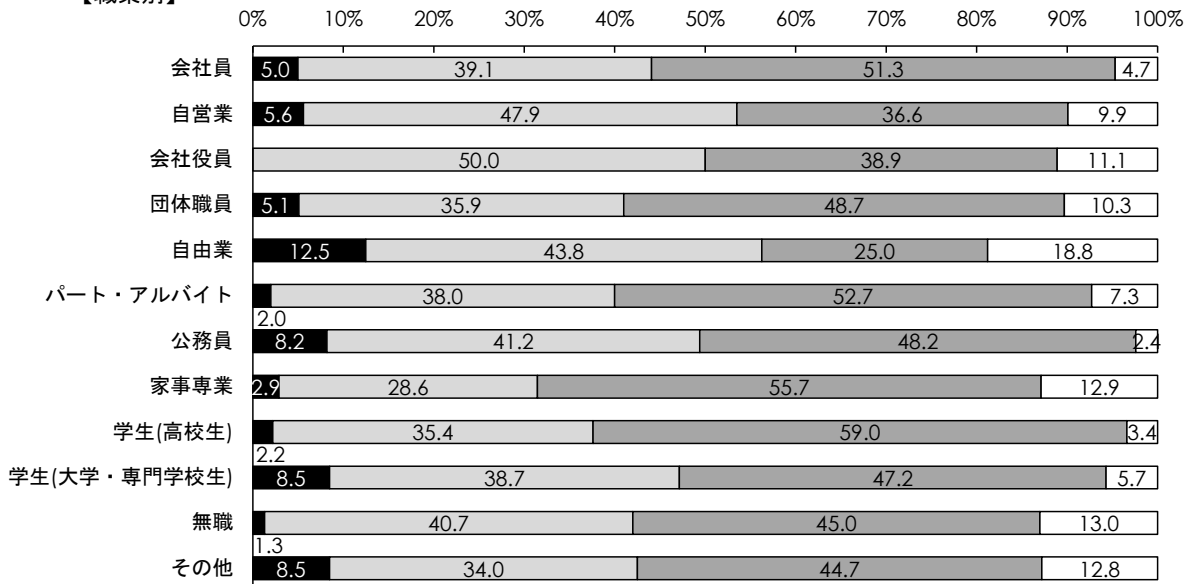


⑪ 電子書籍サービス (KinoDen)

【年齢別】



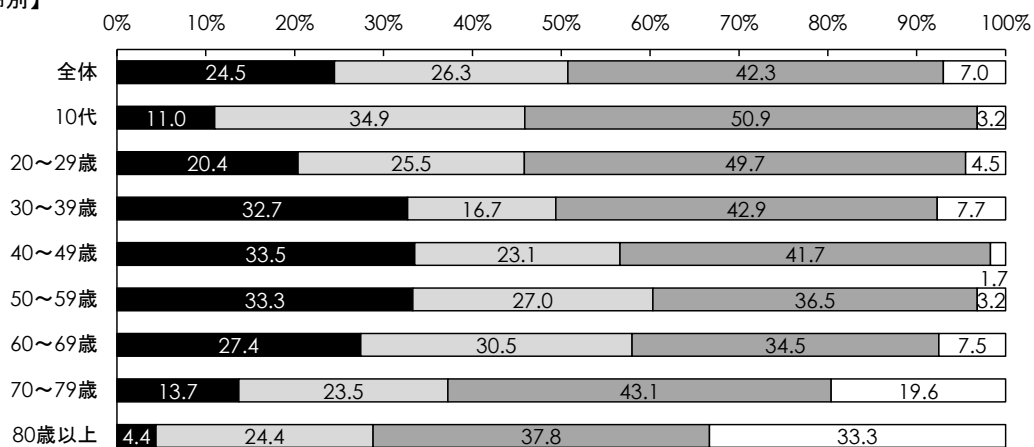
【職業別】



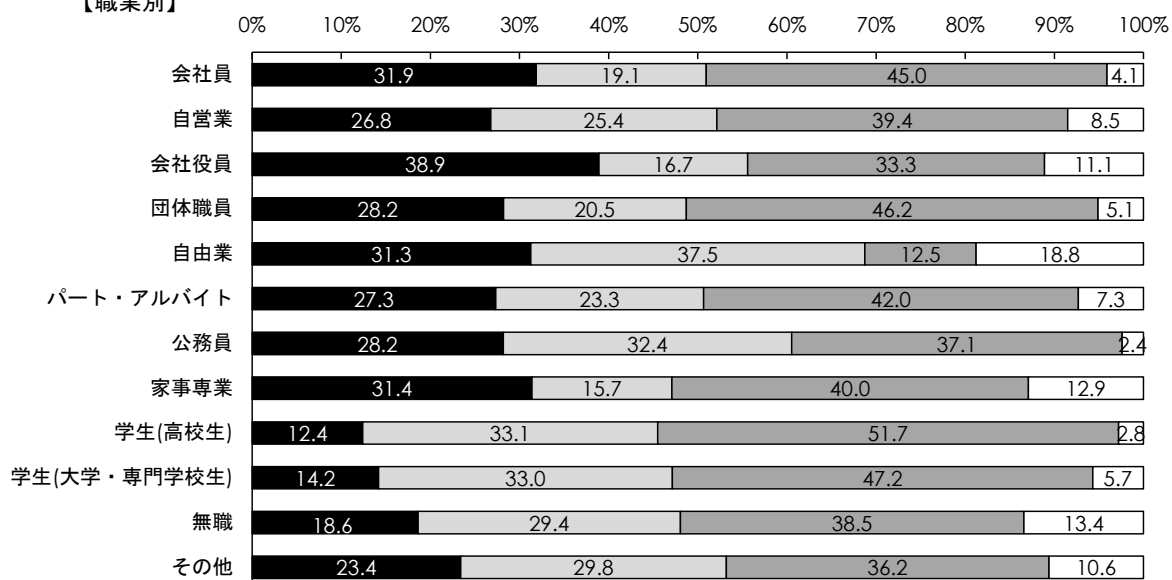
■使ったことがある □知っているが使ったことはない ■知らない □無回答

⑫ オーテピアアプリの提供

【年齢別】



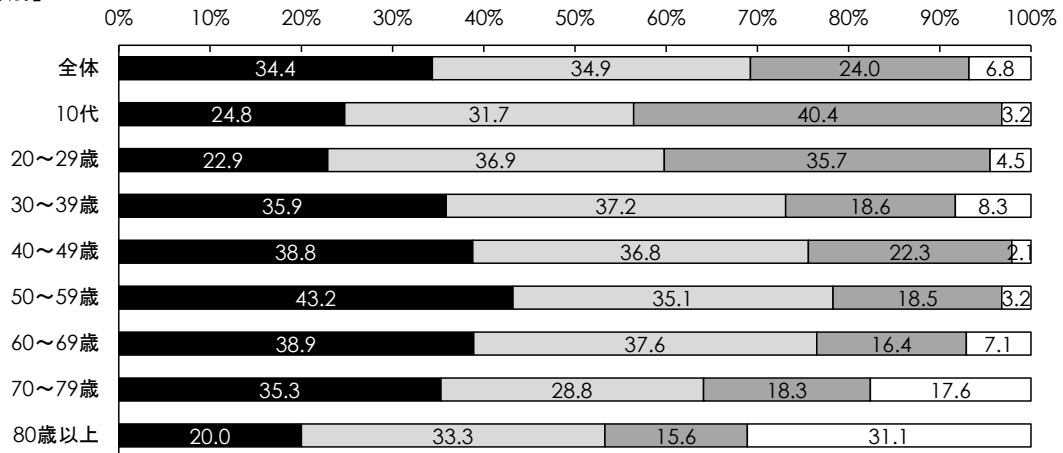
【職業別】



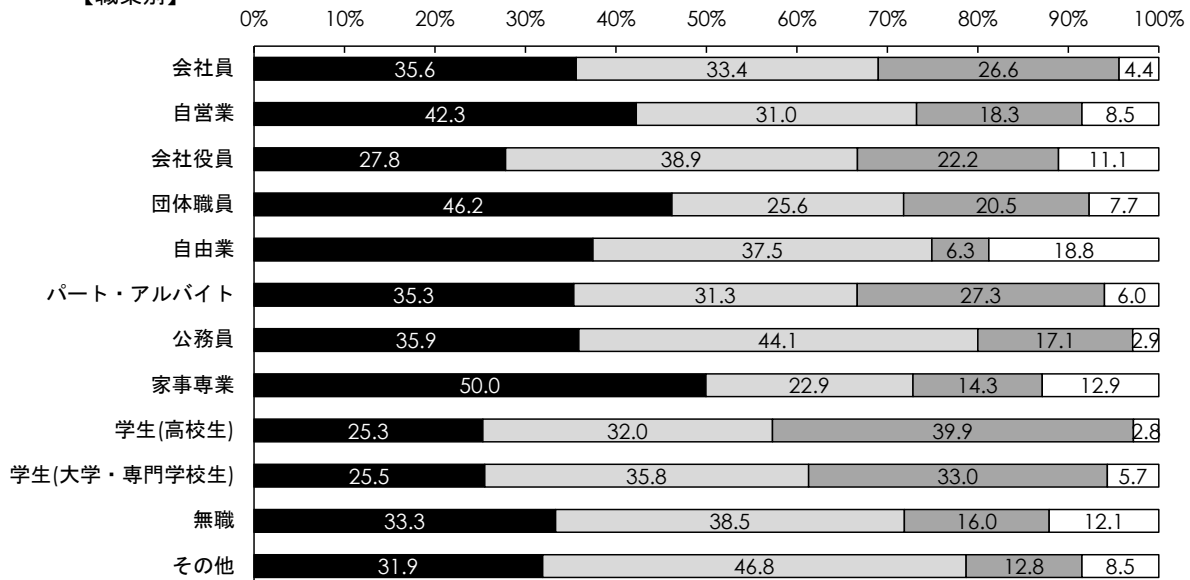
■使ったことがある □知っているが使ったことはない □知らない □無回答

⑬ 当館の本・雑誌をお住まいの近くの図書館を通じて借りるサービス

【年齢別】



【職業別】

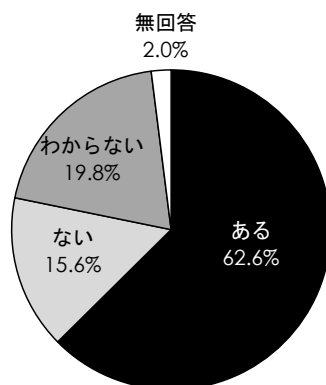


■使ったことがある □知っているが使ったことはない ■知らない □無回答

Ⅲ-4 オーテピア高知図書館が困りごとの解決に役立ったことの有無

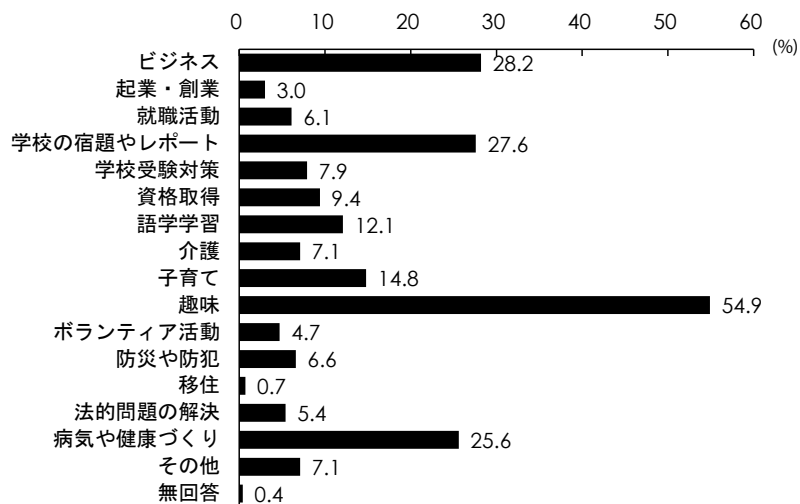
【問 9】 図書館が暮らしや仕事の中で直面する「疑問」・「困りごと」の解決に役立ったことがありますか。

n=1,422



【問 9 副問】 問 9 で「ある」と答えた方におたずねします。
 いったことに図書館が役に立ちましたか。(複数回答)

n=890



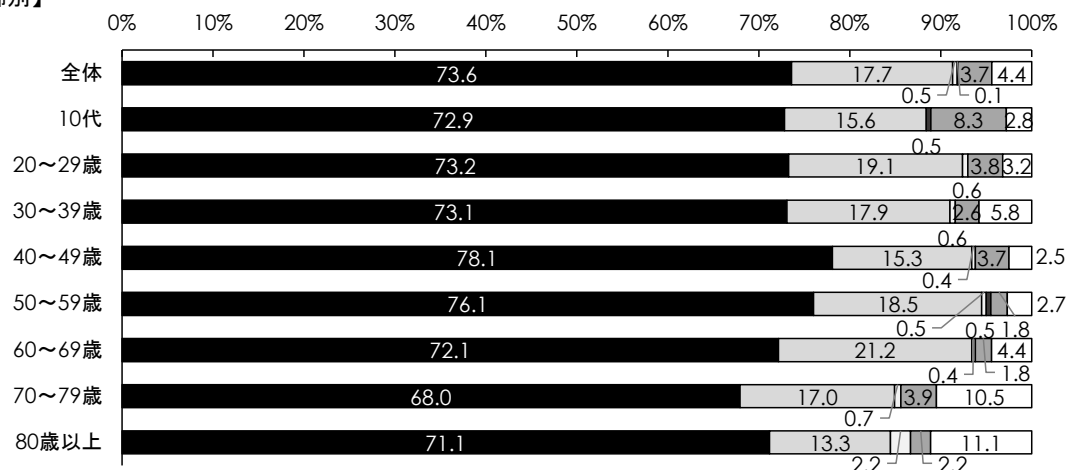
Ⅲ-5 オーテピア高知図書館のサービス期待度

【問 10】 オーテピア高知図書館のこれからのサービスについてどの程度期待しますか。

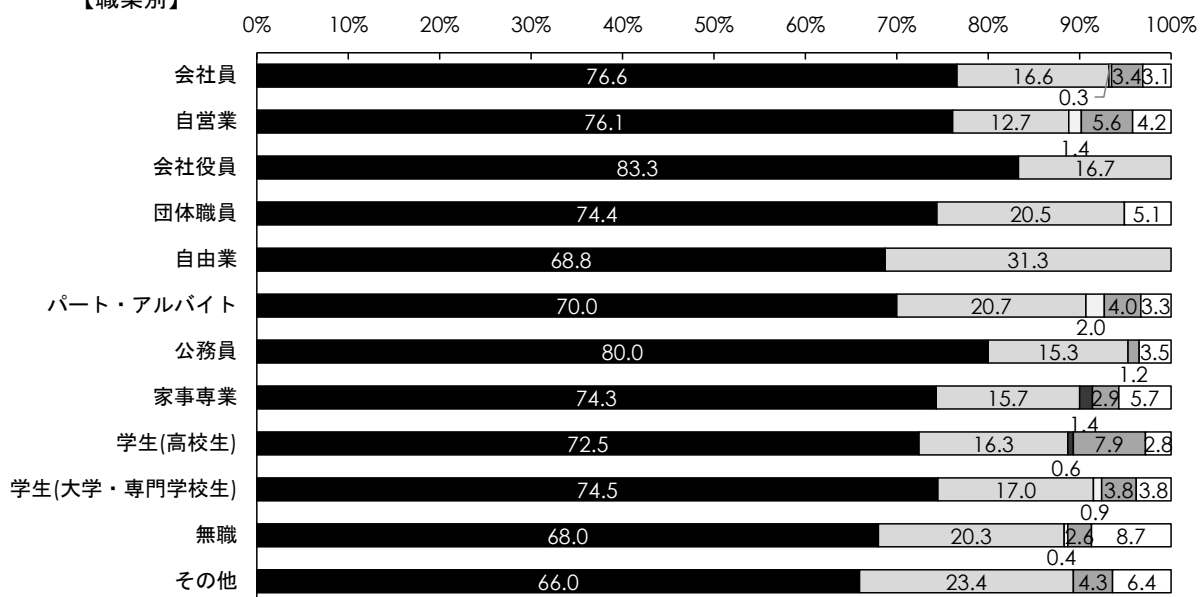
n=1,422

① 本や雑誌の品ぞろえ

【年齢別】

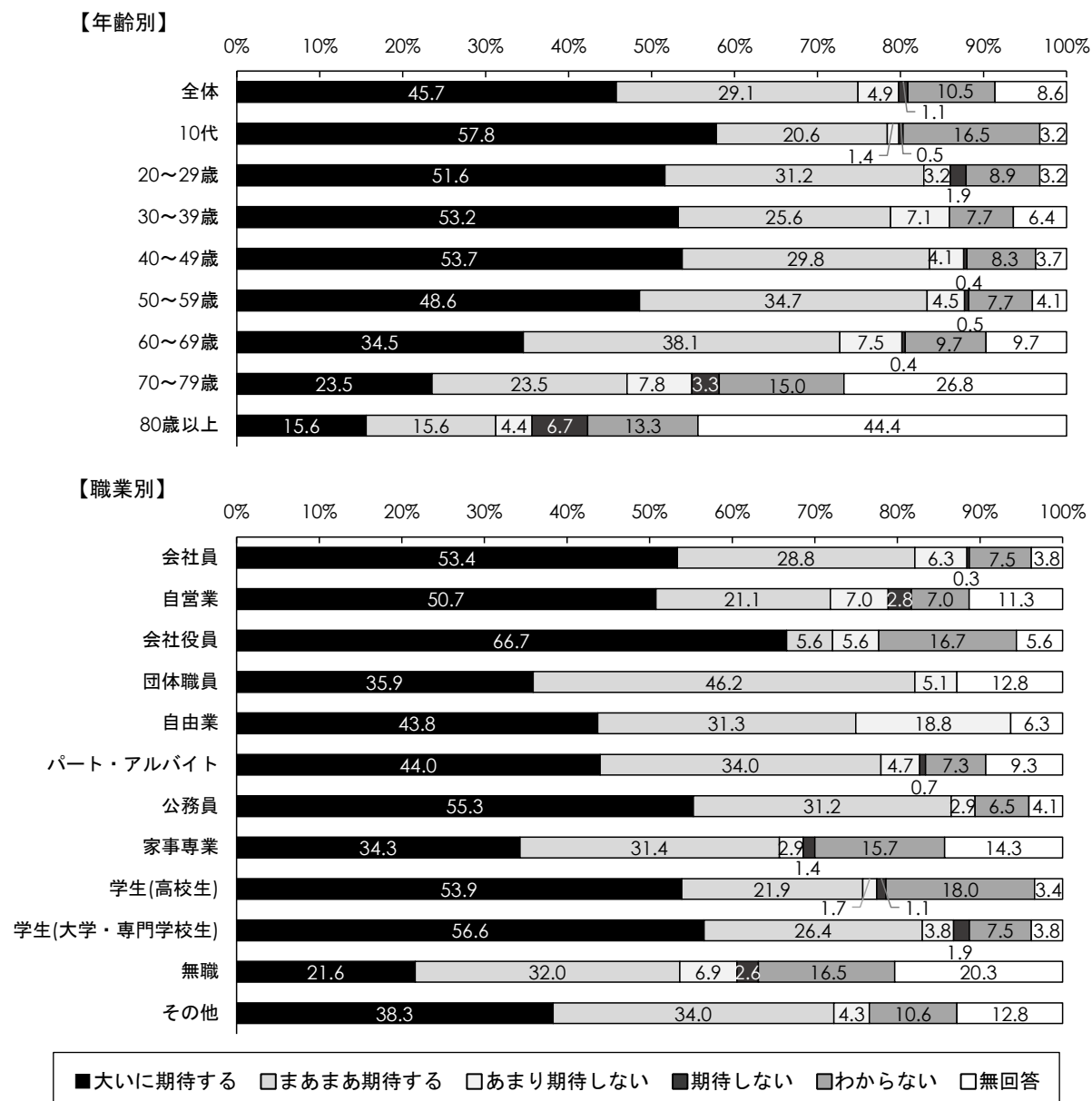


【職業別】



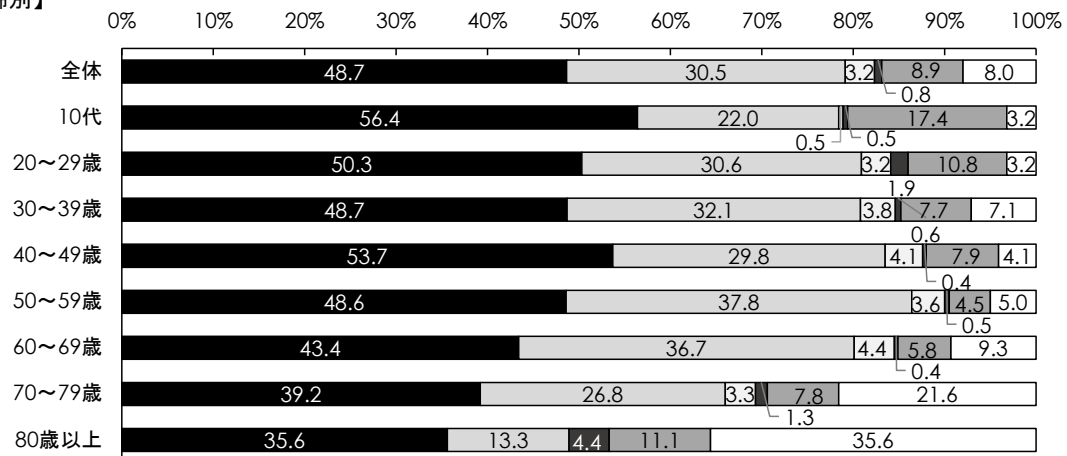
■大いに期待する □まあまあ期待する □あまり期待しない ■期待しない □わからない □無回答

② 特にビジネスや就職活動に役立つ本・雑誌の品ぞろえ

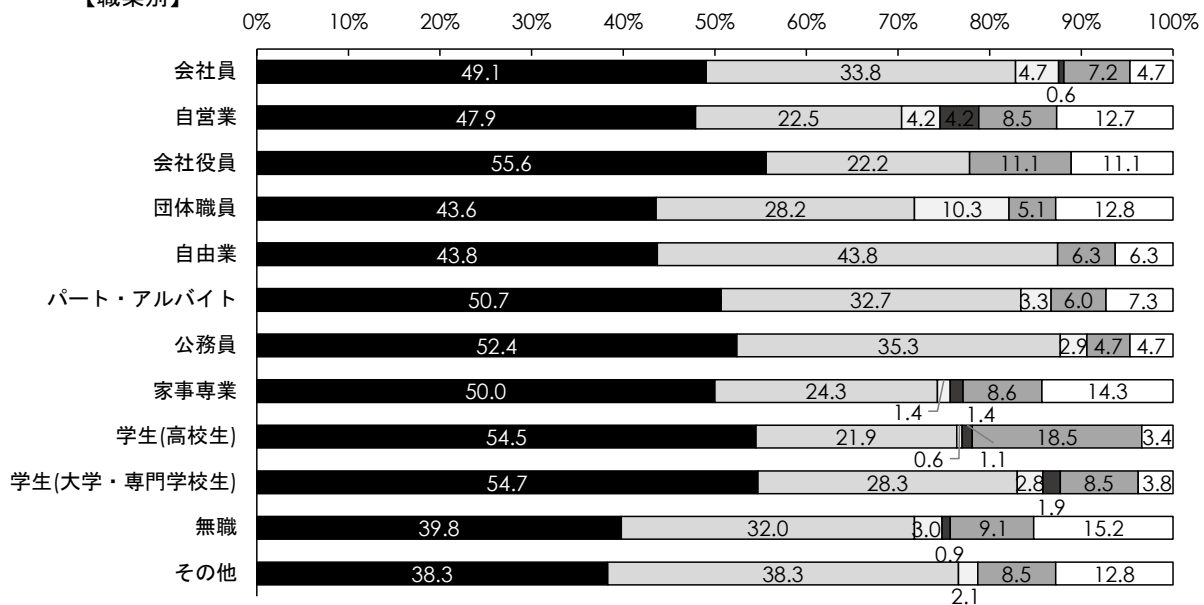


③ 特に健康づくりや防災などについての本・雑誌の品ぞろえ

【年齢別】

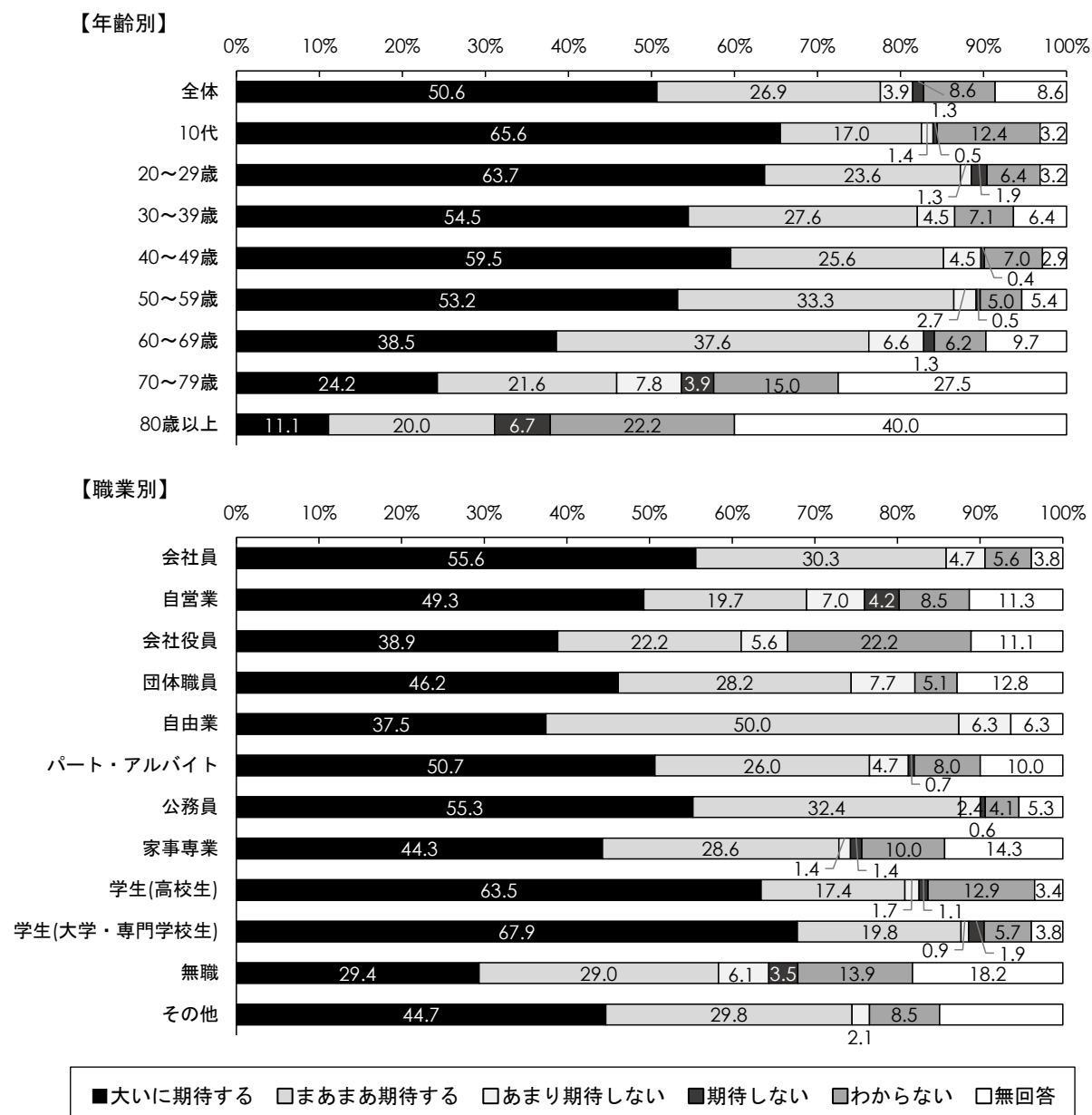


【職業別】



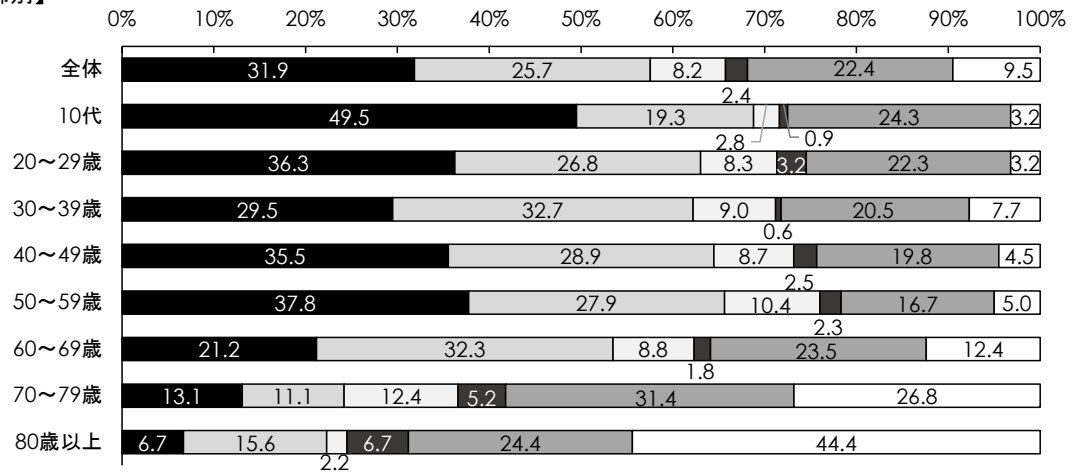
☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☒ 期待しない
 ☐ わからない
 ☐ 無回答

④ 特に資格取得や学び直しに役立つ本・雑誌の品ぞろえ

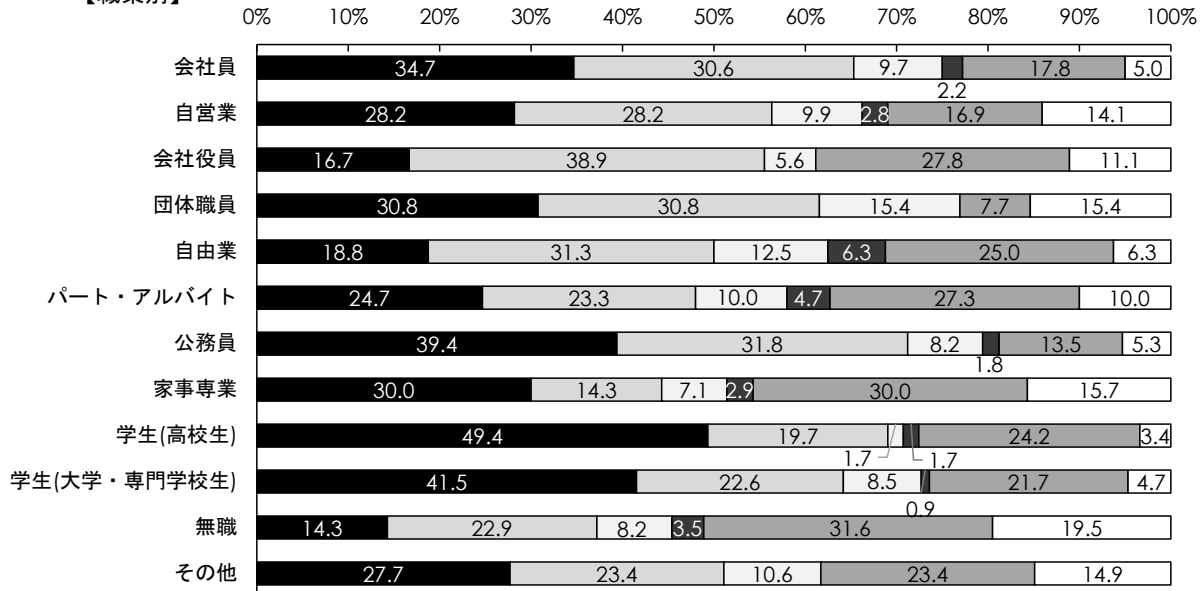


⑤ 電子書籍の品ぞろえ

【年齢別】



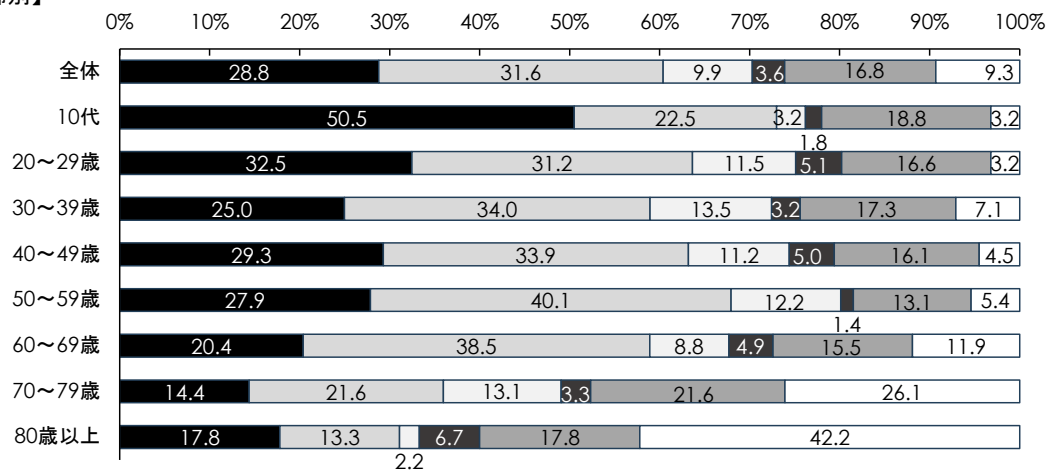
【職業別】



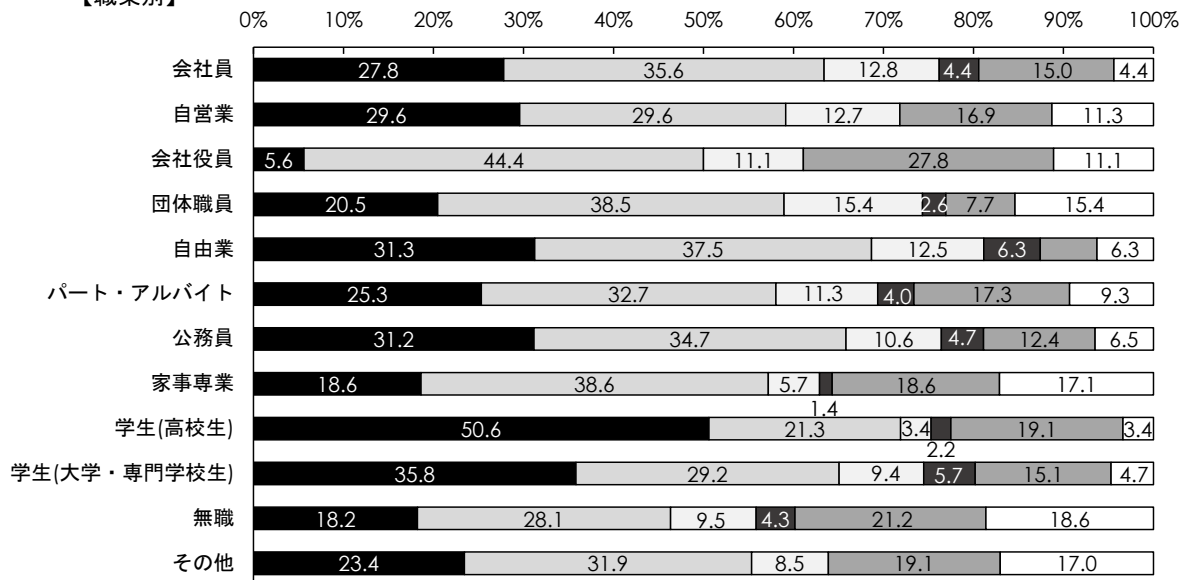
☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☒ 期待しない
 ☐ わからない
 ☐ 無回答

⑥ 図書館の利用方法を学ぶ機会

【年齢別】



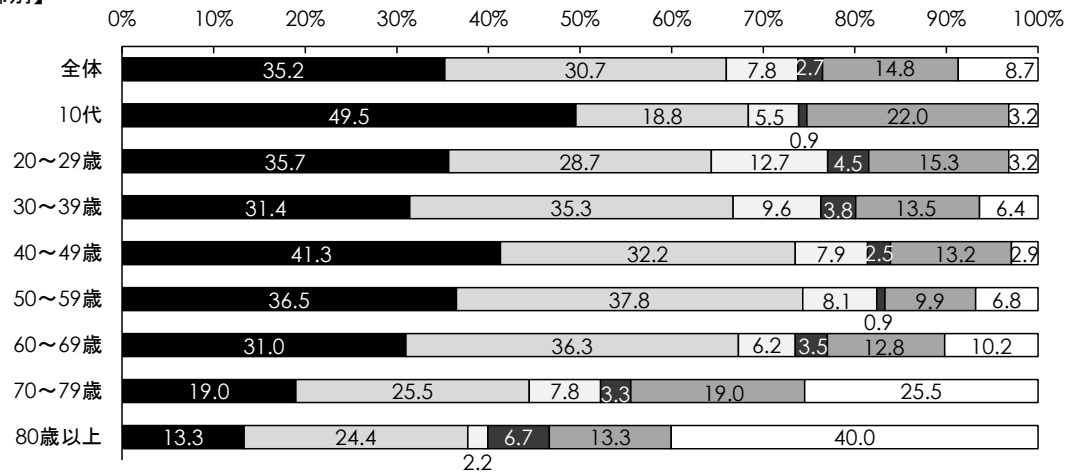
【職業別】



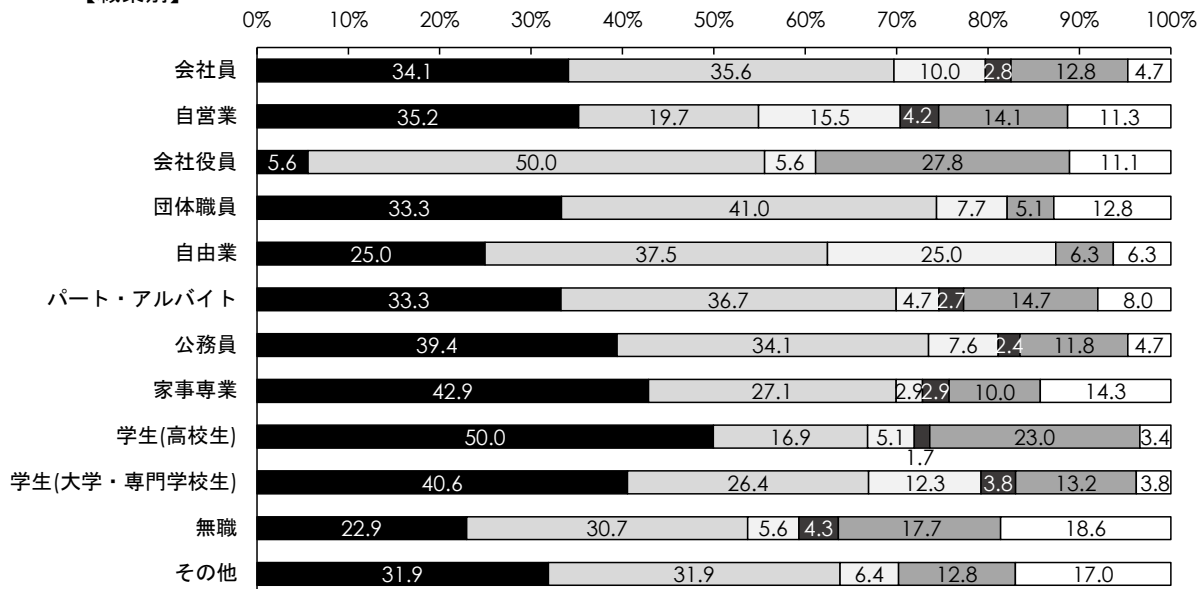
☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☒ 期待しない
 ☐ わからない
 ☐ 無回答

⑦ さまざまなセミナーや相談会で学ぶ機会

【年齢別】



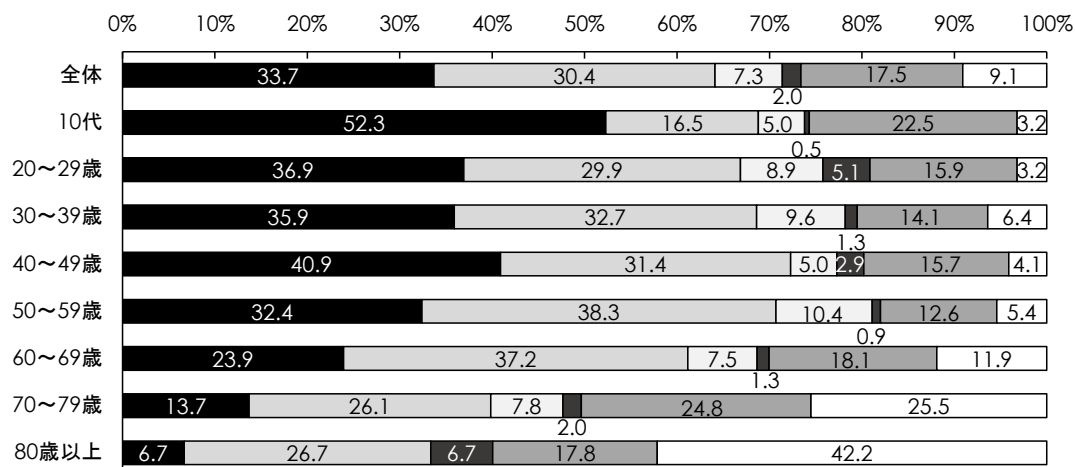
【職業別】



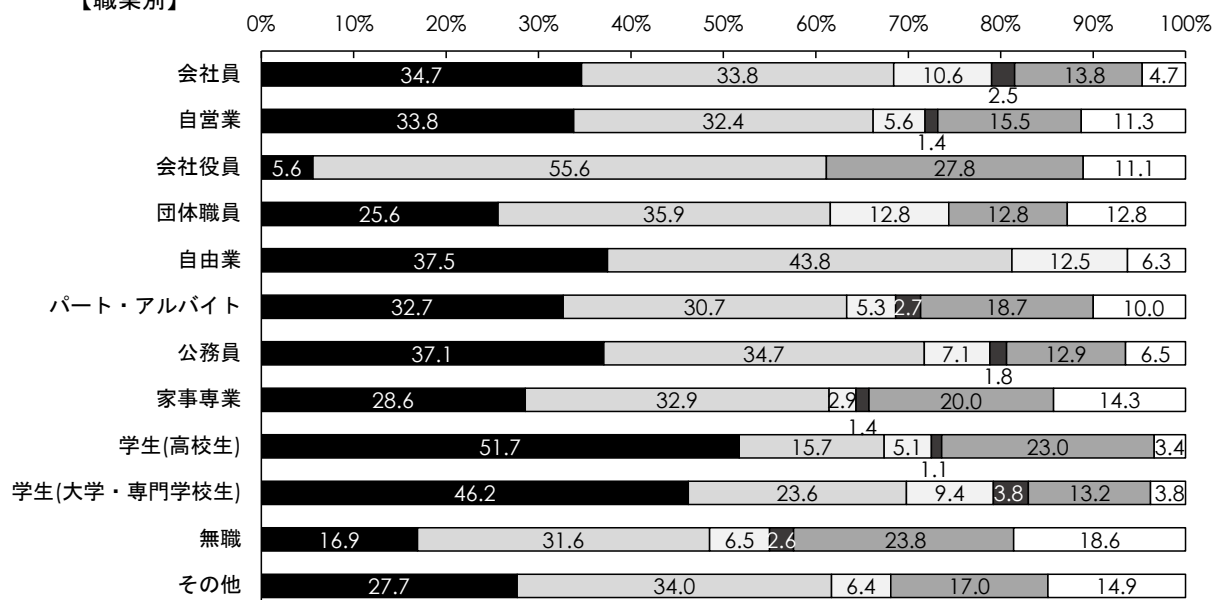
☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☒ 期待しない
 ☐ わからない
 ☐ 無回答

⑧ 新しいコミュニケーションツールを活用した調べものの相談

【年齢別】



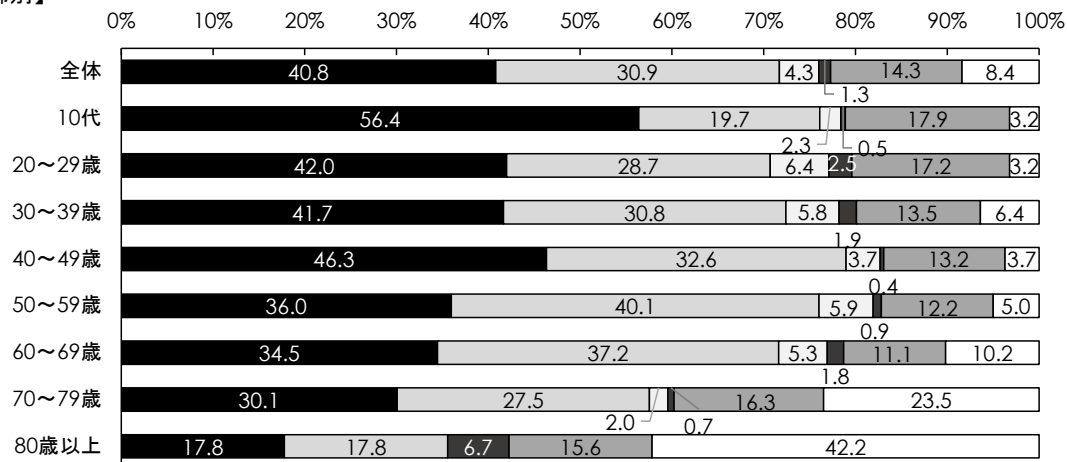
【職業別】



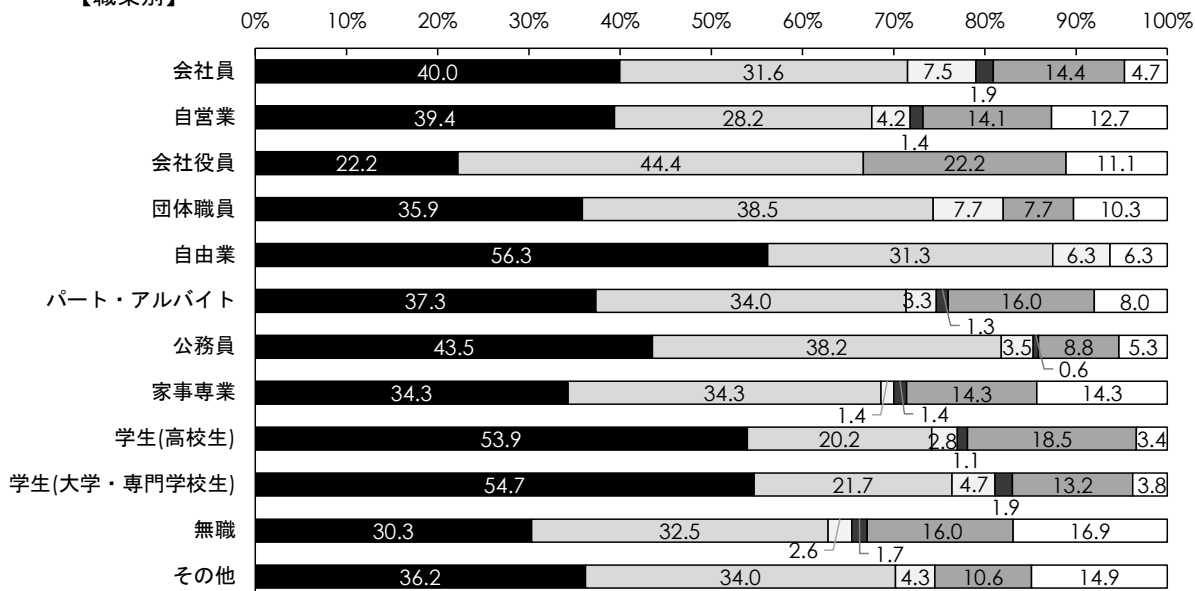
☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☐ 期待しない
 ☐ わからない
 ☐ 無回答

⑨ 調べものに対応する職員の専門性の向上

【年齢別】



【職業別】

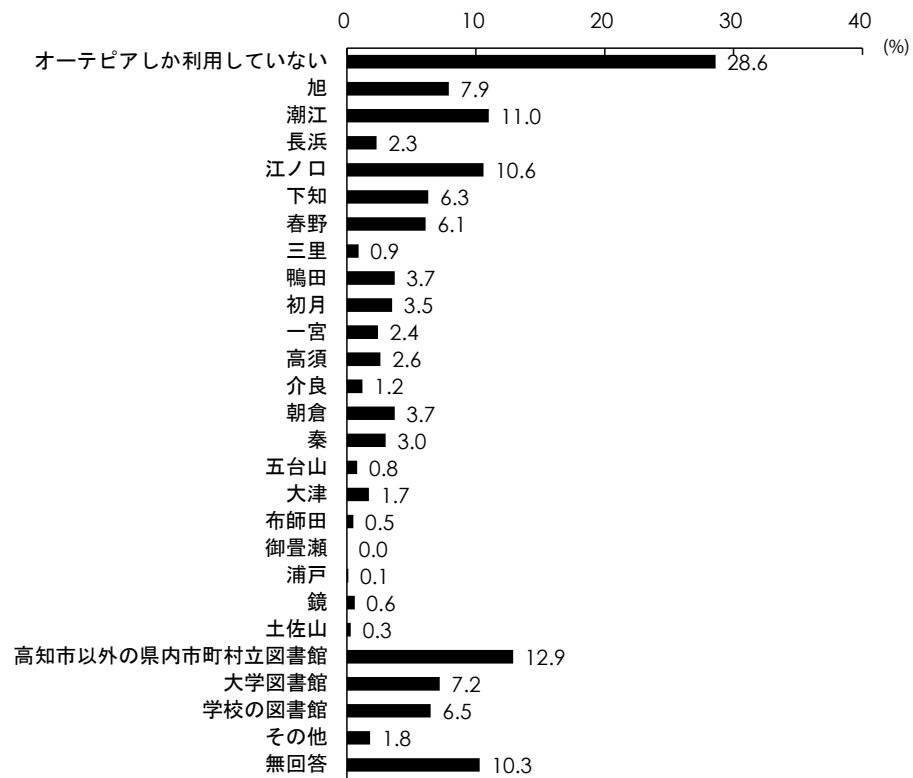


☒ 大いに期待する
 ☐ まあまあ期待する
 ☐ あまり期待しない
 ☒ 期待しない
 ☐ わからない
 ☐ 無回答

Ⅲ-6 オーテピア高知図書館以外に利用する図書館

【問 11】 オーテピア高知図書館以外に利用する図書館があれば教えてください。（複数回答）

n=1,422



集計表

Ⅱ 回答者の属性

1 年齢

	人数	割合(%)
10代	218	15.3
20～29歳	157	11.0
30～39歳	156	11.0
40～49歳	242	17.0
50～59歳	222	15.6
60～69歳	226	15.9
70～79歳	153	10.8
80歳以上	45	3.2
無回答	3	0.2
計	1,422	100.0

2 居住地構成

	人数	割合(%)
高知市	1,118	78.6
県内市町村	194	13.6
県外	110	7.7
無回答	0	0.0
計	1,422	100.0

高知市以外県内市町村 内訳

	人数	割合(%)		人数	割合(%)		人数	割合(%)
室戸市	1	0.5	田野町	0	0.0	佐川町	8	4.1
安芸市	13	6.7	安田町	0	0.0	越知町	0	0.0
南国市	55	28.4	北川村	0	0.0	梶原町	0	0.0
土佐市	8	4.1	馬路村	0	0.0	日高村	1	0.5
須崎市	7	3.6	芸西村	1	0.5	津野町	0	0.0
宿毛市	3	1.5	本山町	2	1.0	四万十町	1	0.5
土佐清水市	1	0.5	大豊町	7	3.6	大月町	0	0.0
四万十市	4	2.1	土佐町	2	1.0	三原村	1	0.5
香南市	27	13.9	大川村	0	0.0	黒潮町	0	0.0
香美市	22	11.3	いの町	26	13.4	無回答	3	1.5
東洋町	0	0.0	仁淀川町	0	0.0			
奈半利町	0	0.0	中土佐町	1	0.5			
計						194		
						100.0		

県外 内訳

	人数	割合(%)		人数	割合(%)
北海道	1	0.9	和歌山県	2	1.8
宮城県	1	0.9	岡山県	10	9.1
埼玉県	4	3.6	広島県	3	2.7
千葉県	2	1.8	山口県	1	0.9
東京都	16	14.5	徳島県	2	1.8
神奈川県	3	2.7	香川県	12	10.9
岐阜県	1	0.9	愛媛県	11	10.0
愛知県	2	1.8	福岡県	2	1.8
京都府	4	3.6	熊本県	1	0.9
大阪府	13	11.8	海外	1	0.9
兵庫県	15	13.6	無回答	2	1.8
奈良県	1	0.9			
計			110		
			100.0		

3 勤務地（または学校所在地）

	人数	割合(%)
高知市	912	64.1
県内市町村	148	10.4
県外	112	7.9
その他	116	8.2
無回答	134	9.4
計	1,422	100.0

※家事専業、無職を除く

高知市以外県内市町村 内訳

	人数	割合(%)		人数	割合(%)		人数	割合(%)
室戸市	1	0.7	田野町	0	0.0	佐川町	3	2.0
安芸市	7	4.7	安田町	0	0.0	越知町	0	0.0
南国市	53	35.8	北川村	1	0.7	梶原町	0	0.0
土佐市	9	6.1	馬路村	1	0.7	日高村	3	2.0
須崎市	6	4.1	芸西村	2	1.4	津野町	0	0.0
宿毛市	2	1.4	本山町	0	0.0	四万十町	0	0.0
土佐清水市	1	0.7	大豊町	7	4.7	大月町	0	0.0
四万十市	3	2.0	土佐町	4	2.7	三原村	0	0.0
香南市	10	6.8	大川村	1	0.7	黒潮町	0	0.0
香美市	14	9.5	いの町	14	9.5	無回答	5	3.4
東洋町	0	0.0	仁淀川町	0	0.0			
奈半利町	0	0.0	中土佐町	1	0.7			
計							148	100.0

4 職業

	人数	割合(%)
会社員	320	22.5
自営業	71	5.0
会社役員	18	1.3
団体職員	39	2.7
自由業	16	1.1
パート・ アルバイト	150	10.5
公務員	170	12.0
家事専業	70	4.9
学生 (高校生)	178	12.5
学生 (大学・専門学校 生)	106	7.5
無職	231	16.2
その他	47	3.3
無回答	6	0.4
計	1,422	100.0

4-1 業種

	人数	割合(%)
農業	10	1.6
林業	2	0.3
漁業	1	0.2
鉱業	0	0.0
建設業	18	2.9
製造業	39	6.4
運輸業	10	1.6
卸売業	24	3.9
小売業	31	5.0
不動産業	10	1.6
飲食業	21	3.4
宿泊業	6	1.0
教育・学習支援業	57	9.3
情報サービス業	42	6.8
医療・福祉	142	23.1
サービス業	108	17.6
その他	74	12.1
無回答	19	3.1
計	614	100.0

※公務員、家事専業、学生、無職を除く

5 利用頻度

	人数	割合(%)
ほぼ毎日	88	6.2
週2～4回程度	241	16.9
週1回程度	280	19.7
月1～2回程度	534	37.6
年1～2回程度	185	13.0
初めて	89	6.3
無回答	5	0.4
計	1,422	100.0

Ⅲ-1 オーテピア高知図書館の利用目的

【問6】オーテピア高知図書館を主にどのような目的で利用していますか（複数回答）。

		を本や雑誌、CDやDVDなど	本を読むため	雑誌や新聞を読むため	ためDVDを観たり、CDを聴く	本や雑誌を使って調べ物をする	データベースやインターネット用のパソコンを使って調べ物をするため	職員に調べものなどの相談をするため	おはなし会や映画会などの行事に参加するため	展示を観るため	子どもが利用するためのつき	自分で持ってきた参考書や問題集などを使った自習	特につまみはく、何となく、時間つぶし	その他	無回答	計
全体		824 (57.9%)	630 (44.3%)	236 (16.6%)	44 (3.1%)	284 (20.0%)	48 (3.4%)	19 (1.3%)	64 (4.5%)	93 (6.5%)	153 (10.8%)	318 (22.4%)	128 (9.0%)	81 (5.7%)	26 (1.8%)	1,422 ---
年齢	10代	44 (20.2%)	69 (31.7%)	2 (0.9%)	6 (2.8%)	22 (10.1%)	2 (0.9%)	1 (0.5%)	1 (0.5%)	6 (2.8%)	1 (0.5%)	173 (79.4%)	25 (11.5%)	15 (6.9%)	4 (1.8%)	218 ---
	20～29歳	71 (45.2%)	85 (54.1%)	9 (5.7%)	3 (1.9%)	31 (19.7%)	6 (3.8%)	2 (1.3%)	2 (1.3%)	10 (6.4%)	3 (1.9%)	59 (37.6%)	35 (22.3%)	10 (6.4%)	1 (0.6%)	157 ---
	30～39歳	103 (66.0%)	78 (50.0%)	20 (12.8%)	1 (0.6%)	36 (23.1%)	3 (1.9%)	1 (0.6%)	11 (7.1%)	12 (7.7%)	39 (25.0%)	17 (10.9%)	11 (7.1%)	7 (4.5%)	4 (2.6%)	156 ---
	40～49歳	162 (66.9%)	96 (39.7%)	26 (10.7%)	7 (2.9%)	58 (24.0%)	9 (3.7%)	5 (2.1%)	14 (5.8%)	25 (10.3%)	73 (30.2%)	24 (9.9%)	16 (6.6%)	19 (7.9%)	3 (1.2%)	242 ---
	50～59歳	145 (65.3%)	108 (48.6%)	52 (23.4%)	11 (5.0%)	51 (23.0%)	10 (4.5%)	3 (1.4%)	8 (3.6%)	21 (9.5%)	22 (9.9%)	19 (8.6%)	15 (6.8%)	12 (5.4%)	2 (0.9%)	222 ---
	60～69歳	163 (72.1%)	114 (50.4%)	61 (27.0%)	5 (2.2%)	44 (19.5%)	10 (4.4%)	1 (0.4%)	13 (5.8%)	9 (4.0%)	11 (4.9%)	15 (6.6%)	12 (5.3%)	7 (3.1%)	6 (2.7%)	226 ---
	70～79歳	111 (72.5%)	58 (37.9%)	47 (30.7%)	10 (6.5%)	31 (20.3%)	8 (5.2%)	5 (3.3%)	13 (8.5%)	7 (4.6%)	3 (2.0%)	5 (3.3%)	11 (7.2%)	6 (3.9%)	5 (3.3%)	153 ---
	80歳以上	24 (53.3%)	21 (46.7%)	18 (40.0%)	1 (2.2%)	8 (17.8%)	0 (0.0%)	1 (2.2%)	1 (2.2%)	3 (6.7%)	0 (0.0%)	6 (13.3%)	3 (6.7%)	5 (11.1%)	1 (2.2%)	45 ---
	無回答	1 (33.3%)	1 (33.3%)	1 (33.3%)	0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 ---
居住地	高知市	710 (63.5%)	501 (44.8%)	210 (18.8%)	41 (3.7%)	235 (21.0%)	41 (3.7%)	14 (1.3%)	56 (5.0%)	63 (5.6%)	124 (11.1%)	245 (21.9%)	80 (7.2%)	53 (4.7%)	15 (1.3%)	1,118 ---
	高知県内市町村	102 (52.6%)	90 (46.4%)	17 (8.8%)	3 (1.5%)	35 (18.0%)	4 (2.1%)	2 (1.0%)	5 (2.6%)	10 (5.2%)	22 (11.3%)	56 (28.9%)	17 (8.8%)	7 (3.6%)	5 (2.6%)	194 ---
	県外	12 (10.9%)	39 (35.5%)	9 (8.2%)	0 (0.0%)	14 (12.7%)	3 (2.7%)	3 (2.7%)	3 (2.7%)	20 (18.2%)	7 (6.4%)	17 (15.5%)	31 (28.2%)	21 (19.1%)	6 (5.5%)	110 ---
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	200 (62.5%)	149 (46.6%)	38 (11.9%)	6 (1.9%)	61 (19.1%)	10 (3.1%)	2 (0.6%)	12 (3.8%)	26 (8.1%)	46 (14.4%)	43 (13.4%)	23 (7.2%)	21 (6.6%)	7 (2.2%)	320 ---
	自営業	52 (73.2%)	30 (42.3%)	21 (29.6%)	5 (7.0%)	21 (29.6%)	1 (1.4%)	3 (4.2%)	8 (11.3%)	6 (8.5%)	10 (14.1%)	5 (7.0%)	2 (2.8%)	1 (1.4%)	3 (4.2%)	71 ---
	会社役員	15 (83.3%)	6 (33.3%)	2 (11.1%)	0 (0.0%)	4 (22.2%)	0 (0.0%)	0 (0.0%)	1 (5.6%)	0 (0.0%)	0 (0.0%)	2 (11.1%)	0 (0.0%)	1 (5.6%)	0 (0.0%)	18 ---
	団体職員	26 (66.7%)	20 (51.3%)	8 (20.5%)	0 (0.0%)	8 (20.5%)	3 (7.7%)	2 (5.1%)	2 (5.1%)	1 (2.6%)	7 (17.9%)	5 (12.8%)	1 (2.6%)	3 (7.7%)	0 (0.0%)	39 ---
	自由業	12 (75.0%)	7 (43.8%)	7 (43.8%)	2 (12.5%)	4 (25.0%)	2 (12.5%)	0 (0.0%)	2 (12.5%)	0 (0.0%)	1 (6.3%)	2 (12.5%)	2 (12.5%)	1 (6.3%)	1 (6.3%)	16 ---
	パート・アルバイト	99 (66.0%)	77 (51.3%)	28 (18.7%)	5 (3.3%)	33 (22.0%)	6 (4.0%)	1 (0.7%)	9 (6.0%)	11 (7.3%)	26 (17.3%)	14 (9.3%)	14 (9.3%)	8 (5.3%)	2 (1.3%)	150 ---
	公務員	113 (66.5%)	76 (44.7%)	21 (12.4%)	4 (2.4%)	44 (25.9%)	4 (2.4%)	4 (2.4%)	10 (5.9%)	10 (5.9%)	25 (14.7%)	17 (10.0%)	16 (9.4%)	9 (5.3%)	1 (0.6%)	170 ---
	家事専業	56 (80.0%)	29 (41.4%)	14 (20.0%)	4 (5.7%)	8 (11.4%)	1 (1.4%)	0 (0.0%)	3 (4.3%)	8 (11.4%)	17 (24.3%)	1 (1.4%)	6 (8.6%)	3 (4.3%)	0 (0.0%)	70 ---
	学生 (高校生)	39 (21.9%)	58 (32.6%)	2 (1.1%)	5 (2.8%)	17 (9.6%)	1 (0.6%)	1 (0.6%)	1 (0.6%)	5 (2.8%)	1 (0.6%)	144 (80.9%)	20 (11.2%)	11 (6.2%)	3 (1.7%)	178 ---
	学生 (大学・専門学校生)	37 (34.9%)	47 (44.3%)	7 (6.6%)	2 (1.9%)	22 (20.8%)	3 (2.8%)	1 (0.9%)	1 (0.9%)	5 (4.7%)	1 (0.9%)	51 (48.1%)	19 (17.9%)	11 (10.4%)	1 (0.9%)	106 ---
	無職	146 (63.2%)	108 (46.8%)	79 (34.2%)	11 (4.8%)	49 (21.2%)	11 (4.8%)	3 (1.3%)	14 (6.1%)	17 (7.4%)	12 (5.2%)	25 (10.8%)	17 (7.4%)	8 (3.5%)	5 (2.2%)	231 ---
	その他	24 (51.1%)	20 (42.6%)	8 (17.0%)	0 (0.0%)	11 (23.4%)	5 (10.6%)	2 (4.3%)	1 (2.1%)	3 (6.4%)	7 (14.9%)	9 (19.1%)	8 (17.0%)	4 (8.5%)	3 (6.4%)	47 ---
	無回答	5 (83.3%)	3 (50.0%)	1 (16.7%)	0 (0.0%)	2 (33.3%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	6 ---
頻度	ほぼ毎日	36 (40.9%)	40 (45.5%)	21 (23.9%)	4 (4.5%)	21 (23.9%)	7 (8.0%)	4 (4.5%)	7 (8.0%)	5 (5.7%)	1 (1.1%)	53 (60.2%)	2 (2.3%)	8 (9.1%)	1 (1.1%)	88 ---
	週2～4回程度	119 (49.4%)	137 (56.8%)	68 (28.2%)	11 (4.6%)	58 (24.1%)	9 (3.7%)	2 (0.8%)	12 (5.0%)	12 (5.0%)	11 (4.6%)	89 (36.9%)	21 (8.7%)	12 (5.0%)	4 (1.7%)	241 ---
	週1回程度	198 (70.7%)	150 (53.6%)	70 (25.0%)	16 (5.7%)	70 (25.0%)	9 (3.2%)	4 (1.4%)	18 (6.4%)	16 (5.7%)	17 (6.1%)	50 (17.9%)	18 (6.4%)	12 (4.3%)	3 (1.1%)	280 ---
	月1～2回程度	381 (71.3%)	210 (39.3%)	65 (12.2%)	11 (2.1%)	92 (17.2%)	16 (3.0%)	6 (1.1%)	20 (3.7%)	30 (5.6%)	90 (16.9%)	84 (15.7%)	28 (5.2%)	19 (3.6%)	8 (1.5%)	534 ---
	年1～2回程度	83 (44.9%)	71 (38.4%)	8 (4.3%)	1 (0.5%)	37 (20.0%)	4 (2.2%)	2 (1.1%)	7 (3.8%)	14 (7.6%)	26 (14.1%)	35 (18.9%)	35 (18.9%)	10 (5.4%)	2 (1.1%)	185 ---
	初めて	6 (6.7%)	21 (23.6%)	3 (3.4%)	1 (1.1%)	6 (6.7%)	3 (3.4%)	1 (1.1%)	0 (0.0%)	16 (18.0%)	8 (9.0%)	7 (7.9%)	23 (25.8%)	19 (21.3%)	8 (9.0%)	89 ---
	無回答	1 (20.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	5 ---

Ⅲ-2 オーテピア高知図書館の利用満足度

【問7】オーテピア高知図書館を利用して、以下の項目についてどのようにお感じになっていますか。

①本の品ぞろえ（紙媒体）

②本の品ぞろえ（電子書籍）

		大いに満足している	だいたい満足している	やや不満である	不満である	利用したことがない／わからない	無回答	計			大いに満足している	だいたい満足している	やや不満である	不満である	利用したことがない／わからない	無回答	計
全体		600 (42.2%)	623 (43.8%)	50 (3.5%)	14 (1.0%)	98 (6.9%)	37 (2.6%)	1,422 (100.0%)			201 (14.1%)	205 (14.4%)	37 (2.6%)	16 (1.1%)	835 (58.7%)	128 (9.0%)	1,422 (100.0%)
年齢	10代	133 (61.0%)	41 (18.8%)	3 (1.4%)	0 (0.0%)	36 (16.5%)	5 (2.3%)	218 (100.0%)			81 (37.2%)	19 (8.7%)	0 (0.0%)	0 (0.0%)	111 (50.9%)	7 (3.2%)	218 (100.0%)
	20～29歳	80 (51.0%)	59 (37.6%)	2 (1.3%)	0 (0.0%)	14 (8.9%)	2 (1.3%)	157 (100.0%)			26 (16.6%)	26 (16.6%)	2 (1.3%)	0 (0.0%)	99 (63.1%)	4 (2.5%)	157 (100.0%)
	30～39歳	65 (41.7%)	73 (46.8%)	2 (1.3%)	1 (0.6%)	8 (5.1%)	7 (4.5%)	156 (100.0%)			19 (12.2%)	21 (13.5%)	5 (3.2%)	2 (1.3%)	98 (62.8%)	11 (7.1%)	156 (100.0%)
	40～49歳	111 (45.9%)	102 (42.1%)	8 (3.3%)	3 (1.2%)	15 (6.2%)	3 (1.2%)	242 (100.0%)			31 (12.8%)	33 (13.6%)	9 (3.7%)	4 (1.7%)	153 (63.2%)	12 (5.0%)	242 (100.0%)
	50～59歳	86 (38.7%)	108 (48.6%)	10 (4.5%)	3 (1.4%)	11 (5.0%)	4 (1.8%)	222 (100.0%)			16 (7.2%)	44 (19.8%)	2 (0.9%)	4 (1.8%)	145 (65.3%)	11 (5.0%)	222 (100.0%)
	60～69歳	68 (30.1%)	123 (54.4%)	17 (7.5%)	5 (2.2%)	7 (3.1%)	6 (2.7%)	226 (100.0%)			15 (6.6%)	41 (18.1%)	10 (4.4%)	2 (0.9%)	132 (58.4%)	26 (11.5%)	226 (100.0%)
	70～79歳	36 (23.5%)	97 (63.4%)	5 (3.3%)	2 (1.3%)	6 (3.9%)	7 (4.6%)	153 (100.0%)			9 (5.9%)	18 (11.8%)	8 (5.2%)	3 (2.0%)	81 (52.9%)	34 (22.2%)	153 (100.0%)
	80歳以上	20 (44.4%)	18 (40.0%)	3 (6.7%)	0 (0.0%)	1 (2.2%)	3 (6.7%)	45 (100.0%)			4 (8.9%)	2 (4.4%)	1 (2.2%)	1 (2.2%)	14 (31.1%)	23 (51.1%)	45 (100.0%)
	無回答	1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	2 (66.7%)	0 (0.0%)	3 (100.0%)
居住地	高知市	471 (42.1%)	517 (46.2%)	49 (4.4%)	13 (1.2%)	46 (4.1%)	22 (2.0%)	1,118 (100.0%)			154 (13.8%)	167 (14.9%)	31 (2.8%)	16 (1.4%)	650 (58.1%)	100 (8.9%)	1,118 (100.0%)
	高知県内市町村	93 (47.9%)	76 (39.2%)	1 (0.5%)	1 (0.5%)	16 (8.2%)	7 (3.6%)	194 (100.0%)			30 (15.5%)	24 (12.4%)	5 (2.6%)	0 (0.0%)	118 (60.8%)	17 (8.8%)	194 (100.0%)
	県外	36 (32.7%)	30 (27.3%)	0 (0.0%)	0 (0.0%)	36 (32.7%)	8 (7.3%)	110 (100.0%)			17 (15.5%)	14 (12.7%)	1 (0.9%)	0 (0.0%)	67 (60.9%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	129 (40.3%)	141 (44.1%)	14 (4.4%)	2 (0.6%)	22 (6.9%)	12 (3.8%)	320 (100.0%)			29 (9.1%)	60 (18.8%)	5 (1.6%)	2 (0.6%)	206 (64.4%)	18 (5.6%)	320 (100.0%)
	自営業	28 (39.4%)	33 (46.5%)	0 (0.0%)	2 (2.8%)	5 (7.0%)	3 (4.2%)	71 (100.0%)			9 (12.7%)	12 (16.9%)	0 (0.0%)	0 (0.0%)	41 (57.7%)	9 (12.7%)	71 (100.0%)
	会社役員	7 (38.9%)	11 (61.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	18 (100.0%)			1 (5.6%)	5 (27.8%)	1 (5.6%)	0 (0.0%)	11 (61.1%)	0 (0.0%)	18 (100.0%)
	団体職員	16 (41.0%)	20 (51.3%)	1 (2.6%)	0 (0.0%)	2 (5.1%)	0 (0.0%)	39 (100.0%)			4 (10.3%)	6 (15.4%)	2 (5.1%)	0 (0.0%)	24 (61.5%)	3 (7.7%)	39 (100.0%)
	自由業	6 (37.5%)	9 (56.3%)	0 (0.0%)	0 (0.0%)	1 (6.3%)	0 (0.0%)	16 (100.0%)			2 (12.5%)	4 (25.0%)	1 (6.3%)	0 (0.0%)	9 (56.3%)	0 (0.0%)	16 (100.0%)
	パート・アルバイト	52 (34.7%)	78 (52.0%)	8 (5.3%)	1 (0.7%)	8 (5.3%)	3 (2.0%)	150 (100.0%)			16 (10.7%)	27 (18.0%)	5 (3.3%)	2 (1.3%)	87 (58.0%)	13 (8.7%)	150 (100.0%)
	公務員	79 (46.5%)	78 (45.9%)	4 (2.4%)	3 (1.8%)	5 (2.9%)	1 (0.6%)	170 (100.0%)			20 (11.8%)	28 (16.5%)	7 (4.1%)	6 (3.5%)	100 (58.8%)	9 (5.3%)	170 (100.0%)
	家事専業	26 (37.1%)	37 (52.9%)	4 (5.7%)	1 (1.4%)	2 (2.9%)	0 (0.0%)	70 (100.0%)			3 (4.3%)	5 (7.1%)	1 (1.4%)	1 (1.4%)	51 (72.9%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	109 (61.2%)	32 (18.0%)	3 (1.7%)	0 (0.0%)	30 (16.9%)	4 (2.2%)	178 (100.0%)			64 (36.0%)	16 (9.0%)	0 (0.0%)	0 (0.0%)	92 (51.7%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	60 (56.6%)	33 (31.1%)	1 (0.9%)	0 (0.0%)	9 (8.5%)	3 (2.8%)	106 (100.0%)			32 (30.2%)	10 (9.4%)	1 (0.9%)	0 (0.0%)	57 (53.8%)	6 (5.7%)	106 (100.0%)
	無職	74 (32.0%)	122 (52.8%)	14 (6.1%)	3 (1.3%)	10 (4.3%)	8 (3.5%)	231 (100.0%)			17 (7.4%)	25 (10.8%)	10 (4.3%)	3 (1.3%)	130 (56.3%)	46 (19.9%)	231 (100.0%)
	その他	13 (27.7%)	27 (57.4%)	0 (0.0%)	2 (4.3%)	3 (6.4%)	2 (4.3%)	47 (100.0%)			3 (6.4%)	7 (14.9%)	4 (8.5%)	2 (4.3%)	24 (51.1%)	7 (14.9%)	47 (100.0%)
	無回答	1 (16.7%)	2 (33.3%)	1 (16.7%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	6 (100.0%)			1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (50.0%)	2 (33.3%)	6 (100.0%)
頻度	ほぼ毎日	45 (51.1%)	27 (30.7%)	2 (2.3%)	1 (1.1%)	13 (14.8%)	0 (0.0%)	88 (100.0%)			22 (25.0%)	9 (10.2%)	3 (3.4%)	1 (1.1%)	49 (55.7%)	4 (4.5%)	88 (100.0%)
	週2～4回程度	100 (41.5%)	115 (47.7%)	9 (3.7%)	2 (0.8%)	8 (3.3%)	7 (2.9%)	241 (100.0%)			36 (14.9%)	35 (14.5%)	5 (2.1%)	3 (1.2%)	134 (55.6%)	28 (11.6%)	241 (100.0%)
	週1回程度	131 (46.8%)	121 (43.2%)	15 (5.4%)	0 (0.0%)	6 (2.1%)	7 (2.5%)	280 (100.0%)			28 (10.0%)	35 (12.5%)	11 (3.9%)	7 (2.5%)	167 (59.6%)	32 (11.4%)	280 (100.0%)
	月1～2回程度	217 (40.6%)	269 (50.4%)	19 (3.6%)	7 (1.3%)	11 (2.1%)	11 (2.1%)	534 (100.0%)			72 (13.5%)	76 (14.2%)	14 (2.6%)	4 (0.7%)	324 (60.7%)	44 (8.2%)	534 (100.0%)
	年1～2回程度	81 (43.8%)	74 (40.0%)	5 (2.7%)	3 (1.6%)	19 (10.3%)	3 (1.6%)	185 (100.0%)			31 (16.8%)	35 (18.9%)	3 (1.6%)	0 (0.0%)	108 (58.4%)	8 (4.3%)	185 (100.0%)
	初めて	24 (27.0%)	15 (16.9%)	0 (0.0%)	0 (0.0%)	41 (46.1%)	9 (10.1%)	89 (100.0%)			12 (13.5%)	15 (16.9%)	1 (1.1%)	0 (0.0%)	51 (57.3%)	10 (11.2%)	89 (100.0%)
	無回答	2 (40.0%)	2 (40.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)			0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	2 (40.0%)	5 (100.0%)

③雑誌や新聞の品ぞろえ

④CDやDVDの品ぞろえ

		大いに満足している	だいたい満足している	やや不満である	不満である	利用したことがない／ わからない	無回答	計			大いに満足している	だいたい満足している	やや不満である	不満である	利用したことがない／ わからない	無回答	計
全体		385 (27.1%)	475 (33.4%)	47 (3.3%)	8 (0.6%)	423 (29.7%)	84 (5.9%)	1,422 (100.0%)			140 (9.8%)	170 (12.0%)	69 (4.9%)	41 (2.9%)	875 (61.5%)	127 (8.9%)	1,422 (100.0%)
年齢	10代	86 (39.4%)	20 (9.2%)	2 (0.9%)	0 (0.0%)	103 (47.2%)	7 (3.2%)	218 (100.0%)			70 (32.1%)	17 (7.8%)	3 (1.4%)	2 (0.9%)	118 (54.1%)	8 (3.7%)	218 (100.0%)
	20～29歳	40 (25.5%)	28 (17.8%)	3 (1.9%)	0 (0.0%)	82 (52.2%)	4 (2.5%)	157 (100.0%)			20 (12.7%)	19 (12.1%)	3 (1.9%)	1 (0.6%)	109 (69.4%)	5 (3.2%)	157 (100.0%)
	30～39歳	39 (25.0%)	43 (27.6%)	4 (2.6%)	1 (0.6%)	57 (36.5%)	12 (7.7%)	156 (100.0%)			10 (6.4%)	20 (12.8%)	4 (2.6%)	2 (1.3%)	108 (69.2%)	12 (7.7%)	156 (100.0%)
	40～49歳	67 (27.7%)	84 (34.7%)	5 (2.1%)	0 (0.0%)	73 (30.2%)	13 (5.4%)	242 (100.0%)			18 (7.4%)	25 (10.3%)	14 (5.8%)	7 (2.9%)	164 (67.8%)	14 (5.8%)	242 (100.0%)
	50～59歳	60 (27.0%)	93 (41.9%)	12 (5.4%)	2 (0.9%)	49 (22.1%)	6 (2.7%)	222 (100.0%)			11 (5.0%)	35 (15.8%)	11 (5.0%)	9 (4.1%)	145 (65.3%)	11 (5.0%)	222 (100.0%)
	60～69歳	48 (21.2%)	121 (53.5%)	14 (6.2%)	2 (0.9%)	26 (11.5%)	15 (6.6%)	226 (100.0%)			6 (2.7%)	31 (13.7%)	19 (8.4%)	8 (3.5%)	135 (59.7%)	27 (11.9%)	226 (100.0%)
	70～79歳	31 (20.3%)	70 (45.8%)	5 (3.3%)	3 (2.0%)	25 (16.3%)	19 (12.4%)	153 (100.0%)			4 (2.6%)	20 (13.1%)	14 (9.2%)	10 (6.5%)	75 (49.0%)	30 (19.6%)	153 (100.0%)
	80歳以上	14 (31.1%)	14 (31.1%)	2 (4.4%)	0 (0.0%)	7 (15.6%)	8 (17.8%)	45 (100.0%)			1 (2.2%)	2 (4.4%)	1 (2.2%)	2 (4.4%)	19 (42.2%)	20 (44.4%)	45 (100.0%)
	無回答	0 (0.0%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	2 (66.7%)	0 (0.0%)	3 (100.0%)
	高知市	305 (27.3%)	394 (35.2%)	44 (3.9%)	6 (0.5%)	307 (27.5%)	62 (5.5%)	1,118 (100.0%)			102 (9.1%)	137 (12.3%)	67 (6.0%)	36 (3.2%)	678 (60.6%)	98 (8.8%)	1,118 (100.0%)
居住地	高知県内市町村	57 (29.4%)	54 (27.8%)	3 (1.5%)	2 (1.0%)	66 (34.0%)	12 (6.2%)	194 (100.0%)			23 (11.9%)	22 (11.3%)	2 (1.0%)	5 (2.6%)	125 (64.4%)	17 (8.8%)	194 (100.0%)
	県外	23 (20.9%)	27 (24.5%)	0 (0.0%)	0 (0.0%)	50 (45.5%)	10 (9.1%)	110 (100.0%)			15 (13.6%)	11 (10.0%)	0 (0.0%)	0 (0.0%)	72 (65.5%)	12 (10.9%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
	職業	67 (20.9%)	122 (38.1%)	12 (3.8%)	0 (0.0%)	104 (32.5%)	15 (4.7%)	320 (100.0%)			15 (4.7%)	41 (12.8%)	13 (4.1%)	6 (1.9%)	227 (70.9%)	18 (5.6%)	320 (100.0%)
職業	自営業	24 (33.8%)	24 (33.8%)	1 (1.4%)	1 (1.4%)	14 (19.7%)	7 (9.9%)	71 (100.0%)			5 (7.0%)	11 (15.5%)	6 (8.5%)	3 (4.2%)	38 (53.5%)	8 (11.3%)	71 (100.0%)
	会社役員	4 (22.2%)	6 (33.3%)	1 (5.6%)	0 (0.0%)	7 (38.9%)	0 (0.0%)	18 (100.0%)			0 (0.0%)	4 (22.2%)	0 (0.0%)	0 (0.0%)	12 (66.7%)	2 (11.1%)	18 (100.0%)
	団体職員	10 (25.6%)	17 (43.6%)	1 (2.6%)	0 (0.0%)	10 (25.6%)	1 (2.6%)	39 (100.0%)			0 (0.0%)	5 (12.8%)	1 (2.6%)	1 (2.6%)	29 (74.4%)	3 (7.7%)	39 (100.0%)
	自由業	4 (25.0%)	8 (50.0%)	0 (0.0%)	0 (0.0%)	4 (25.0%)	0 (0.0%)	16 (100.0%)			1 (6.3%)	2 (12.5%)	2 (12.5%)	1 (6.3%)	10 (62.5%)	0 (0.0%)	16 (100.0%)
	パート・アルバイト	39 (26.0%)	62 (41.3%)	4 (2.7%)	2 (1.3%)	33 (22.0%)	10 (6.7%)	150 (100.0%)			11 (7.3%)	27 (18.0%)	9 (6.0%)	5 (3.3%)	84 (56.0%)	14 (9.3%)	150 (100.0%)
	公務員	50 (29.4%)	58 (34.1%)	7 (4.1%)	2 (1.2%)	45 (26.5%)	8 (4.7%)	170 (100.0%)			11 (6.5%)	22 (12.9%)	8 (4.7%)	6 (3.5%)	113 (66.5%)	10 (5.9%)	170 (100.0%)
	家事専業	16 (22.9%)	31 (44.3%)	3 (4.3%)	1 (1.4%)	16 (22.9%)	3 (4.3%)	70 (100.0%)			3 (4.3%)	3 (4.3%)	4 (5.7%)	3 (4.3%)	48 (68.6%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	67 (37.6%)	15 (8.4%)	1 (0.6%)	0 (0.0%)	89 (50.0%)	6 (3.4%)	178 (100.0%)			53 (29.8%)	15 (8.4%)	3 (1.7%)	2 (1.1%)	98 (55.1%)	7 (3.9%)	178 (100.0%)
	学生 (大学・専門学校生)	36 (34.0%)	15 (14.2%)	2 (1.9%)	0 (0.0%)	48 (45.3%)	5 (4.7%)	106 (100.0%)			27 (25.5%)	9 (8.5%)	0 (0.0%)	1 (0.9%)	63 (59.4%)	6 (5.7%)	106 (100.0%)
	無職	56 (24.2%)	98 (42.4%)	12 (5.2%)	2 (0.9%)	40 (17.3%)	23 (10.0%)	231 (100.0%)			10 (4.3%)	26 (11.3%)	22 (9.5%)	12 (5.2%)	121 (52.4%)	40 (17.3%)	231 (100.0%)
	その他	11 (23.4%)	16 (34.0%)	3 (6.4%)	0 (0.0%)	11 (23.4%)	6 (12.8%)	47 (100.0%)			4 (8.5%)	5 (10.6%)	1 (2.1%)	1 (2.1%)	29 (61.7%)	7 (14.9%)	47 (100.0%)
	無回答	1 (16.7%)	3 (50.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	0 (0.0%)	6 (100.0%)			0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (50.0%)	3 (50.0%)	6 (100.0%)
頻度	ほぼ毎日	35 (39.8%)	22 (25.0%)	2 (2.3%)	0 (0.0%)	28 (31.8%)	1 (1.1%)	88 (100.0%)			17 (19.3%)	10 (11.4%)	7 (8.0%)	1 (1.1%)	47 (53.4%)	6 (6.8%)	88 (100.0%)
	週2～4回程度	79 (32.8%)	89 (36.9%)	7 (2.9%)	1 (0.4%)	49 (20.3%)	16 (6.6%)	241 (100.0%)			27 (11.2%)	28 (11.6%)	15 (6.2%)	14 (5.8%)	131 (54.4%)	26 (10.8%)	241 (100.0%)
	週1回程度	83 (29.6%)	99 (35.4%)	16 (5.7%)	1 (0.4%)	62 (22.1%)	19 (6.8%)	280 (100.0%)			23 (8.2%)	26 (9.3%)	22 (7.9%)	12 (4.3%)	167 (59.6%)	30 (10.7%)	280 (100.0%)
	月1～2回程度	134 (25.1%)	185 (34.6%)	16 (3.0%)	4 (0.7%)	162 (30.3%)	33 (6.2%)	534 (100.0%)			44 (8.2%)	65 (12.2%)	22 (4.1%)	12 (2.2%)	348 (65.2%)	43 (8.1%)	534 (100.0%)
	年1～2回程度	35 (18.9%)	64 (34.6%)	6 (3.2%)	1 (0.5%)	74 (40.0%)	5 (2.7%)	185 (100.0%)			20 (10.8%)	29 (15.7%)	3 (1.6%)	1 (0.5%)	124 (67.0%)	8 (4.3%)	185 (100.0%)
	初めて	17 (19.1%)	15 (16.9%)	0 (0.0%)	0 (0.0%)	47 (52.8%)	10 (11.2%)	89 (100.0%)			9 (10.1%)	12 (13.5%)	0 (0.0%)	0 (0.0%)	56 (62.9%)	12 (13.5%)	89 (100.0%)
	無回答	2 (40.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	5 (100.0%)			0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	2 (40.0%)	5 (100.0%)

⑤調べものの案内の対応（レファレンスサービス）

⑥図書検索機（OPAC）の使いやすさ

		大いに満足している	だいたい満足している	やや不満である	不満である	利用からしないことがない	無回答	計			大いに満足している	だいたい満足している	やや不満である	不満である	利用からしないことがない	無回答	計
全体		336 (23.6%)	381 (26.8%)	19 (1.3%)	1 (0.1%)	572 (40.2%)	113 (7.9%)	1,422 (100.0%)			356 (25.0%)	526 (37.0%)	68 (4.8%)	19 (1.3%)	336 (23.6%)	117 (8.2%)	1,422 (100.0%)
年齢	10代	101 (46.3%)	29 (13.3%)	1 (0.5%)	0 (0.0%)	80 (36.7%)	7 (3.2%)	218 (100.0%)			109 (50.0%)	36 (16.5%)	4 (1.8%)	1 (0.5%)	60 (27.5%)	8 (3.7%)	218 (100.0%)
	20～29歳	50 (31.8%)	35 (22.3%)	2 (1.3%)	0 (0.0%)	65 (41.4%)	5 (3.2%)	157 (100.0%)			53 (33.8%)	55 (35.0%)	3 (1.9%)	2 (1.3%)	39 (24.8%)	5 (3.2%)	157 (100.0%)
	30～39歳	32 (20.5%)	41 (26.3%)	0 (0.0%)	0 (0.0%)	72 (46.2%)	11 (7.1%)	156 (100.0%)			38 (24.4%)	69 (44.2%)	6 (3.8%)	0 (0.0%)	33 (21.2%)	10 (6.4%)	156 (100.0%)
	40～49歳	55 (22.7%)	69 (28.5%)	6 (2.5%)	0 (0.0%)	100 (41.3%)	12 (5.0%)	242 (100.0%)			57 (23.6%)	111 (45.9%)	13 (5.4%)	3 (1.2%)	47 (19.4%)	11 (4.5%)	242 (100.0%)
	50～59歳	42 (18.9%)	65 (29.3%)	4 (1.8%)	1 (0.5%)	99 (44.6%)	11 (5.0%)	222 (100.0%)			46 (20.7%)	102 (45.9%)	16 (7.2%)	4 (1.8%)	44 (19.8%)	10 (4.5%)	222 (100.0%)
	60～69歳	29 (12.8%)	78 (34.5%)	5 (2.2%)	0 (0.0%)	91 (40.3%)	23 (10.2%)	226 (100.0%)			31 (13.7%)	88 (38.9%)	19 (8.4%)	5 (2.2%)	62 (27.4%)	21 (9.3%)	226 (100.0%)
	70～79歳	18 (11.8%)	51 (33.3%)	1 (0.7%)	0 (0.0%)	53 (34.6%)	30 (19.6%)	153 (100.0%)			18 (11.8%)	58 (37.9%)	7 (4.6%)	2 (1.3%)	38 (24.8%)	30 (19.6%)	153 (100.0%)
	80歳以上	9 (20.0%)	10 (22.2%)	0 (0.0%)	0 (0.0%)	12 (26.7%)	14 (31.1%)	45 (100.0%)			4 (8.9%)	4 (8.9%)	0 (0.0%)	2 (4.4%)	13 (28.9%)	22 (48.9%)	45 (100.0%)
	無回答	0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	262 (23.4%)	321 (28.7%)	18 (1.6%)	1 (0.1%)	429 (38.4%)	87 (7.8%)	1,118 (100.0%)			280 (25.0%)	432 (38.6%)	58 (5.2%)	18 (1.6%)	239 (21.4%)	91 (8.1%)	1,118 (100.0%)
	高知県内市町村	51 (26.3%)	44 (22.7%)	1 (0.5%)	0 (0.0%)	83 (42.8%)	15 (7.7%)	194 (100.0%)			56 (28.9%)	72 (37.1%)	9 (4.6%)	0 (0.0%)	44 (22.7%)	13 (6.7%)	194 (100.0%)
	県外	23 (20.9%)	16 (14.5%)	0 (0.0%)	0 (0.0%)	60 (54.5%)	11 (10.0%)	110 (100.0%)			20 (18.2%)	22 (20.0%)	1 (0.9%)	1 (0.9%)	53 (48.2%)	13 (11.8%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	56 (17.5%)	98 (30.6%)	5 (1.6%)	0 (0.0%)	142 (44.4%)	19 (5.9%)	320 (100.0%)			67 (20.9%)	139 (43.4%)	16 (5.0%)	6 (1.9%)	77 (24.1%)	15 (4.7%)	320 (100.0%)
	自営業	19 (26.8%)	20 (28.2%)	1 (1.4%)	0 (0.0%)	23 (32.4%)	8 (11.3%)	71 (100.0%)			17 (23.9%)	25 (35.2%)	9 (12.7%)	0 (0.0%)	12 (16.9%)	8 (11.3%)	71 (100.0%)
	会社役員	5 (27.8%)	7 (38.9%)	0 (0.0%)	0 (0.0%)	6 (33.3%)	0 (0.0%)	18 (100.0%)			3 (16.7%)	10 (55.6%)	1 (5.6%)	0 (0.0%)	3 (16.7%)	1 (5.6%)	18 (100.0%)
	団体職員	6 (15.4%)	16 (41.0%)	0 (0.0%)	0 (0.0%)	15 (38.5%)	2 (5.1%)	39 (100.0%)			9 (23.1%)	19 (48.7%)	2 (5.1%)	0 (0.0%)	8 (20.5%)	1 (2.6%)	39 (100.0%)
	自由業	2 (12.5%)	8 (50.0%)	1 (6.3%)	0 (0.0%)	5 (31.3%)	0 (0.0%)	16 (100.0%)			3 (18.8%)	8 (50.0%)	0 (0.0%)	1 (6.3%)	3 (18.8%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	37 (24.7%)	49 (32.7%)	2 (1.3%)	0 (0.0%)	51 (34.0%)	11 (7.3%)	150 (100.0%)			27 (18.0%)	68 (45.3%)	9 (6.0%)	2 (1.3%)	34 (22.7%)	10 (6.7%)	150 (100.0%)
	公務員	35 (20.6%)	41 (24.1%)	3 (1.8%)	0 (0.0%)	81 (47.6%)	10 (5.9%)	170 (100.0%)			44 (25.9%)	72 (42.4%)	7 (4.1%)	1 (0.6%)	39 (22.9%)	7 (4.1%)	170 (100.0%)
	家事専業	9 (12.9%)	18 (25.7%)	1 (1.4%)	1 (1.4%)	33 (47.1%)	8 (11.4%)	70 (100.0%)			16 (22.9%)	21 (30.0%)	4 (5.7%)	1 (1.4%)	18 (25.7%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	78 (43.8%)	25 (14.0%)	0 (0.0%)	0 (0.0%)	69 (38.8%)	6 (3.4%)	178 (100.0%)			87 (48.9%)	30 (16.9%)	4 (2.2%)	0 (0.0%)	50 (28.1%)	7 (3.9%)	178 (100.0%)
	学生 (大学・専門学校生)	47 (44.3%)	18 (17.0%)	2 (1.9%)	0 (0.0%)	33 (31.1%)	6 (5.7%)	106 (100.0%)			46 (43.4%)	30 (28.3%)	2 (1.9%)	2 (1.9%)	20 (18.9%)	6 (5.7%)	106 (100.0%)
	無職	35 (15.2%)	68 (29.4%)	3 (1.3%)	0 (0.0%)	91 (39.4%)	34 (14.7%)	231 (100.0%)			30 (13.0%)	80 (34.6%)	13 (5.6%)	6 (2.6%)	61 (26.4%)	41 (17.7%)	231 (100.0%)
	その他	7 (14.9%)	13 (27.7%)	1 (2.1%)	0 (0.0%)	20 (42.6%)	6 (12.8%)	47 (100.0%)			7 (14.9%)	23 (48.9%)	1 (2.1%)	0 (0.0%)	9 (19.1%)	7 (14.9%)	47 (100.0%)
	無回答	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (50.0%)	3 (50.0%)	6 (100.0%)			0 (0.0%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	3 (50.0%)	6 (100.0%)
頻度	ほぼ毎日	32 (36.4%)	21 (23.9%)	0 (0.0%)	0 (0.0%)	32 (36.4%)	3 (3.4%)	88 (100.0%)			31 (35.2%)	22 (25.0%)	2 (2.3%)	0 (0.0%)	27 (30.7%)	6 (6.8%)	88 (100.0%)
	週2～4回程度	66 (27.4%)	63 (26.1%)	4 (1.7%)	0 (0.0%)	84 (34.9%)	24 (10.0%)	241 (100.0%)			64 (26.6%)	88 (36.5%)	8 (3.3%)	6 (2.5%)	54 (22.4%)	21 (8.7%)	241 (100.0%)
	週1回程度	67 (23.9%)	68 (24.3%)	6 (2.1%)	0 (0.0%)	110 (39.3%)	29 (10.4%)	280 (100.0%)			71 (25.4%)	109 (38.9%)	12 (4.3%)	6 (2.1%)	51 (18.2%)	31 (11.1%)	280 (100.0%)
	月1～2回程度	108 (20.2%)	167 (31.3%)	6 (1.1%)	0 (0.0%)	216 (40.4%)	37 (6.9%)	534 (100.0%)			133 (24.9%)	229 (42.9%)	35 (6.6%)	4 (0.7%)	95 (17.8%)	38 (7.1%)	534 (100.0%)
	年1～2回程度	47 (25.4%)	49 (26.5%)	3 (1.6%)	0 (0.0%)	79 (42.7%)	7 (3.8%)	185 (100.0%)			43 (23.2%)	67 (36.2%)	10 (5.4%)	3 (1.6%)	55 (29.7%)	7 (3.8%)	185 (100.0%)
	初めて	16 (18.0%)	11 (12.4%)	0 (0.0%)	0 (0.0%)	51 (57.3%)	11 (12.4%)	89 (100.0%)			14 (15.7%)	11 (12.4%)	0 (0.0%)	0 (0.0%)	52 (58.4%)	12 (13.5%)	89 (100.0%)
	無回答	0 (0.0%)	2 (40.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)			0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	2 (40.0%)	5 (100.0%)

⑦データベースの種類

⑧資料展示のテーマや内容

		大いに満足している	だいたい満足している	やや不満である	不満である	利用しないこと／ わからないこと／ がない	無回答	計			大いに満足している	だいたい満足している	やや不満である	不満である	利用しないこと／ わからないこと／ がない	無回答	計
全体		226 (15.9%)	306 (21.5%)	24 (1.7%)	2 (0.1%)	717 (50.4%)	147 (10.3%)	1,422 (100.0%)			255 (17.9%)	448 (31.5%)	20 (1.4%)	2 (0.1%)	577 (40.6%)	120 (8.4%)	1,422 (100.0%)
年齢	10代	90 (41.3%)	20 (9.2%)	1 (0.5%)	0 (0.0%)	100 (45.9%)	7 (3.2%)	218 (100.0%)			93 (42.7%)	23 (10.6%)	0 (0.0%)	0 (0.0%)	95 (43.6%)	7 (3.2%)	218 (100.0%)
	20～29歳	42 (26.8%)	35 (22.3%)	1 (0.6%)	1 (0.6%)	72 (45.9%)	6 (3.8%)	157 (100.0%)			46 (29.3%)	31 (19.7%)	1 (0.6%)	0 (0.0%)	75 (47.8%)	4 (2.5%)	157 (100.0%)
	30～39歳	17 (10.9%)	40 (25.6%)	1 (0.6%)	0 (0.0%)	86 (55.1%)	12 (7.7%)	156 (100.0%)			26 (16.7%)	52 (33.3%)	0 (0.0%)	0 (0.0%)	67 (42.9%)	11 (7.1%)	156 (100.0%)
	40～49歳	35 (14.5%)	59 (24.4%)	2 (0.8%)	0 (0.0%)	131 (54.1%)	15 (6.2%)	242 (100.0%)			37 (15.3%)	99 (40.9%)	3 (1.2%)	0 (0.0%)	90 (37.2%)	13 (5.4%)	242 (100.0%)
	50～59歳	23 (10.4%)	63 (28.4%)	6 (2.7%)	1 (0.5%)	115 (51.8%)	14 (6.3%)	222 (100.0%)			27 (12.2%)	96 (43.2%)	5 (2.3%)	1 (0.5%)	82 (36.9%)	11 (5.0%)	222 (100.0%)
	60～69歳	13 (5.8%)	56 (24.8%)	8 (3.5%)	0 (0.0%)	119 (52.7%)	30 (13.3%)	226 (100.0%)			17 (7.5%)	86 (38.1%)	7 (3.1%)	0 (0.0%)	92 (40.7%)	24 (10.6%)	226 (100.0%)
	70～79歳	5 (3.3%)	28 (18.3%)	4 (2.6%)	0 (0.0%)	75 (49.0%)	41 (26.8%)	153 (100.0%)			5 (3.3%)	51 (33.3%)	2 (1.3%)	1 (0.7%)	61 (39.9%)	33 (21.6%)	153 (100.0%)
	80歳以上	1 (2.2%)	3 (6.7%)	1 (2.2%)	0 (0.0%)	18 (40.0%)	22 (48.9%)	45 (100.0%)			4 (8.9%)	7 (15.6%)	2 (4.4%)	0 (0.0%)	15 (33.3%)	17 (37.8%)	45 (100.0%)
	無回答	0 (0.0%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	169 (15.1%)	250 (22.4%)	19 (1.7%)	2 (0.2%)	560 (50.1%)	118 (10.6%)	1,118 (100.0%)			191 (17.1%)	370 (33.1%)	16 (1.4%)	1 (0.1%)	445 (39.8%)	95 (8.5%)	1,118 (100.0%)
	高知県内市町村	39 (20.1%)	41 (21.1%)	4 (2.1%)	0 (0.0%)	95 (49.0%)	15 (7.7%)	194 (100.0%)			39 (20.1%)	54 (27.8%)	4 (2.1%)	1 (0.5%)	82 (42.3%)	14 (7.2%)	194 (100.0%)
	県外	18 (16.4%)	15 (13.6%)	1 (0.9%)	0 (0.0%)	62 (56.4%)	14 (12.7%)	110 (100.0%)			25 (22.7%)	24 (21.8%)	0 (0.0%)	0 (0.0%)	50 (45.5%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	31 (9.7%)	94 (29.4%)	6 (1.9%)	0 (0.0%)	167 (52.2%)	22 (6.9%)	320 (100.0%)			40 (12.5%)	120 (37.5%)	3 (0.9%)	1 (0.3%)	136 (42.5%)	20 (6.3%)	320 (100.0%)
	自営業	11 (15.5%)	15 (21.1%)	2 (2.8%)	0 (0.0%)	33 (46.5%)	10 (14.1%)	71 (100.0%)			14 (19.7%)	18 (25.4%)	2 (2.8%)	0 (0.0%)	27 (38.0%)	10 (14.1%)	71 (100.0%)
	会社役員	0 (0.0%)	4 (22.2%)	0 (0.0%)	0 (0.0%)	12 (66.7%)	2 (11.1%)	18 (100.0%)			2 (11.1%)	6 (33.3%)	0 (0.0%)	0 (0.0%)	8 (44.4%)	2 (11.1%)	18 (100.0%)
	団体職員	3 (7.7%)	12 (30.8%)	0 (0.0%)	0 (0.0%)	20 (51.3%)	4 (10.3%)	39 (100.0%)			2 (5.1%)	21 (53.8%)	1 (2.6%)	0 (0.0%)	12 (30.8%)	3 (7.7%)	39 (100.0%)
	自由業	1 (6.3%)	6 (37.5%)	2 (12.5%)	0 (0.0%)	6 (37.5%)	1 (6.3%)	16 (100.0%)			3 (18.8%)	8 (50.0%)	1 (6.3%)	0 (0.0%)	4 (25.0%)	0 (0.0%)	16 (100.0%)
	パート・アルバイト	21 (14.0%)	42 (28.0%)	3 (2.0%)	1 (0.7%)	69 (46.0%)	14 (9.3%)	150 (100.0%)			25 (16.7%)	51 (34.0%)	1 (0.7%)	0 (0.0%)	63 (42.0%)	10 (6.7%)	150 (100.0%)
	公務員	25 (14.7%)	36 (21.2%)	2 (1.2%)	0 (0.0%)	96 (56.5%)	11 (6.5%)	170 (100.0%)			29 (17.1%)	67 (39.4%)	3 (1.8%)	0 (0.0%)	62 (36.5%)	9 (5.3%)	170 (100.0%)
	家事専業	7 (10.0%)	9 (12.9%)	3 (4.3%)	0 (0.0%)	40 (57.1%)	11 (15.7%)	70 (100.0%)			5 (7.1%)	25 (35.7%)	0 (0.0%)	0 (0.0%)	31 (44.3%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	71 (39.9%)	16 (9.0%)	1 (0.6%)	0 (0.0%)	84 (47.2%)	6 (3.4%)	178 (100.0%)			74 (41.6%)	18 (10.1%)	0 (0.0%)	0 (0.0%)	80 (44.9%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	37 (34.9%)	17 (16.0%)	1 (0.9%)	1 (0.9%)	44 (41.5%)	6 (5.7%)	106 (100.0%)			39 (36.8%)	13 (12.3%)	1 (0.9%)	0 (0.0%)	48 (45.3%)	5 (4.7%)	106 (100.0%)
	無職	16 (6.9%)	43 (18.6%)	3 (1.3%)	0 (0.0%)	121 (52.4%)	48 (20.8%)	231 (100.0%)			20 (8.7%)	77 (33.3%)	7 (3.0%)	1 (0.4%)	89 (38.5%)	37 (16.0%)	231 (100.0%)
	その他	3 (6.4%)	12 (25.5%)	1 (2.1%)	0 (0.0%)	22 (46.8%)	9 (19.1%)	47 (100.0%)			2 (4.3%)	22 (46.8%)	1 (2.1%)	0 (0.0%)	15 (31.9%)	7 (14.9%)	47 (100.0%)
	無回答	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (50.0%)	3 (50.0%)	6 (100.0%)			0 (0.0%)	2 (33.3%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	ほぼ毎日	21 (23.9%)	15 (17.0%)	3 (3.4%)	0 (0.0%)	42 (47.7%)	7 (8.0%)	88 (100.0%)			30 (34.1%)	22 (25.0%)	0 (0.0%)	1 (1.1%)	33 (37.5%)	2 (2.3%)	88 (100.0%)
	週2～4回程度	44 (18.3%)	51 (21.2%)	3 (1.2%)	0 (0.0%)	113 (46.9%)	30 (12.4%)	241 (100.0%)			43 (17.8%)	79 (32.8%)	3 (1.2%)	1 (0.4%)	91 (37.8%)	24 (10.0%)	241 (100.0%)
	週1回程度	45 (16.1%)	55 (19.6%)	5 (1.8%)	0 (0.0%)	142 (50.7%)	33 (11.8%)	280 (100.0%)			45 (16.1%)	93 (33.2%)	5 (1.8%)	0 (0.0%)	108 (38.6%)	29 (10.4%)	280 (100.0%)
頻度	月1～2回程度	71 (13.3%)	131 (24.5%)	9 (1.7%)	1 (0.2%)	271 (50.7%)	51 (9.6%)	534 (100.0%)			87 (16.3%)	182 (34.1%)	9 (1.7%)	0 (0.0%)	211 (39.5%)	45 (8.4%)	534 (100.0%)
	年1～2回程度	32 (17.3%)	44 (23.8%)	3 (1.6%)	0 (0.0%)	96 (51.9%)	10 (5.4%)	185 (100.0%)			35 (18.9%)	53 (28.6%)	3 (1.6%)	0 (0.0%)	86 (46.5%)	8 (4.3%)	185 (100.0%)
	初めて	13 (14.6%)	10 (11.2%)	0 (0.0%)	1 (1.1%)	52 (58.4%)	13 (14.6%)	89 (100.0%)			15 (16.9%)	17 (19.1%)	0 (0.0%)	0 (0.0%)	47 (52.8%)	10 (11.2%)	89 (100.0%)
	無回答	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	3 (60.0%)	5 (100.0%)			0 (0.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)

⑨行事のテーマや内容

		大いに満足している	だいたい満足している	やや不満である	不満である	利用からしないことがない	無回答	計
全体		260 (18.3%)	415 (29.2%)	18 (1.3%)	1 (0.1%)	611 (43.0%)	117 (8.2%)	1,422 (100.0%)
年齢	10代	93 (42.7%)	18 (8.3%)	0 (0.0%)	0 (0.0%)	100 (45.9%)	7 (3.2%)	218 (100.0%)
	20～29歳	41 (26.1%)	30 (19.1%)	0 (0.0%)	0 (0.0%)	82 (52.2%)	4 (2.5%)	157 (100.0%)
	30～39歳	28 (17.9%)	49 (31.4%)	0 (0.0%)	0 (0.0%)	69 (44.2%)	10 (6.4%)	156 (100.0%)
	40～49歳	37 (15.3%)	88 (36.4%)	5 (2.1%)	1 (0.4%)	98 (40.5%)	13 (5.4%)	242 (100.0%)
	50～59歳	30 (13.5%)	88 (39.6%)	3 (1.4%)	0 (0.0%)	92 (41.4%)	9 (4.1%)	222 (100.0%)
	60～69歳	18 (8.0%)	86 (38.1%)	3 (1.3%)	0 (0.0%)	94 (41.6%)	25 (11.1%)	226 (100.0%)
	70～79歳	8 (5.2%)	47 (30.7%)	5 (3.3%)	0 (0.0%)	61 (39.9%)	32 (20.9%)	153 (100.0%)
	80歳以上	5 (11.1%)	6 (13.3%)	2 (4.4%)	0 (0.0%)	15 (33.3%)	17 (37.8%)	45 (100.0%)
	無回答	0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	203 (18.2%)	347 (31.0%)	16 (1.4%)	0 (0.0%)	459 (41.1%)	93 (8.3%)	1,118 (100.0%)
	高知県内市町村	37 (19.1%)	47 (24.2%)	2 (1.0%)	0 (0.0%)	95 (49.0%)	13 (6.7%)	194 (100.0%)
	県外	20 (18.2%)	21 (19.1%)	0 (0.0%)	1 (0.9%)	57 (51.8%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	38 (11.9%)	124 (38.8%)	3 (0.9%)	0 (0.0%)	137 (42.8%)	18 (5.6%)	320 (100.0%)
	自営業	13 (18.3%)	20 (28.2%)	1 (1.4%)	0 (0.0%)	28 (39.4%)	9 (12.7%)	71 (100.0%)
	会社役員	3 (16.7%)	5 (27.8%)	0 (0.0%)	0 (0.0%)	8 (44.4%)	2 (11.1%)	18 (100.0%)
	団体職員	2 (5.1%)	16 (41.0%)	0 (0.0%)	1 (2.6%)	17 (43.6%)	3 (7.7%)	39 (100.0%)
	自由業	1 (6.3%)	8 (50.0%)	0 (0.0%)	0 (0.0%)	7 (43.8%)	0 (0.0%)	16 (100.0%)
	パート・アルバイト	25 (16.7%)	47 (31.3%)	0 (0.0%)	0 (0.0%)	67 (44.7%)	11 (7.3%)	150 (100.0%)
	公務員	30 (17.6%)	65 (38.2%)	3 (1.8%)	0 (0.0%)	63 (37.1%)	9 (5.3%)	170 (100.0%)
	家事専業	8 (11.4%)	20 (28.6%)	0 (0.0%)	0 (0.0%)	33 (47.1%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	73 (41.0%)	16 (9.0%)	0 (0.0%)	0 (0.0%)	83 (46.6%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	38 (35.8%)	9 (8.5%)	0 (0.0%)	0 (0.0%)	54 (50.9%)	5 (4.7%)	106 (100.0%)
	無職	24 (10.4%)	72 (31.2%)	8 (3.5%)	0 (0.0%)	91 (39.4%)	36 (15.6%)	231 (100.0%)
	その他	4 (8.5%)	13 (27.7%)	3 (6.4%)	0 (0.0%)	21 (44.7%)	6 (12.8%)	47 (100.0%)
	無回答	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	3 (50.0%)	6 (100.0%)
頻度	ほぼ毎日	33 (37.5%)	16 (18.2%)	4 (4.5%)	0 (0.0%)	33 (37.5%)	2 (2.3%)	88 (100.0%)
	週2～4回程度	42 (17.4%)	72 (29.9%)	2 (0.8%)	0 (0.0%)	100 (41.5%)	25 (10.4%)	241 (100.0%)
	週1回程度	47 (16.8%)	80 (28.6%)	4 (1.4%)	0 (0.0%)	120 (42.9%)	29 (10.4%)	280 (100.0%)
	月1～2回程度	87 (16.3%)	178 (33.3%)	7 (1.3%)	0 (0.0%)	220 (41.2%)	42 (7.9%)	534 (100.0%)
	年1～2回程度	37 (20.0%)	50 (27.0%)	1 (0.5%)	1 (0.5%)	89 (48.1%)	7 (3.8%)	185 (100.0%)
	初めて	14 (15.7%)	17 (19.1%)	0 (0.0%)	0 (0.0%)	48 (53.9%)	10 (11.2%)	89 (100.0%)
	無回答	0 (0.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)

Ⅲ-3 オーテピア高知図書館のサービス認知度

【問8】オーテピア高知図書館にはさまざまなサービスを知っていますか。また、このサービスを利用したことはありますか。

① 調べものの案内
(レファレンスサービス)

② 本や雑誌の複写(コピー) サービス

③ 視聴覚資料コーナーでのCDの試聴、DVDの鑑賞

		使ったことがある	と知っているが使ったこと	知らない	無回答	計			使ったことがある	と知っているが使ったこと	知らない	無回答	計			使ったことがある	と知っているが使ったこと	知らない	無回答	計
全体		504 (35.4%)	453 (31.9%)	373 (26.2%)	92 (6.5%)	1,422 (100.0%)			255 (17.9%)	621 (43.7%)	472 (33.2%)	74 (5.2%)	1,422 (100.0%)			154 (10.8%)	747 (52.5%)	418 (29.4%)	103 (7.2%)	1,422 (100.0%)
年齢	10代	79 (36.2%)	69 (31.7%)	63 (28.9%)	7 (3.2%)	218 (100.0%)			23 (10.6%)	92 (42.2%)	98 (45.0%)	5 (2.3%)	218 (100.0%)			27 (12.4%)	108 (49.5%)	76 (34.9%)	7 (3.2%)	218 (100.0%)
	20～29歳	70 (44.6%)	48 (30.6%)	33 (21.0%)	6 (3.8%)	157 (100.0%)			22 (14.0%)	77 (49.0%)	53 (33.8%)	5 (3.2%)	157 (100.0%)			10 (6.4%)	93 (59.2%)	48 (30.6%)	6 (3.8%)	157 (100.0%)
	30～39歳	56 (35.9%)	47 (30.1%)	40 (25.6%)	13 (8.3%)	156 (100.0%)			31 (19.9%)	56 (35.9%)	59 (37.8%)	10 (6.4%)	156 (100.0%)			8 (5.1%)	85 (54.5%)	49 (31.4%)	14 (9.0%)	156 (100.0%)
	40～49歳	95 (39.3%)	65 (26.9%)	76 (31.4%)	6 (2.5%)	242 (100.0%)			41 (16.9%)	115 (47.5%)	83 (34.3%)	3 (1.2%)	242 (100.0%)			30 (12.4%)	142 (58.7%)	66 (27.3%)	4 (1.7%)	242 (100.0%)
	50～59歳	67 (30.2%)	93 (41.9%)	54 (24.3%)	8 (3.6%)	222 (100.0%)			38 (17.1%)	98 (44.1%)	77 (34.7%)	9 (4.1%)	222 (100.0%)			26 (11.7%)	120 (54.1%)	65 (29.3%)	11 (5.0%)	222 (100.0%)
	60～69歳	75 (33.2%)	81 (35.8%)	53 (23.5%)	17 (7.5%)	226 (100.0%)			43 (19.0%)	114 (50.4%)	57 (25.2%)	12 (5.3%)	226 (100.0%)			20 (8.8%)	122 (54.0%)	65 (28.8%)	19 (8.4%)	226 (100.0%)
	70～79歳	49 (32.0%)	37 (24.2%)	44 (28.8%)	23 (15.0%)	153 (100.0%)			43 (28.1%)	52 (34.0%)	36 (23.5%)	22 (14.4%)	153 (100.0%)			27 (17.6%)	61 (39.9%)	36 (23.5%)	29 (19.0%)	153 (100.0%)
	80歳以上	12 (26.7%)	11 (24.4%)	10 (22.2%)	12 (26.7%)	45 (100.0%)			14 (31.1%)	16 (35.6%)	7 (15.6%)	8 (17.8%)	45 (100.0%)			6 (13.3%)	14 (31.1%)	12 (26.7%)	13 (28.9%)	45 (100.0%)
	無回答	1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	1 (33.3%)	2 (66.7%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	2 (66.7%)	1 (33.3%)	0 (0.0%)	3 (100.0%)
居住地	高知市	424 (37.9%)	358 (32.0%)	262 (23.4%)	74 (6.6%)	1,118 (100.0%)			221 (19.8%)	486 (43.5%)	354 (31.7%)	57 (5.1%)	1,118 (100.0%)			138 (12.3%)	587 (52.5%)	309 (27.6%)	84 (7.5%)	1,118 (100.0%)
	高知県内市町村	61 (31.4%)	65 (33.5%)	61 (31.4%)	7 (3.6%)	194 (100.0%)			23 (11.9%)	102 (52.6%)	63 (32.5%)	6 (3.1%)	194 (100.0%)			15 (7.7%)	113 (58.2%)	58 (29.9%)	8 (4.1%)	194 (100.0%)
	県外	19 (17.3%)	30 (27.3%)	50 (45.5%)	11 (10.0%)	110 (100.0%)			11 (10.0%)	33 (30.0%)	55 (50.0%)	11 (10.0%)	110 (100.0%)			1 (0.9%)	47 (42.7%)	51 (46.4%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	113 (35.3%)	91 (28.4%)	102 (31.9%)	14 (4.4%)	320 (100.0%)			52 (16.3%)	125 (39.1%)	130 (40.6%)	13 (4.1%)	320 (100.0%)			20 (6.3%)	178 (55.6%)	107 (33.4%)	15 (4.7%)	320 (100.0%)
	自営業	31 (43.7%)	20 (28.2%)	13 (18.3%)	7 (9.9%)	71 (100.0%)			20 (28.2%)	28 (39.4%)	19 (26.8%)	4 (5.6%)	71 (100.0%)			14 (19.7%)	32 (45.1%)	18 (25.4%)	7 (9.9%)	71 (100.0%)
	会社役員	9 (50.0%)	3 (16.7%)	5 (27.8%)	1 (5.6%)	18 (100.0%)			4 (22.2%)	7 (38.9%)	6 (33.3%)	1 (5.6%)	18 (100.0%)			3 (16.7%)	9 (50.0%)	4 (22.2%)	2 (11.1%)	18 (100.0%)
	団体職員	17 (43.6%)	11 (28.2%)	6 (15.4%)	5 (12.8%)	39 (100.0%)			8 (20.5%)	18 (46.2%)	9 (23.1%)	4 (10.3%)	39 (100.0%)			3 (7.7%)	21 (53.8%)	11 (28.2%)	4 (10.3%)	39 (100.0%)
	自由業	7 (43.8%)	5 (31.3%)	2 (12.5%)	2 (12.5%)	16 (100.0%)			2 (12.5%)	6 (37.5%)	5 (31.3%)	3 (18.8%)	16 (100.0%)			2 (12.5%)	9 (56.3%)	2 (12.5%)	3 (18.8%)	16 (100.0%)
	パート・アルバイト	51 (34.0%)	40 (26.7%)	50 (33.3%)	9 (6.0%)	150 (100.0%)			23 (15.3%)	69 (46.0%)	52 (34.7%)	6 (4.0%)	150 (100.0%)			18 (12.0%)	76 (50.7%)	48 (32.0%)	8 (5.3%)	150 (100.0%)
	公務員	57 (33.5%)	73 (42.9%)	35 (20.6%)	5 (2.9%)	170 (100.0%)			31 (18.2%)	95 (55.9%)	41 (24.1%)	3 (1.8%)	170 (100.0%)			20 (11.8%)	103 (60.6%)	42 (24.7%)	5 (2.9%)	170 (100.0%)
	家事専業	17 (24.3%)	21 (30.0%)	25 (35.7%)	7 (10.0%)	70 (100.0%)			12 (17.1%)	27 (38.6%)	26 (37.1%)	5 (7.1%)	70 (100.0%)			7 (10.0%)	28 (40.0%)	26 (37.1%)	9 (12.9%)	70 (100.0%)
	学生(高校生)	63 (35.4%)	57 (32.0%)	53 (29.8%)	5 (2.8%)	178 (100.0%)			17 (9.6%)	76 (42.7%)	82 (46.1%)	3 (1.7%)	178 (100.0%)			23 (12.9%)	88 (49.4%)	62 (34.8%)	5 (2.8%)	178 (100.0%)
	学生(大学・専門学校生)	53 (50.0%)	32 (30.2%)	16 (15.1%)	5 (4.7%)	106 (100.0%)			16 (15.1%)	50 (47.2%)	35 (33.0%)	5 (4.7%)	106 (100.0%)			10 (9.4%)	60 (56.6%)	30 (28.3%)	6 (5.7%)	106 (100.0%)
	無職	70 (30.3%)	80 (34.6%)	56 (24.2%)	25 (10.8%)	231 (100.0%)			57 (24.7%)	100 (43.3%)	52 (22.5%)	22 (9.5%)	231 (100.0%)			31 (13.4%)	112 (48.5%)	56 (24.2%)	32 (13.9%)	231 (100.0%)
	その他	16 (34.0%)	18 (38.3%)	8 (17.0%)	5 (10.6%)	47 (100.0%)			11 (23.4%)	18 (38.3%)	14 (29.8%)	4 (8.5%)	47 (100.0%)			3 (6.4%)	29 (61.7%)	10 (21.3%)	5 (10.6%)	47 (100.0%)
	無回答	0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	6 (100.0%)			2 (33.3%)	2 (33.3%)	1 (16.7%)	1 (16.7%)	6 (100.0%)			0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
頻度	ほぼ毎日	36 (40.9%)	24 (27.3%)	25 (28.4%)	3 (3.4%)	88 (100.0%)			26 (29.5%)	36 (40.9%)	24 (27.3%)	2 (2.3%)	88 (100.0%)			20 (22.7%)	42 (47.7%)	22 (25.0%)	4 (4.5%)	88 (100.0%)
	週2～4回程度	85 (35.3%)	88 (36.5%)	48 (19.9%)	20 (8.3%)	241 (100.0%)			55 (22.8%)	111 (46.1%)	62 (25.7%)	13 (5.4%)	241 (100.0%)			34 (14.1%)	138 (57.3%)	47 (19.5%)	22 (9.1%)	241 (100.0%)
	週1回程度	106 (37.9%)	97 (34.6%)	54 (19.3%)	23 (8.2%)	280 (100.0%)			64 (22.9%)	131 (46.8%)	65 (23.2%)	20 (7.1%)	280 (100.0%)			42 (15.0%)	154 (55.0%)	57 (20.4%)	27 (9.6%)	280 (100.0%)
	月1～2回程度	212 (39.7%)	162 (30.3%)	132 (24.7%)	28 (5.2%)	534 (100.0%)			87 (16.3%)	247 (46.3%)	182 (34.1%)	18 (3.4%)	534 (100.0%)			46 (8.6%)	294 (55.1%)	165 (30.9%)	29 (5.4%)	534 (100.0%)
	年1～2回程度	60 (32.4%)	62 (33.5%)	57 (30.8%)	6 (3.2%)	185 (100.0%)			20 (10.8%)	75 (40.5%)	82 (44.3%)	8 (4.3%)	185 (100.0%)			9 (4.9%)	97 (52.4%)	71 (38.4%)	8 (4.3%)	185 (100.0%)
	初めて	4 (4.5%)	18 (20.2%)	56 (62.9%)	11 (12.4%)	89 (100.0%)			2 (2.2%)	19 (21.3%)	57 (64.0%)	11 (12.4%)	89 (100.0%)			1 (1.1%)	21 (23.6%)	56 (62.9%)	11 (12.4%)	89 (100.0%)
	無回答	1 (20.0%)	2 (40.0%)	1 (20.0%)	1 (20.0%)	5 (100.0%)			1 (20.0%)	2 (40.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)			2 (40.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)

④データベースの提供

⑤インターネット閲覧用パソコンの提供

⑥研究個室の提供

		使ったことがある	と知っているが使ったこと	知らない	無回答	計			使ったことがある	と知っているが使ったこと	知らない	無回答	計			使ったことがある	と知っているが使ったこと	知らない	無回答	計
全体		131 (9.2%)	569 (40.0%)	616 (43.3%)	106 (7.5%)	1,422 (100.0%)			192 (13.5%)	650 (45.7%)	484 (34.0%)	96 (6.8%)	1,422 (100.0%)			127 (8.9%)	678 (47.7%)	508 (35.7%)	109 (7.7%)	1,422 (100.0%)
年齢	10代	17 (7.8%)	83 (38.1%)	111 (50.9%)	7 (3.2%)	218 (100.0%)			21 (9.6%)	120 (55.0%)	69 (31.7%)	8 (3.7%)	218 (100.0%)			28 (12.8%)	114 (52.3%)	68 (31.2%)	8 (3.7%)	218 (100.0%)
	20～29歳	20 (12.7%)	71 (45.2%)	60 (38.2%)	6 (3.8%)	157 (100.0%)			17 (10.8%)	86 (54.8%)	47 (29.9%)	7 (4.5%)	157 (100.0%)			22 (14.0%)	70 (44.6%)	58 (36.9%)	7 (4.5%)	157 (100.0%)
	30～39歳	19 (12.2%)	57 (36.5%)	67 (42.9%)	13 (8.3%)	156 (100.0%)			19 (12.2%)	60 (38.5%)	63 (40.4%)	14 (9.0%)	156 (100.0%)			11 (7.1%)	83 (53.2%)	49 (31.4%)	13 (8.3%)	156 (100.0%)
	40～49歳	25 (10.3%)	101 (41.7%)	111 (45.9%)	5 (2.1%)	242 (100.0%)			31 (12.8%)	109 (45.0%)	98 (40.5%)	4 (1.7%)	242 (100.0%)			18 (7.4%)	105 (43.4%)	115 (47.5%)	4 (1.7%)	242 (100.0%)
	50～59歳	18 (8.1%)	98 (44.1%)	96 (43.2%)	10 (4.5%)	222 (100.0%)			28 (12.6%)	111 (50.0%)	74 (33.3%)	9 (4.1%)	222 (100.0%)			19 (8.6%)	116 (52.3%)	76 (34.2%)	11 (5.0%)	222 (100.0%)
	60～69歳	24 (10.6%)	94 (41.6%)	91 (40.3%)	17 (7.5%)	226 (100.0%)			43 (19.0%)	95 (42.0%)	73 (32.3%)	15 (6.6%)	226 (100.0%)			13 (5.8%)	124 (54.9%)	71 (31.4%)	18 (8.0%)	226 (100.0%)
	70～79歳	6 (3.9%)	51 (33.3%)	63 (41.2%)	33 (21.6%)	153 (100.0%)			31 (20.3%)	52 (34.0%)	44 (28.8%)	26 (17.0%)	153 (100.0%)			12 (7.8%)	50 (32.7%)	57 (37.3%)	34 (22.2%)	153 (100.0%)
	80歳以上	2 (4.4%)	12 (26.7%)	16 (35.6%)	15 (33.3%)	45 (100.0%)			2 (4.4%)	14 (31.1%)	16 (35.6%)	13 (28.9%)	45 (100.0%)			3 (6.7%)	14 (31.1%)	14 (31.1%)	14 (31.1%)	45 (100.0%)
	無回答	0 (0.0%)	2 (66.7%)	1 (33.3%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	3 (100.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
	高知市	116 (10.4%)	449 (40.2%)	468 (41.9%)	85 (7.6%)	1,118 (100.0%)			169 (15.1%)	503 (45.0%)	370 (33.1%)	76 (6.8%)	1,118 (100.0%)			111 (9.9%)	539 (48.2%)	377 (33.7%)	91 (8.1%)	1,118 (100.0%)
居住地	高知県内市町村	11 (5.7%)	88 (45.4%)	88 (45.4%)	7 (3.6%)	194 (100.0%)			16 (8.2%)	106 (54.6%)	65 (33.5%)	7 (3.6%)	194 (100.0%)			8 (4.1%)	110 (56.7%)	69 (35.6%)	7 (3.6%)	194 (100.0%)
	県外	4 (3.6%)	32 (29.1%)	60 (54.5%)	14 (12.7%)	110 (100.0%)			7 (6.4%)	41 (37.3%)	49 (44.5%)	13 (11.8%)	110 (100.0%)			8 (7.3%)	29 (26.4%)	62 (56.4%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---			0 ---	0 ---	0 ---	0 ---	0 ---
	職業	34 (10.6%)	114 (35.6%)	156 (48.8%)	16 (5.0%)	320 (100.0%)			28 (8.8%)	141 (44.1%)	136 (42.5%)	15 (4.7%)	320 (100.0%)			22 (6.9%)	146 (45.6%)	138 (43.1%)	14 (4.4%)	320 (100.0%)
職業	自営業	8 (11.3%)	40 (56.3%)	17 (23.9%)	6 (8.5%)	71 (100.0%)			13 (18.3%)	34 (47.9%)	18 (25.4%)	6 (8.5%)	71 (100.0%)			8 (11.3%)	33 (46.5%)	22 (31.0%)	8 (11.3%)	71 (100.0%)
	会社役員	1 (5.6%)	8 (44.4%)	7 (38.9%)	2 (11.1%)	18 (100.0%)			0 (0.0%)	10 (55.6%)	6 (33.3%)	2 (11.1%)	18 (100.0%)			4 (22.2%)	7 (38.9%)	5 (27.8%)	2 (11.1%)	18 (100.0%)
	団体職員	5 (12.8%)	14 (35.9%)	16 (41.0%)	4 (10.3%)	39 (100.0%)			7 (17.9%)	13 (33.3%)	15 (38.5%)	4 (10.3%)	39 (100.0%)			2 (5.1%)	18 (46.2%)	15 (38.5%)	4 (10.3%)	39 (100.0%)
	自由業	2 (12.5%)	5 (31.3%)	7 (43.8%)	2 (12.5%)	16 (100.0%)			1 (6.3%)	9 (56.3%)	3 (18.8%)	3 (18.8%)	16 (100.0%)			2 (12.5%)	10 (62.5%)	1 (6.3%)	3 (18.8%)	16 (100.0%)
	パート・アルバイト	10 (6.7%)	47 (31.3%)	82 (54.7%)	11 (7.3%)	150 (100.0%)			22 (14.7%)	60 (40.0%)	60 (40.0%)	8 (5.3%)	150 (100.0%)			11 (7.3%)	66 (44.0%)	63 (42.0%)	10 (6.7%)	150 (100.0%)
	公務員	16 (9.4%)	98 (57.6%)	50 (29.4%)	6 (3.5%)	170 (100.0%)			27 (15.9%)	85 (50.0%)	54 (31.8%)	4 (2.4%)	170 (100.0%)			14 (8.2%)	101 (59.4%)	49 (28.8%)	6 (3.5%)	170 (100.0%)
	家事専業	5 (7.1%)	17 (24.3%)	39 (55.7%)	9 (12.9%)	70 (100.0%)			12 (17.1%)	26 (37.1%)	25 (35.7%)	7 (10.0%)	70 (100.0%)			4 (5.7%)	23 (32.9%)	33 (47.1%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	12 (6.7%)	67 (37.6%)	95 (53.4%)	4 (2.2%)	178 (100.0%)			15 (8.4%)	100 (56.2%)	58 (32.6%)	5 (2.8%)	178 (100.0%)			20 (11.2%)	97 (54.5%)	55 (30.9%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	17 (16.0%)	45 (42.5%)	37 (34.9%)	7 (6.6%)	106 (100.0%)			15 (14.2%)	58 (54.7%)	25 (23.6%)	8 (7.5%)	106 (100.0%)			18 (17.0%)	49 (46.2%)	33 (31.1%)	6 (5.7%)	106 (100.0%)
	無職	15 (6.5%)	94 (40.7%)	89 (38.5%)	33 (14.3%)	231 (100.0%)			44 (19.0%)	92 (39.8%)	68 (29.4%)	27 (11.7%)	231 (100.0%)			15 (6.5%)	105 (45.5%)	79 (34.2%)	32 (13.9%)	231 (100.0%)
	その他	5 (10.6%)	20 (42.6%)	18 (38.3%)	4 (8.5%)	47 (100.0%)			7 (14.9%)	22 (46.8%)	13 (27.7%)	5 (10.6%)	47 (100.0%)			7 (14.9%)	21 (44.7%)	13 (27.7%)	6 (12.8%)	47 (100.0%)
	無回答	1 (16.7%)	0 (0.0%)	3 (50.0%)	2 (33.3%)	6 (100.0%)			1 (16.7%)	0 (0.0%)	3 (50.0%)	2 (33.3%)	6 (100.0%)			0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
頻度	ほぼ毎日	12 (13.6%)	35 (39.8%)	38 (43.2%)	3 (3.4%)	88 (100.0%)			18 (20.5%)	43 (48.9%)	24 (27.3%)	3 (3.4%)	88 (100.0%)			16 (18.2%)	44 (50.0%)	23 (26.1%)	5 (5.7%)	88 (100.0%)
	週2～4回程度	17 (7.1%)	120 (49.8%)	81 (33.6%)	23 (9.5%)	241 (100.0%)			40 (16.6%)	130 (53.9%)	50 (20.7%)	21 (8.7%)	241 (100.0%)			32 (13.3%)	133 (55.2%)	48 (19.9%)	28 (11.6%)	241 (100.0%)
	週1回程度	36 (12.9%)	114 (40.7%)	101 (36.1%)	29 (10.4%)	280 (100.0%)			45 (16.1%)	129 (46.1%)	81 (28.9%)	25 (8.9%)	280 (100.0%)			33 (11.8%)	144 (51.4%)	76 (27.1%)	27 (9.6%)	280 (100.0%)
	月1～2回程度	48 (9.0%)	209 (39.1%)	248 (46.4%)	29 (5.4%)	534 (100.0%)			73 (13.7%)	234 (43.8%)	202 (37.8%)	25 (4.7%)	534 (100.0%)			31 (5.8%)	259 (48.5%)	217 (40.6%)	27 (5.1%)	534 (100.0%)
	年1～2回程度	14 (7.6%)	75 (40.5%)	87 (47.0%)	9 (4.9%)	185 (100.0%)			13 (7.0%)	95 (51.4%)	68 (36.8%)	9 (4.9%)	185 (100.0%)			12 (6.5%)	84 (45.4%)	80 (43.2%)	9 (4.9%)	185 (100.0%)
	初めて	2 (2.2%)	16 (18.0%)	60 (67.4%)	11 (12.4%)	89 (100.0%)			2 (2.2%)	18 (20.2%)	58 (65.2%)	11 (12.4%)	89 (100.0%)			1 (1.1%)	13 (14.6%)	64 (71.9%)	11 (12.4%)	89 (100.0%)
	無回答	2 (40.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)			1 (20.0%)	1 (20.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)			2 (40.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)

⑦おはなし会や映画会などの行事の開催

⑧館内ツアー・図書館活用ミニ講座の開催

⑨公開書庫

		使ったことがある	と知っているが使ったこと	知らない	無回答	計	使ったことがある	と知っているが使ったこと	知らない	無回答	計	使ったことがある	と知っているが使ったこと	知らない	無回答	計
全体		184 (12.9%)	812 (57.1%)	332 (23.3%)	94 (6.6%)	1,422 (100.0%)	70 (4.9%)	668 (47.0%)	584 (41.1%)	100 (7.0%)	1,422 (100.0%)	91 (6.4%)	487 (34.2%)	741 (52.1%)	103 (7.2%)	1,422 (100.0%)
年齢	10代	10 (4.6%)	125 (57.3%)	76 (34.9%)	7 (3.2%)	218 (100.0%)	16 (7.3%)	92 (42.2%)	103 (47.2%)	7 (3.2%)	218 (100.0%)	25 (11.5%)	74 (33.9%)	113 (51.8%)	6 (2.8%)	218 (100.0%)
	20～29歳	8 (5.1%)	93 (59.2%)	51 (32.5%)	5 (3.2%)	157 (100.0%)	5 (3.2%)	64 (40.8%)	82 (52.2%)	6 (3.8%)	157 (100.0%)	13 (8.3%)	59 (37.6%)	80 (51.0%)	5 (3.2%)	157 (100.0%)
	30～39歳	38 (24.4%)	70 (44.9%)	37 (23.7%)	11 (7.1%)	156 (100.0%)	3 (1.9%)	78 (50.0%)	62 (39.7%)	13 (8.3%)	156 (100.0%)	9 (5.8%)	56 (35.9%)	78 (50.0%)	13 (8.3%)	156 (100.0%)
	40～49歳	35 (14.5%)	159 (65.7%)	44 (18.2%)	4 (1.7%)	242 (100.0%)	15 (6.2%)	123 (50.8%)	100 (41.3%)	4 (1.7%)	242 (100.0%)	11 (4.5%)	91 (37.6%)	135 (55.8%)	5 (2.1%)	242 (100.0%)
	50～59歳	28 (12.6%)	144 (64.9%)	41 (18.5%)	9 (4.1%)	222 (100.0%)	12 (5.4%)	112 (50.5%)	90 (40.5%)	8 (3.6%)	222 (100.0%)	10 (4.5%)	82 (36.9%)	122 (55.0%)	8 (3.6%)	222 (100.0%)
	60～69歳	27 (11.9%)	142 (62.8%)	42 (18.6%)	15 (6.6%)	226 (100.0%)	11 (4.9%)	125 (55.3%)	73 (32.3%)	17 (7.5%)	226 (100.0%)	11 (4.9%)	77 (34.1%)	118 (52.2%)	20 (8.8%)	226 (100.0%)
	70～79歳	29 (19.0%)	60 (39.2%)	35 (22.9%)	29 (19.0%)	153 (100.0%)	4 (2.6%)	58 (37.9%)	60 (39.2%)	31 (20.3%)	153 (100.0%)	7 (4.6%)	37 (24.2%)	79 (51.6%)	30 (19.6%)	153 (100.0%)
	80歳以上	7 (15.6%)	18 (40.0%)	6 (13.3%)	14 (31.1%)	45 (100.0%)	4 (8.9%)	14 (31.1%)	13 (28.9%)	14 (31.1%)	45 (100.0%)	5 (11.1%)	10 (22.2%)	14 (31.1%)	16 (35.6%)	45 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	3 (100.0%)	0 (0.0%)	2 (66.7%)	1 (33.3%)	0 (0.0%)	3 (100.0%)	0 (0.0%)	1 (33.3%)	2 (66.7%)	0 (0.0%)	3 (100.0%)
居住地	高知市	165 (14.8%)	654 (58.5%)	222 (19.9%)	77 (6.9%)	1,118 (100.0%)	59 (5.3%)	545 (48.7%)	431 (38.6%)	83 (7.4%)	1,118 (100.0%)	66 (5.9%)	393 (35.2%)	576 (51.5%)	83 (7.4%)	1,118 (100.0%)
	高知県内市町村	15 (7.7%)	115 (59.3%)	58 (29.9%)	6 (3.1%)	194 (100.0%)	8 (4.1%)	92 (47.4%)	88 (45.4%)	6 (3.1%)	194 (100.0%)	18 (9.3%)	70 (36.1%)	98 (50.5%)	8 (4.1%)	194 (100.0%)
	県外	4 (3.6%)	43 (39.1%)	52 (47.3%)	11 (10.0%)	110 (100.0%)	3 (2.7%)	31 (28.2%)	65 (59.1%)	11 (10.0%)	110 (100.0%)	7 (6.4%)	24 (21.8%)	67 (60.9%)	12 (10.9%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	44 (13.8%)	183 (57.2%)	79 (24.7%)	14 (4.4%)	320 (100.0%)	13 (4.1%)	152 (47.5%)	142 (44.4%)	13 (4.1%)	320 (100.0%)	16 (5.0%)	110 (34.4%)	181 (56.6%)	13 (4.1%)	320 (100.0%)
	自営業	12 (16.9%)	40 (56.3%)	11 (15.5%)	8 (11.3%)	71 (100.0%)	5 (7.0%)	37 (52.1%)	22 (31.0%)	7 (9.9%)	71 (100.0%)	5 (7.0%)	30 (42.3%)	30 (42.3%)	6 (8.5%)	71 (100.0%)
	会社役員	3 (16.7%)	10 (55.6%)	3 (16.7%)	2 (11.1%)	18 (100.0%)	1 (5.6%)	10 (55.6%)	5 (27.8%)	2 (11.1%)	18 (100.0%)	1 (5.6%)	7 (38.9%)	8 (44.4%)	2 (11.1%)	18 (100.0%)
	団体職員	5 (12.8%)	24 (61.5%)	7 (17.9%)	3 (7.7%)	39 (100.0%)	0 (0.0%)	19 (48.7%)	16 (41.0%)	4 (10.3%)	39 (100.0%)	0 (0.0%)	9 (23.1%)	26 (66.7%)	4 (10.3%)	39 (100.0%)
	自由業	3 (18.8%)	5 (31.3%)	6 (37.5%)	2 (12.5%)	16 (100.0%)	2 (12.5%)	5 (31.3%)	6 (37.5%)	3 (18.8%)	16 (100.0%)	0 (0.0%)	7 (43.8%)	6 (37.5%)	3 (18.8%)	16 (100.0%)
	パート・アルバイト	19 (12.7%)	84 (56.0%)	39 (26.0%)	8 (5.3%)	150 (100.0%)	7 (4.7%)	71 (47.3%)	62 (41.3%)	10 (6.7%)	150 (100.0%)	6 (4.0%)	47 (31.3%)	85 (56.7%)	12 (8.0%)	150 (100.0%)
	公務員	28 (16.5%)	110 (64.7%)	29 (17.1%)	3 (1.8%)	170 (100.0%)	12 (7.1%)	93 (54.7%)	62 (36.5%)	3 (1.8%)	170 (100.0%)	10 (5.9%)	75 (44.1%)	81 (47.6%)	4 (2.4%)	170 (100.0%)
	家事専業	15 (21.4%)	31 (44.3%)	16 (22.9%)	8 (11.4%)	70 (100.0%)	2 (2.9%)	26 (37.1%)	33 (47.1%)	9 (12.9%)	70 (100.0%)	4 (5.7%)	16 (22.9%)	41 (58.6%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	8 (4.5%)	102 (57.3%)	63 (35.4%)	5 (2.8%)	178 (100.0%)	12 (6.7%)	73 (41.0%)	88 (49.4%)	5 (2.8%)	178 (100.0%)	21 (11.8%)	57 (32.0%)	96 (53.9%)	4 (2.2%)	178 (100.0%)
	学生 (大学・専門学校生)	6 (5.7%)	64 (60.4%)	31 (29.2%)	5 (4.7%)	106 (100.0%)	6 (5.7%)	45 (42.5%)	49 (46.2%)	6 (5.7%)	106 (100.0%)	14 (13.2%)	40 (37.7%)	47 (44.3%)	5 (4.7%)	106 (100.0%)
	無職	36 (15.6%)	127 (55.0%)	40 (17.3%)	28 (12.1%)	231 (100.0%)	8 (3.5%)	113 (48.9%)	80 (34.6%)	30 (13.0%)	231 (100.0%)	12 (5.2%)	72 (31.2%)	115 (49.8%)	32 (13.9%)	231 (100.0%)
	その他	4 (8.5%)	30 (63.8%)	7 (14.9%)	6 (12.8%)	47 (100.0%)	2 (4.3%)	21 (44.7%)	18 (38.3%)	6 (12.8%)	47 (100.0%)	2 (4.3%)	15 (31.9%)	23 (48.9%)	7 (14.9%)	47 (100.0%)
	無回答	1 (16.7%)	2 (33.3%)	1 (16.7%)	2 (33.3%)	6 (100.0%)	0 (0.0%)	3 (50.0%)	1 (16.7%)	2 (33.3%)	6 (100.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	ほぼ毎日	20 (22.7%)	46 (52.3%)	18 (20.5%)	4 (4.5%)	88 (100.0%)	5 (5.7%)	43 (48.9%)	36 (40.9%)	4 (4.5%)	88 (100.0%)	8 (9.1%)	38 (43.2%)	39 (44.3%)	3 (3.4%)	88 (100.0%)
頻度	週2～4回程度	30 (12.4%)	155 (64.3%)	34 (14.1%)	22 (9.1%)	241 (100.0%)	11 (4.6%)	129 (53.5%)	75 (31.1%)	26 (10.8%)	241 (100.0%)	23 (9.5%)	84 (34.9%)	108 (44.8%)	26 (10.8%)	241 (100.0%)
	週1回程度	44 (15.7%)	166 (59.3%)	45 (16.1%)	25 (8.9%)	280 (100.0%)	18 (6.4%)	145 (51.8%)	91 (32.5%)	26 (9.3%)	280 (100.0%)	20 (7.1%)	110 (39.3%)	123 (43.9%)	27 (9.6%)	280 (100.0%)
	月1～2回程度	75 (14.0%)	325 (60.9%)	112 (21.0%)	22 (4.1%)	534 (100.0%)	28 (5.2%)	259 (48.5%)	223 (41.8%)	24 (4.5%)	534 (100.0%)	30 (5.6%)	182 (34.1%)	297 (55.6%)	25 (4.7%)	534 (100.0%)
	年1～2回程度	14 (7.6%)	95 (51.4%)	68 (36.8%)	8 (4.3%)	185 (100.0%)	8 (4.3%)	73 (39.5%)	96 (51.9%)	8 (4.3%)	185 (100.0%)	10 (5.4%)	60 (32.4%)	106 (57.3%)	9 (4.9%)	185 (100.0%)
	初めて	0 (0.0%)	23 (25.8%)	55 (61.8%)	11 (12.4%)	89 (100.0%)	0 (0.0%)	16 (18.0%)	63 (70.8%)	10 (11.2%)	89 (100.0%)	0 (0.0%)	12 (13.5%)	66 (74.2%)	11 (12.4%)	89 (100.0%)
	無回答	1 (20.0%)	2 (40.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)	0 (0.0%)	3 (60.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	2 (40.0%)	5 (100.0%)
	無回答	1 (20.0%)	2 (40.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)	0 (0.0%)	3 (60.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	2 (40.0%)	5 (100.0%)

⑩電子書籍サービス(高知県電子図書館)

⑪電子書籍サービス (KinoDen)

⑫オーテピアアプリの提供

		使 っ た こ と が あ る	と 知 っ て い る が 使 っ た こ と	知 ら な い	無 回 答	計			使 っ た こ と が あ る	と 知 っ て い る が 使 っ た こ と	知 ら な い	無 回 答	計			使 っ た こ と が あ る	と 知 っ て い る が 使 っ た こ と	知 ら な い	無 回 答	計
全体		90 (6.3%)	596 (41.9%)	633 (44.5%)	103 (7.2%)	1,422 (100.0%)			63 (4.4%)	552 (38.8%)	702 (49.4%)	105 (7.4%)	1,422 (100.0%)			348 (24.5%)	374 (26.3%)	601 (42.3%)	99 (7.0%)	1,422 (100.0%)
年 齢	10代	14 (6.4%)	85 (39.0%)	112 (51.4%)	7 (3.2%)	218 (100.0%)			8 (3.7%)	79 (36.2%)	123 (56.4%)	8 (3.7%)	218 (100.0%)			24 (11.0%)	76 (34.9%)	111 (50.9%)	7 (3.2%)	218 (100.0%)
	20～29歳	14 (8.9%)	61 (38.9%)	76 (48.4%)	6 (3.8%)	157 (100.0%)			7 (4.5%)	59 (37.6%)	85 (54.1%)	6 (3.8%)	157 (100.0%)			32 (20.4%)	40 (25.5%)	78 (49.7%)	7 (4.5%)	157 (100.0%)
	30～39歳	11 (7.1%)	63 (40.4%)	69 (44.2%)	13 (8.3%)	156 (100.0%)			7 (4.5%)	59 (37.8%)	77 (49.4%)	13 (8.3%)	156 (100.0%)			51 (32.7%)	26 (16.7%)	67 (42.9%)	12 (7.7%)	156 (100.0%)
	40～49歳	21 (8.7%)	102 (42.1%)	115 (47.5%)	4 (1.7%)	242 (100.0%)			19 (7.9%)	91 (37.6%)	127 (52.5%)	5 (2.1%)	242 (100.0%)			81 (33.5%)	56 (23.1%)	101 (41.7%)	4 (1.7%)	242 (100.0%)
	50～59歳	12 (5.4%)	103 (46.4%)	98 (44.1%)	9 (4.1%)	222 (100.0%)			10 (4.5%)	96 (43.2%)	107 (48.2%)	9 (4.1%)	222 (100.0%)			74 (33.3%)	60 (27.0%)	81 (36.5%)	7 (3.2%)	222 (100.0%)
	60～69歳	13 (5.8%)	116 (51.3%)	79 (35.0%)	18 (8.0%)	226 (100.0%)			10 (4.4%)	102 (45.1%)	96 (42.5%)	18 (8.0%)	226 (100.0%)			62 (27.4%)	69 (30.5%)	78 (34.5%)	17 (7.5%)	226 (100.0%)
	70～79歳	4 (2.6%)	50 (32.7%)	67 (43.8%)	32 (20.9%)	153 (100.0%)			1 (0.7%)	51 (33.3%)	69 (45.1%)	32 (20.9%)	153 (100.0%)			21 (13.7%)	36 (23.5%)	66 (43.1%)	30 (19.6%)	153 (100.0%)
	80歳以上	1 (2.2%)	14 (31.1%)	16 (35.6%)	14 (31.1%)	45 (100.0%)			1 (2.2%)	14 (31.1%)	16 (35.6%)	14 (31.1%)	45 (100.0%)			2 (4.4%)	11 (24.4%)	17 (37.8%)	15 (33.3%)	45 (100.0%)
	無回答	0 (0.0%)	2 (66.7%)	1 (33.3%)	0 (0.0%)	3 (100.0%)			0 (0.0%)	1 (33.3%)	2 (66.7%)	0 (0.0%)	3 (100.0%)			1 (33.3%)	0 (0.0%)	2 (66.7%)	0 (0.0%)	3 (100.0%)
	---	---	---	---	---	---			---	---	---	---	---			---	---	---	---	---
居 住 地	高知市	72 (6.4%)	476 (42.6%)	485 (43.4%)	85 (7.6%)	1,118 (100.0%)			50 (4.5%)	441 (39.4%)	540 (48.3%)	87 (7.8%)	1,118 (100.0%)			298 (26.7%)	300 (26.8%)	439 (39.3%)	81 (7.2%)	1,118 (100.0%)
	高知県内市町村	12 (6.2%)	95 (49.0%)	80 (41.2%)	7 (3.6%)	194 (100.0%)			9 (4.6%)	90 (46.4%)	88 (45.4%)	7 (3.6%)	194 (100.0%)			47 (24.2%)	55 (28.4%)	85 (43.8%)	7 (3.6%)	194 (100.0%)
	県外	6 (5.5%)	25 (22.7%)	68 (61.8%)	11 (10.0%)	110 (100.0%)			4 (3.6%)	21 (19.1%)	74 (67.3%)	11 (10.0%)	110 (100.0%)			3 (2.7%)	19 (17.3%)	77 (70.0%)	11 (10.0%)	110 (100.0%)
	無回答	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)			0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)			0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
職 業	会社員	17 (5.3%)	132 (41.3%)	157 (49.1%)	14 (4.4%)	320 (100.0%)			16 (5.0%)	125 (39.1%)	164 (51.3%)	15 (4.7%)	320 (100.0%)			102 (31.9%)	61 (19.1%)	144 (45.0%)	13 (4.1%)	320 (100.0%)
	自営業	5 (7.0%)	36 (50.7%)	24 (33.8%)	6 (8.5%)	71 (100.0%)			4 (5.6%)	34 (47.9%)	26 (36.6%)	7 (9.9%)	71 (100.0%)			19 (26.8%)	18 (25.4%)	28 (39.4%)	6 (8.5%)	71 (100.0%)
	会社役員	1 (5.6%)	8 (44.4%)	7 (38.9%)	2 (11.1%)	18 (100.0%)			0 (0.0%)	9 (50.0%)	7 (38.9%)	2 (11.1%)	18 (100.0%)			7 (38.9%)	3 (16.7%)	6 (33.3%)	2 (11.1%)	18 (100.0%)
	団体職員	2 (5.1%)	17 (43.6%)	16 (41.0%)	4 (10.3%)	39 (100.0%)			2 (5.1%)	14 (35.9%)	19 (48.7%)	4 (10.3%)	39 (100.0%)			11 (28.2%)	8 (20.5%)	18 (46.2%)	2 (5.1%)	39 (100.0%)
	自由業	0 (0.0%)	9 (56.3%)	4 (25.0%)	3 (18.8%)	16 (100.0%)			2 (12.5%)	7 (43.8%)	4 (25.0%)	3 (18.8%)	16 (100.0%)			5 (31.3%)	6 (37.5%)	2 (12.5%)	3 (18.8%)	16 (100.0%)
	パート・アルバイト	6 (4.0%)	64 (42.7%)	69 (46.0%)	11 (7.3%)	150 (100.0%)			3 (2.0%)	57 (38.0%)	79 (52.7%)	11 (7.3%)	150 (100.0%)			41 (27.3%)	35 (23.3%)	63 (42.0%)	11 (7.3%)	150 (100.0%)
	公務員	19 (11.2%)	78 (45.9%)	69 (40.6%)	4 (2.4%)	170 (100.0%)			14 (8.2%)	70 (41.2%)	82 (48.2%)	4 (2.4%)	170 (100.0%)			48 (28.2%)	55 (32.4%)	63 (37.1%)	4 (2.4%)	170 (100.0%)
	家事専業	3 (4.3%)	21 (30.0%)	37 (52.9%)	9 (12.9%)	70 (100.0%)			2 (2.9%)	20 (28.6%)	39 (55.7%)	9 (12.9%)	70 (100.0%)			22 (31.4%)	11 (15.7%)	28 (40.0%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	11 (6.2%)	67 (37.6%)	95 (53.4%)	5 (2.8%)	178 (100.0%)			4 (2.2%)	63 (35.4%)	105 (59.0%)	6 (3.4%)	178 (100.0%)			22 (12.4%)	59 (33.1%)	92 (51.7%)	5 (2.8%)	178 (100.0%)
	学生 (大学・専門学校生)	15 (14.2%)	44 (41.5%)	41 (38.7%)	6 (5.7%)	106 (100.0%)			9 (8.5%)	41 (38.7%)	50 (47.2%)	6 (5.7%)	106 (100.0%)			15 (14.2%)	35 (33.0%)	50 (47.2%)	6 (5.7%)	106 (100.0%)
	無職	7 (3.0%)	101 (43.7%)	92 (39.8%)	31 (13.4%)	231 (100.0%)			3 (1.3%)	94 (40.7%)	104 (45.0%)	30 (13.0%)	231 (100.0%)			43 (18.6%)	68 (29.4%)	89 (38.5%)	31 (13.4%)	231 (100.0%)
	その他	4 (8.5%)	18 (38.3%)	19 (40.4%)	6 (12.8%)	47 (100.0%)			4 (8.5%)	16 (34.0%)	21 (44.7%)	6 (12.8%)	47 (100.0%)			11 (23.4%)	14 (29.8%)	17 (36.2%)	5 (10.6%)	47 (100.0%)
	無回答	0 (0.0%)	1 (16.7%)	3 (50.0%)	2 (33.3%)	6 (100.0%)			0 (0.0%)	2 (33.3%)	2 (33.3%)	2 (33.3%)	6 (100.0%)			2 (33.3%)	1 (16.7%)	1 (16.7%)	2 (33.3%)	6 (100.0%)
	---	---	---	---	---	---			---	---	---	---	---			---	---	---	---	---
頻 度	ほぼ毎日	3 (3.4%)	35 (39.8%)	46 (52.3%)	4 (4.5%)	88 (100.0%)			4 (4.5%)	31 (35.2%)	48 (54.5%)	5 (5.7%)	88 (100.0%)			14 (15.9%)	30 (34.1%)	40 (45.5%)	4 (4.5%)	88 (100.0%)
	週2～4回程度	13 (5.4%)	109 (45.2%)	91 (37.8%)	28 (11.6%)	241 (100.0%)			8 (3.3%)	109 (45.2%)	97 (40.2%)	27 (11.2%)	241 (100.0%)			54 (22.4%)	84 (34.9%)	79 (32.8%)	24 (10.0%)	241 (100.0%)
	週1回程度	30 (10.7%)	129 (46.1%)	95 (33.9%)	26 (9.3%)	280 (100.0%)			21 (7.5%)	120 (42.9%)	113 (40.4%)	26 (9.3%)	280 (100.0%)			114 (40.7%)	65 (23.2%)	74 (26.4%)	27 (9.6%)	280 (100.0%)
	月1～2回程度	32 (6.0%)	231 (43.3%)	248 (46.4%)	23 (4.3%)	534 (100.0%)			24 (4.5%)	209 (39.1%)	277 (51.9%)	24 (4.5%)	534 (100.0%)			150 (28.1%)	132 (24.7%)	230 (43.1%)	22 (4.1%)	534 (100.0%)
	年1～2回程度	11 (5.9%)	74 (40.0%)	91 (49.2%)	9 (4.9%)	185 (100.0%)			6 (3.2%)	67 (36.2%)	102 (55.1%)	10 (5.4%)	185 (100.0%)			16 (8.6%)	48 (25.9%)	111 (60.0%)	10 (5.4%)	185 (100.0%)
	初めて	1 (1.1%)	16 (18.0%)	61 (68.5%)	11 (12.4%)	89 (100.0%)			0 (0.0%)	14 (15.7%)	64 (71.9%)	11 (12.4%)	89 (100.0%)			0 (0.0%)	12 (13.5%)	67 (75.3%)	10 (11.2%)	89 (100.0%)
	無回答	0 (0.0%)	2 (40.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)			0 (0.0%)	2 (40.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)			0 (0.0%)	3 (60.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)
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⑬ 当館の本・雑誌をお住まいの近くの図書館を通じて借りるサービス

		使 っ た こ と が あ る	と 知 っ て い る が 使 っ た こ	知 ら な い	無 回 答	計
全体		489 (34.4%)	496 (34.9%)	341 (24.0%)	96 (6.8%)	1,422 (100.0%)
年齢	10代	54 (24.8%)	69 (31.7%)	88 (40.4%)	7 (3.2%)	218 (100.0%)
	20～29歳	36 (22.9%)	58 (36.9%)	56 (35.7%)	7 (4.5%)	157 (100.0%)
	30～39歳	56 (35.9%)	58 (37.2%)	29 (18.6%)	13 (8.3%)	156 (100.0%)
	40～49歳	94 (38.8%)	89 (36.8%)	54 (22.3%)	5 (2.1%)	242 (100.0%)
	50～59歳	96 (43.2%)	78 (35.1%)	41 (18.5%)	7 (3.2%)	222 (100.0%)
	60～69歳	88 (38.9%)	85 (37.6%)	37 (16.4%)	16 (7.1%)	226 (100.0%)
	70～79歳	54 (35.3%)	44 (28.8%)	28 (18.3%)	27 (17.6%)	153 (100.0%)
	80歳以上	9 (20.0%)	15 (33.3%)	7 (15.6%)	14 (31.1%)	45 (100.0%)
	無回答	2 (66.7%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	3 (100.0%)
居住地	高知市	413 (36.9%)	394 (35.2%)	233 (20.8%)	78 (7.0%)	1118 (100.0%)
	高知県内市町村	66 (34.0%)	77 (39.7%)	44 (22.7%)	7 (3.6%)	194 (100.0%)
	県外	10 (9.1%)	25 (22.7%)	64 (58.2%)	11 (10.0%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	114 (35.6%)	107 (33.4%)	85 (26.6%)	14 (4.4%)	320 (100.0%)
	自営業	30 (42.3%)	22 (31.0%)	13 (18.3%)	6 (8.5%)	71 (100.0%)
	会社役員	5 (27.8%)	7 (38.9%)	4 (22.2%)	2 (11.1%)	18 (100.0%)
	団体職員	18 (46.2%)	10 (25.6%)	8 (20.5%)	3 (7.7%)	39 (100.0%)
	自由業	6 (37.5%)	6 (37.5%)	1 (6.3%)	3 (18.8%)	16 (100.0%)
	パート・アルバイト	53 (35.3%)	47 (31.3%)	41 (27.3%)	9 (6.0%)	150 (100.0%)
	公務員	61 (35.9%)	75 (44.1%)	29 (17.1%)	5 (2.9%)	170 (100.0%)
	家事専業	35 (50.0%)	16 (22.9%)	10 (14.3%)	9 (12.9%)	70 (100.0%)
	学生 (高校生)	45 (25.3%)	57 (32.0%)	71 (39.9%)	5 (2.8%)	178 (100.0%)
	学生 (大学・専門学校生)	27 (25.5%)	38 (35.8%)	35 (33.0%)	6 (5.7%)	106 (100.0%)
	無職	77 (33.3%)	89 (38.5%)	37 (16.0%)	28 (12.1%)	231 (100.0%)
	その他	15 (31.9%)	22 (46.8%)	6 (12.8%)	4 (8.5%)	47 (100.0%)
	無回答	3 (50.0%)	0 (0.0%)	1 (16.7%)	2 (33.3%)	6 (100.0%)
	無回答	0 (0.0%)	2 (40.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)
頻度	ほぼ毎日	23 (26.1%)	38 (43.2%)	23 (26.1%)	4 (4.5%)	88 (100.0%)
	週2～4回程度	75 (31.1%)	95 (39.4%)	48 (19.9%)	23 (9.5%)	241 (100.0%)
	週1回程度	122 (43.6%)	88 (31.4%)	44 (15.7%)	26 (9.3%)	280 (100.0%)
	月1～2回程度	217 (40.6%)	190 (35.6%)	104 (19.5%)	23 (4.3%)	534 (100.0%)
	年1～2回程度	50 (27.0%)	70 (37.8%)	57 (30.8%)	8 (4.3%)	185 (100.0%)
	初めて	2 (2.2%)	13 (14.6%)	64 (71.9%)	10 (11.2%)	89 (100.0%)
	無回答	0 (0.0%)	2 (40.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)

Ⅲ-4 オーテピア高知図書館が困りごとの解決に役立ったことの有無

【問9】図書館が暮らしや仕事で直面する「疑問」・「困りごと」の解決に役立ったことがありますか。

		ある	ない	わからない	無回答	
						計
全体		890 (62.6%)	222 (15.6%)	282 (19.8%)	28 (2.0%)	1,422 (100.0%)
年齢	10代	120 (55.0%)	41 (18.8%)	52 (23.9%)	5 (2.3%)	218 (100.0%)
	20～29歳	106 (67.5%)	20 (12.7%)	30 (19.1%)	1 (0.6%)	157 (100.0%)
	30～39歳	98 (62.8%)	22 (14.1%)	29 (18.6%)	7 (4.5%)	156 (100.0%)
	40～49歳	162 (66.9%)	30 (12.4%)	50 (20.7%)	0 (0.0%)	242 (100.0%)
	50～59歳	159 (71.6%)	26 (11.7%)	34 (15.3%)	3 (1.4%)	222 (100.0%)
	60～69歳	129 (57.1%)	47 (20.8%)	46 (20.4%)	4 (1.8%)	226 (100.0%)
	70～79歳	84 (54.9%)	29 (19.0%)	34 (22.2%)	6 (3.9%)	153 (100.0%)
	80歳以上	29 (64.4%)	7 (15.6%)	7 (15.6%)	2 (4.4%)	45 (100.0%)
	無回答	3 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
		---	---	---	---	---
居住地	高知市	703 (62.9%)	195 (17.4%)	200 (17.9%)	20 (1.8%)	1,118 (100.0%)
	高知県内市町村	121 (62.4%)	19 (9.8%)	49 (25.3%)	5 (2.6%)	194 (100.0%)
	県外	66 (60.0%)	8 (7.3%)	33 (30.0%)	3 (2.7%)	110 (100.0%)
	無回答	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)
職業	会社員	206 (64.4%)	51 (15.9%)	56 (17.5%)	7 (2.2%)	320 (100.0%)
	自営業	43 (60.6%)	11 (15.5%)	16 (22.5%)	1 (1.4%)	71 (100.0%)
	会社役員	11 (61.1%)	6 (33.3%)	1 (5.6%)	0 (0.0%)	18 (100.0%)
	団体職員	29 (74.4%)	5 (12.8%)	5 (12.8%)	0 (0.0%)	39 (100.0%)
	自由業	10 (62.5%)	3 (18.8%)	3 (18.8%)	0 (0.0%)	16 (100.0%)
	パート・アルバイト	103 (68.7%)	22 (14.7%)	21 (14.0%)	4 (2.7%)	150 (100.0%)
	公務員	120 (70.6%)	18 (10.6%)	32 (18.8%)	0 (0.0%)	170 (100.0%)
	家事専業	45 (64.3%)	10 (14.3%)	14 (20.0%)	1 (1.4%)	70 (100.0%)
	学生 (高校生)	101 (56.7%)	34 (19.1%)	40 (22.5%)	3 (1.7%)	178 (100.0%)
	学生 (大学・専門学校生)	65 (61.3%)	14 (13.2%)	25 (23.6%)	2 (1.9%)	106 (100.0%)
	無職	127 (55.0%)	40 (17.3%)	56 (24.2%)	8 (3.5%)	231 (100.0%)
	その他	28 (59.6%)	7 (14.9%)	11 (23.4%)	1 (2.1%)	47 (100.0%)
	無回答	2 (33.3%)	1 (16.7%)	2 (33.3%)	1 (16.7%)	6 (100.0%)
		---	---	---	---	---
		---	---	---	---	---
頻度	ほぼ毎日	51 (58.0%)	23 (26.1%)	14 (15.9%)	0 (0.0%)	88 (100.0%)
	週2～4回程度	162 (67.2%)	30 (12.4%)	44 (18.3%)	5 (2.1%)	241 (100.0%)
	週1回程度	183 (65.4%)	34 (12.1%)	58 (20.7%)	5 (1.8%)	280 (100.0%)
	月1～2回程度	343 (64.2%)	100 (18.7%)	83 (15.5%)	8 (1.5%)	534 (100.0%)
	年1～2回程度	102 (55.1%)	23 (12.4%)	55 (29.7%)	5 (2.7%)	185 (100.0%)
	初めて	47 (52.8%)	11 (12.4%)	26 (29.2%)	5 (5.6%)	89 (100.0%)
	無回答	2 (40.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	5 (100.0%)
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【問9-1】問9で「ある」と答えた方におたずねします。どういったことに図書館が役に立ちましたか。（複数回答）

		ビジネス	起業・創業	就職活動	学校の宿題やレポート	学校受験対策	資格取得	語学学習	介護	子育て	趣味	ボランティア活動	防災や防犯	移住	法的問題の解決	病気や健康づくり	その他	無回答	計
全体		251 (28.2%)	27 (3.0%)	54 (6.1%)	246 (27.6%)	70 (7.9%)	84 (9.4%)	108 (12.1%)	63 (7.1%)	132 (14.8%)	489 (54.9%)	42 (4.7%)	59 (6.6%)	6 (0.7%)	48 (5.4%)	228 (25.6%)	63 (7.1%)	4 (0.4%)	890 ---
年齢	10代	2 (1.7%)	0 (0.0%)	2 (1.7%)	93 (77.5%)	39 (32.5%)	6 (5.0%)	14 (11.7%)	0 (0.0%)	2 (1.7%)	30 (25.0%)	3 (2.5%)	3 (2.5%)	0 (0.0%)	0 (0.0%)	4 (3.3%)	6 (5.0%)	0 (0.0%)	120 ---
	20～29歳	31 (29.2%)	4 (3.8%)	20 (18.9%)	51 (48.1%)	12 (11.3%)	17 (16.0%)	16 (15.1%)	1 (0.9%)	0 (0.0%)	43 (40.6%)	3 (2.8%)	3 (2.8%)	0 (0.0%)	3 (2.8%)	14 (13.2%)	5 (4.7%)	0 (0.0%)	106 ---
	30～39歳	35 (35.7%)	2 (2.0%)	8 (8.2%)	26 (26.5%)	2 (2.0%)	11 (11.2%)	6 (6.1%)	5 (5.1%)	27 (27.6%)	56 (57.1%)	3 (3.1%)	6 (6.1%)	0 (0.0%)	1 (1.0%)	19 (19.4%)	7 (7.1%)	1 (1.0%)	98 ---
	40～49歳	72 (44.4%)	9 (5.6%)	11 (6.8%)	44 (27.2%)	6 (3.7%)	17 (10.5%)	20 (12.3%)	8 (4.9%)	57 (35.2%)	82 (50.6%)	10 (6.2%)	14 (8.6%)	2 (1.2%)	12 (7.4%)	39 (24.1%)	14 (8.6%)	0 (0.0%)	162 ---
	50～59歳	57 (35.8%)	7 (4.4%)	9 (5.7%)	18 (11.3%)	7 (4.4%)	16 (10.1%)	19 (11.9%)	17 (10.7%)	29 (18.2%)	106 (66.7%)	6 (3.8%)	15 (9.4%)	2 (1.3%)	13 (8.2%)	50 (31.4%)	11 (6.9%)	0 (0.0%)	159 ---
	60～69歳	40 (31.0%)	3 (2.3%)	2 (1.6%)	8 (6.2%)	2 (1.6%)	11 (8.5%)	15 (11.6%)	15 (11.6%)	12 (9.3%)	88 (68.2%)	8 (6.2%)	8 (6.2%)	0 (0.0%)	7 (5.4%)	48 (37.2%)	13 (10.1%)	1 (0.8%)	129 ---
	70～79歳	10 (11.9%)	2 (2.4%)	2 (2.4%)	5 (6.0%)	2 (2.4%)	3 (3.6%)	13 (15.5%)	9 (10.7%)	3 (3.6%)	62 (73.8%)	6 (7.1%)	7 (8.3%)	1 (1.2%)	10 (11.9%)	36 (42.9%)	7 (8.3%)	2 (2.4%)	84 ---
	80歳以上	4 (13.8%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (6.9%)	5 (17.2%)	7 (24.1%)	1 (3.4%)	19 (65.5%)	3 (10.3%)	2 (6.9%)	1 (3.4%)	2 (6.9%)	16 (55.2%)	0 (0.0%)	0 (0.0%)	29 ---
	無回答	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	1 (33.3%)	1 (33.3%)	3 (100.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	3 ---
居住地	高知市	205 (29.2%)	21 (3.0%)	39 (5.5%)	176 (25.0%)	44 (6.3%)	67 (9.5%)	82 (11.7%)	50 (7.1%)	106 (15.1%)	392 (55.8%)	36 (5.1%)	50 (7.1%)	3 (0.4%)	44 (6.3%)	199 (28.3%)	42 (6.0%)	3 (0.4%)	703 ---
	高知県内市町村	32 (26.4%)	4 (3.3%)	6 (5.0%)	39 (32.2%)	14 (11.6%)	14 (11.6%)	16 (13.2%)	8 (6.6%)	17 (14.0%)	64 (52.9%)	4 (3.3%)	5 (4.1%)	2 (1.7%)	3 (2.5%)	21 (17.4%)	14 (11.6%)	0 (0.0%)	121 ---
	県外	14 (21.2%)	2 (3.0%)	9 (13.6%)	31 (47.0%)	12 (18.2%)	3 (4.5%)	10 (15.2%)	5 (7.6%)	9 (13.6%)	33 (50.0%)	2 (3.0%)	4 (6.1%)	1 (1.5%)	1 (1.5%)	8 (12.1%)	7 (10.6%)	1 (1.5%)	66 ---
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	100 (48.5%)	8 (3.9%)	15 (7.3%)	41 (19.9%)	8 (3.9%)	32 (15.5%)	21 (10.2%)	12 (5.8%)	36 (17.5%)	110 (53.4%)	4 (1.9%)	13 (6.3%)	0 (0.0%)	10 (4.9%)	40 (19.4%)	14 (6.8%)	1 (0.5%)	206 ---
	自営業	25 (58.1%)	5 (11.6%)	0 (0.0%)	7 (16.3%)	2 (4.7%)	3 (7.0%)	6 (14.0%)	4 (9.3%)	10 (23.3%)	28 (65.1%)	4 (9.3%)	5 (11.6%)	0 (0.0%)	6 (14.0%)	14 (32.6%)	2 (4.7%)	0 (0.0%)	43 ---
	会社役員	4 (36.4%)	1 (9.1%)	0 (0.0%)	1 (9.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (18.2%)	6 (54.5%)	0 (0.0%)	1 (9.1%)	0 (0.0%)	1 (9.1%)	3 (27.3%)	1 (9.1%)	0 (0.0%)	11 ---
	団体職員	16 (55.2%)	3 (10.3%)	3 (10.3%)	3 (10.3%)	0 (0.0%)	1 (3.4%)	5 (17.2%)	2 (6.9%)	9 (31.0%)	20 (69.0%)	0 (0.0%)	2 (6.9%)	2 (6.9%)	3 (10.3%)	4 (13.8%)	4 (13.8%)	1 (3.4%)	29 ---
	自由業	4 (40.0%)	2 (20.0%)	0 (0.0%)	3 (30.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (10.0%)	8 (80.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (30.0%)	1 (10.0%)	0 (0.0%)	10 ---
	パート・アルバイト	21 (20.4%)	2 (1.9%)	6 (5.8%)	18 (17.5%)	2 (1.9%)	11 (10.7%)	11 (10.7%)	11 (10.7%)	20 (19.4%)	61 (59.2%)	6 (5.8%)	7 (6.8%)	1 (1.0%)	4 (3.9%)	40 (38.8%)	7 (6.8%)	2 (1.9%)	103 ---
	公務員	46 (38.3%)	1 (0.8%)	12 (10.0%)	29 (24.2%)	4 (3.3%)	10 (8.3%)	11 (9.2%)	1 (0.8%)	22 (18.3%)	66 (55.0%)	7 (5.8%)	10 (8.3%)	0 (0.0%)	8 (6.7%)	30 (25.0%)	7 (5.8%)	0 (0.0%)	120 ---
	家事専業	3 (6.7%)	1 (2.2%)	1 (2.2%)	8 (17.8%)	2 (4.4%)	2 (4.4%)	3 (6.7%)	5 (11.1%)	15 (33.3%)	33 (73.3%)	2 (4.4%)	3 (6.7%)	0 (0.0%)	2 (4.4%)	22 (48.9%)	2 (4.4%)	0 (0.0%)	45 ---
	学生 (高校生)	2 (2.0%)	0 (0.0%)	0 (0.0%)	82 (81.2%)	33 (32.7%)	6 (5.9%)	10 (9.9%)	0 (0.0%)	2 (2.0%)	27 (26.7%)	2 (2.0%)	2 (2.0%)	0 (0.0%)	0 (0.0%)	3 (3.0%)	6 (5.9%)	0 (0.0%)	101 ---
	学生 (大学・専門学校生)	5 (7.7%)	1 (1.5%)	8 (12.3%)	42 (64.6%)	14 (21.5%)	6 (9.2%)	15 (23.1%)	3 (4.6%)	1 (1.5%)	22 (33.8%)	3 (4.6%)	0 (0.0%)	0 (0.0%)	1 (1.5%)	7 (10.8%)	4 (6.2%)	0 (0.0%)	65 ---
	無職	18 (14.2%)	1 (0.8%)	5 (3.9%)	9 (7.1%)	4 (3.1%)	11 (8.7%)	22 (17.3%)	23 (18.1%)	10 (7.9%)	91 (71.7%)	11 (8.7%)	15 (11.8%)	2 (1.6%)	9 (7.1%)	56 (44.1%)	9 (7.1%)	0 (0.0%)	127 ---
	その他	7 (25.0%)	2 (7.1%)	4 (14.3%)	2 (7.1%)	1 (3.6%)	2 (7.1%)	3 (10.7%)	2 (7.1%)	4 (14.3%)	15 (53.6%)	2 (7.1%)	1 (3.6%)	1 (3.6%)	4 (14.3%)	5 (17.9%)	6 (21.4%)	0 (0.0%)	28 ---
	無回答	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	2 (100.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	2 ---
頻度	ほぼ毎日	10 (19.6%)	2 (3.9%)	5 (9.8%)	21 (41.2%)	11 (21.6%)	5 (9.8%)	12 (23.5%)	6 (11.8%)	1 (2.0%)	22 (43.1%)	4 (7.8%)	6 (11.8%)	0 (0.0%)	6 (11.8%)	14 (27.5%)	3 (5.9%)	0 (0.0%)	51 ---
	週2～4回程度	40 (24.7%)	6 (3.7%)	9 (5.6%)	49 (30.2%)	20 (12.3%)	22 (13.6%)	18 (11.1%)	4 (2.5%)	11 (6.8%)	93 (57.4%)	8 (4.9%)	8 (4.9%)	1 (0.6%)	7 (4.3%)	43 (26.5%)	12 (7.4%)	1 (0.6%)	162 ---
	週1回程度	59 (32.2%)	5 (2.7%)	9 (4.9%)	31 (16.9%)	7 (3.8%)	18 (9.8%)	36 (19.7%)	14 (7.7%)	32 (17.5%)	111 (60.7%)	12 (6.6%)	15 (8.2%)	1 (0.5%)	19 (10.4%)	56 (30.6%)	10 (5.5%)	1 (0.5%)	183 ---
	月1～2回程度	108 (31.5%)	13 (3.8%)	21 (6.1%)	83 (24.2%)	17 (5.0%)	32 (9.3%)	30 (8.7%)	32 (9.3%)	70 (20.4%)	194 (56.6%)	14 (4.1%)	21 (6.1%)	4 (1.2%)	14 (4.1%)	89 (25.9%)	25 (7.3%)	1 (0.3%)	343 ---
	年1～2回程度	24 (23.5%)	0 (0.0%)	6 (5.9%)	44 (43.1%)	9 (8.8%)	5 (4.9%)	6 (5.9%)	3 (2.9%)	12 (11.8%)	43 (42.2%)	4 (3.9%)	5 (4.9%)	0 (0.0%)	1 (1.0%)	17 (16.7%)	5 (4.9%)	1 (1.0%)	102 ---
	初めて	9 (19.1%)	1 (2.1%)	4 (8.5%)	18 (38.3%)	6 (12.8%)	1 (2.1%)	6 (12.8%)	3 (6.4%)	6 (12.8%)	24 (51.1%)	0 (0.0%)	4 (8.5%)	0 (0.0%)	0 (0.0%)	7 (14.9%)	8 (17.0%)	0 (0.0%)	47 ---
	無回答	1 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	2 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (50.0%)	2 (100.0%)	0 (0.0%)	0 (0.0%)	2 ---

Ⅲ-5 オーテピア高知図書館のサービス期待度

【問10】オーテピア高知図書館のこれからのサービスについてどの程度期待しますか。

①本や雑誌の品ぞろえ

②特にビジネスや就職活動に役立つ本・雑誌の品ぞろえ

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計			大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		1,047 (73.6%)	251 (17.7%)	7 (0.5%)	2 (0.1%)	52 (3.7%)	63 (4.4%)	1,422 (100.0%)			650 (45.7%)	414 (29.1%)	70 (4.9%)	15 (1.1%)	150 (10.5%)	123 (8.6%)	1,422 (100.0%)
年齢	10代	159 (72.9%)	34 (15.6%)	0 (0.0%)	1 (0.5%)	18 (8.3%)	6 (2.8%)	218 (100.0%)			126 (57.8%)	45 (20.6%)	3 (1.4%)	1 (0.5%)	36 (16.5%)	7 (3.2%)	218 (100.0%)
	20～29歳	115 (73.2%)	30 (19.1%)	1 (0.6%)	0 (0.0%)	6 (3.8%)	5 (3.2%)	157 (100.0%)			81 (51.6%)	49 (31.2%)	5 (3.2%)	3 (1.9%)	14 (8.9%)	5 (3.2%)	157 (100.0%)
	30～39歳	114 (73.1%)	28 (17.9%)	1 (0.6%)	0 (0.0%)	4 (2.6%)	9 (5.8%)	156 (100.0%)			83 (53.2%)	40 (25.6%)	11 (7.1%)	0 (0.0%)	12 (7.7%)	10 (6.4%)	156 (100.0%)
	40～49歳	189 (78.1%)	37 (15.3%)	1 (0.4%)	0 (0.0%)	9 (3.7%)	6 (2.5%)	242 (100.0%)			130 (53.7%)	72 (29.8%)	10 (4.1%)	1 (0.4%)	20 (8.3%)	9 (3.7%)	242 (100.0%)
	50～59歳	169 (76.1%)	41 (18.5%)	1 (0.5%)	1 (0.5%)	4 (1.8%)	6 (2.7%)	222 (100.0%)			108 (48.6%)	77 (34.7%)	10 (4.5%)	1 (0.5%)	17 (7.7%)	9 (4.1%)	222 (100.0%)
	60～69歳	163 (72.1%)	48 (21.2%)	1 (0.4%)	0 (0.0%)	4 (1.8%)	10 (4.4%)	226 (100.0%)			78 (34.5%)	86 (38.1%)	17 (7.5%)	1 (0.4%)	22 (9.7%)	22 (9.7%)	226 (100.0%)
	70～79歳	104 (68.0%)	26 (17.0%)	1 (0.7%)	0 (0.0%)	6 (3.9%)	16 (10.5%)	153 (100.0%)			36 (23.5%)	36 (23.5%)	12 (7.8%)	5 (3.3%)	23 (15.0%)	41 (26.8%)	153 (100.0%)
	80歳以上	32 (71.1%)	6 (13.3%)	1 (2.2%)	0 (0.0%)	1 (2.2%)	5 (11.1%)	45 (100.0%)			7 (15.6%)	7 (15.6%)	2 (4.4%)	3 (6.7%)	6 (13.3%)	20 (44.4%)	45 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)			1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	853 (76.3%)	191 (17.1%)	6 (0.5%)	1 (0.1%)	20 (1.8%)	47 (4.2%)	1,118 (100.0%)			522 (46.7%)	317 (28.4%)	57 (5.1%)	10 (0.9%)	111 (9.9%)	101 (9.0%)	1,118 (100.0%)
	高知県内市町村	130 (67.0%)	46 (23.7%)	0 (0.0%)	1 (0.5%)	9 (4.6%)	8 (4.1%)	194 (100.0%)			84 (43.3%)	68 (35.1%)	11 (5.7%)	3 (1.5%)	14 (7.2%)	14 (7.2%)	194 (100.0%)
	県外	64 (58.2%)	14 (12.7%)	1 (0.9%)	0 (0.0%)	23 (20.9%)	8 (7.3%)	110 (100.0%)			44 (40.0%)	29 (26.4%)	2 (1.8%)	2 (1.8%)	25 (22.7%)	8 (7.3%)	110 (100.0%)
	無回答	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)			0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)
職業	会社員	245 (76.6%)	53 (16.6%)	1 (0.3%)	0 (0.0%)	11 (3.4%)	10 (3.1%)	320 (100.0%)			171 (53.4%)	92 (28.8%)	20 (6.3%)	1 (0.3%)	24 (7.5%)	12 (3.8%)	320 (100.0%)
	自営業	54 (76.1%)	9 (12.7%)	1 (1.4%)	0 (0.0%)	4 (5.6%)	3 (4.2%)	71 (100.0%)			36 (50.7%)	15 (21.1%)	5 (7.0%)	2 (2.8%)	5 (7.0%)	8 (11.3%)	71 (100.0%)
	会社役員	15 (83.3%)	3 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	18 (100.0%)			12 (66.7%)	1 (5.6%)	1 (5.6%)	0 (0.0%)	3 (16.7%)	1 (5.6%)	18 (100.0%)
	団体職員	29 (74.4%)	8 (20.5%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (5.1%)	39 (100.0%)			14 (35.9%)	18 (46.2%)	2 (5.1%)	0 (0.0%)	0 (0.0%)	5 (12.8%)	39 (100.0%)
	自由業	11 (68.8%)	5 (31.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	16 (100.0%)			7 (43.8%)	5 (31.3%)	3 (18.8%)	0 (0.0%)	0 (0.0%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	105 (70.0%)	31 (20.7%)	3 (2.0%)	0 (0.0%)	6 (4.0%)	5 (3.3%)	150 (100.0%)			66 (44.0%)	51 (34.0%)	7 (4.7%)	1 (0.7%)	11 (7.3%)	14 (9.3%)	150 (100.0%)
	公務員	136 (80.0%)	26 (15.3%)	0 (0.0%)	0 (0.0%)	2 (1.2%)	6 (3.5%)	170 (100.0%)			94 (55.3%)	53 (31.2%)	5 (2.9%)	0 (0.0%)	11 (6.5%)	7 (4.1%)	170 (100.0%)
	家事専業	52 (74.3%)	11 (15.7%)	0 (0.0%)	1 (1.4%)	2 (2.9%)	4 (5.7%)	70 (100.0%)			24 (34.3%)	22 (31.4%)	2 (2.9%)	1 (1.4%)	11 (15.7%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	129 (72.5%)	29 (16.3%)	0 (0.0%)	1 (0.6%)	14 (7.9%)	5 (2.8%)	178 (100.0%)			96 (53.9%)	39 (21.9%)	3 (1.7%)	2 (1.1%)	32 (18.0%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	79 (74.5%)	18 (17.0%)	1 (0.9%)	0 (0.0%)	4 (3.8%)	4 (3.8%)	106 (100.0%)			60 (56.6%)	28 (26.4%)	4 (3.8%)	2 (1.9%)	8 (7.5%)	4 (3.8%)	106 (100.0%)
	無職	157 (68.0%)	47 (20.3%)	1 (0.4%)	0 (0.0%)	6 (2.6%)	20 (8.7%)	231 (100.0%)			50 (21.6%)	74 (32.0%)	16 (6.9%)	6 (2.6%)	38 (16.5%)	47 (20.3%)	231 (100.0%)
	その他	31 (66.0%)	11 (23.4%)	0 (0.0%)	0 (0.0%)	2 (4.3%)	3 (6.4%)	47 (100.0%)			18 (38.3%)	16 (34.0%)	2 (4.3%)	0 (0.0%)	5 (10.6%)	6 (12.8%)	47 (100.0%)
	無回答	4 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	6 (100.0%)			2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	無回答	4 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	6 (100.0%)			2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	無回答	4 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	6 (100.0%)			2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
頻度	ほぼ毎日	64 (72.7%)	14 (15.9%)	0 (0.0%)	0 (0.0%)	6 (6.8%)	4 (4.5%)	88 (100.0%)			39 (44.3%)	27 (30.7%)	7 (8.0%)	0 (0.0%)	10 (11.4%)	5 (5.7%)	88 (100.0%)
	週2～4回程度	173 (71.8%)	51 (21.2%)	0 (0.0%)	0 (0.0%)	6 (2.5%)	11 (4.6%)	241 (100.0%)			110 (45.6%)	63 (26.1%)	10 (4.1%)	2 (0.8%)	29 (12.0%)	27 (11.2%)	241 (100.0%)
	週1回程度	222 (79.3%)	38 (13.6%)	4 (1.4%)	0 (0.0%)	2 (0.7%)	14 (5.0%)	280 (100.0%)			124 (44.3%)	82 (29.3%)	14 (5.0%)	3 (1.1%)	26 (9.3%)	31 (11.1%)	280 (100.0%)
	月1～2回程度	412 (77.2%)	98 (18.4%)	2 (0.4%)	0 (0.0%)	5 (0.9%)	17 (3.2%)	534 (100.0%)			256 (47.9%)	163 (30.5%)	31 (5.8%)	5 (0.9%)	42 (7.9%)	37 (6.9%)	534 (100.0%)
	年1～2回程度	126 (68.1%)	41 (22.2%)	1 (0.5%)	1 (0.5%)	9 (4.9%)	7 (3.8%)	185 (100.0%)			81 (43.8%)	62 (33.5%)	7 (3.8%)	4 (2.2%)	19 (10.3%)	12 (6.5%)	185 (100.0%)
	初めて	47 (52.8%)	9 (10.1%)	0 (0.0%)	0 (0.0%)	24 (27.0%)	9 (10.1%)	89 (100.0%)			39 (43.8%)	16 (18.0%)	1 (1.1%)	0 (0.0%)	24 (27.0%)	9 (10.1%)	89 (100.0%)
	無回答	3 (60.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	5 (100.0%)			1 (20.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)
	無回答	3 (60.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	5 (100.0%)			1 (20.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)

③特に健康づくりや防災などについての本・雑誌の品ぞろえ

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		692 (48.7%)	433 (30.5%)	45 (3.2%)	12 (0.8%)	126 (8.9%)	114 (8.0%)	1,422 (100.0%)
年齢	10代	123 (56.4%)	48 (22.0%)	1 (0.5%)	1 (0.5%)	38 (17.4%)	7 (3.2%)	218 (100.0%)
	20～29歳	79 (50.3%)	48 (30.6%)	5 (3.2%)	3 (1.9%)	17 (10.8%)	5 (3.2%)	157 (100.0%)
	30～39歳	76 (48.7%)	50 (32.1%)	6 (3.8%)	1 (0.6%)	12 (7.7%)	11 (7.1%)	156 (100.0%)
	40～49歳	130 (53.7%)	72 (29.8%)	10 (4.1%)	1 (0.4%)	19 (7.9%)	10 (4.1%)	242 (100.0%)
	50～59歳	108 (48.6%)	84 (37.8%)	8 (3.6%)	1 (0.5%)	10 (4.5%)	11 (5.0%)	222 (100.0%)
	60～69歳	98 (43.4%)	83 (36.7%)	10 (4.4%)	1 (0.4%)	13 (5.8%)	21 (9.3%)	226 (100.0%)
	70～79歳	60 (39.2%)	41 (26.8%)	5 (3.3%)	2 (1.3%)	12 (7.8%)	33 (21.6%)	153 (100.0%)
	80歳以上	16 (35.6%)	6 (13.3%)	0 (0.0%)	2 (4.4%)	5 (11.1%)	16 (35.6%)	45 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
	無回答	---	---	---	---	---	---	---
居住地	高知市	562 (50.3%)	333 (29.8%)	34 (3.0%)	9 (0.8%)	89 (8.0%)	91 (8.1%)	1,118 (100.0%)
	高知県内市町村	86 (44.3%)	70 (36.1%)	8 (4.1%)	2 (1.0%)	13 (6.7%)	15 (7.7%)	194 (100.0%)
	県外	44 (40.0%)	30 (27.3%)	3 (2.7%)	1 (0.9%)	24 (21.8%)	8 (7.3%)	110 (100.0%)
	無回答	0 (---	0 (---	0 (---	0 (---	0 (---	0 (---	0 (---
職業	会社員	157 (49.1%)	108 (33.8%)	15 (4.7%)	2 (0.6%)	23 (7.2%)	15 (4.7%)	320 (100.0%)
	自営業	34 (47.9%)	16 (22.5%)	3 (4.2%)	3 (4.2%)	6 (8.5%)	9 (12.7%)	71 (100.0%)
	会社役員	10 (55.6%)	4 (22.2%)	0 (0.0%)	0 (0.0%)	2 (11.1%)	2 (11.1%)	18 (100.0%)
	団体職員	17 (43.6%)	11 (28.2%)	4 (10.3%)	0 (0.0%)	2 (5.1%)	5 (12.8%)	39 (100.0%)
	自由業	7 (43.8%)	7 (43.8%)	0 (0.0%)	0 (0.0%)	1 (6.3%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	76 (50.7%)	49 (32.7%)	5 (3.3%)	0 (0.0%)	9 (6.0%)	11 (7.3%)	150 (100.0%)
	公務員	89 (52.4%)	60 (35.3%)	5 (2.9%)	0 (0.0%)	8 (4.7%)	8 (4.7%)	170 (100.0%)
	家事専業	35 (50.0%)	17 (24.3%)	1 (1.4%)	1 (1.4%)	6 (8.6%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	97 (54.5%)	39 (21.9%)	1 (0.6%)	2 (1.1%)	33 (18.5%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	58 (54.7%)	30 (28.3%)	3 (2.8%)	2 (1.9%)	9 (8.5%)	4 (3.8%)	106 (100.0%)
	無職	92 (39.8%)	74 (32.0%)	7 (3.0%)	2 (0.9%)	21 (9.1%)	35 (15.2%)	231 (100.0%)
	その他	18 (38.3%)	18 (38.3%)	1 (2.1%)	0 (0.0%)	4 (8.5%)	6 (12.8%)	47 (100.0%)
	無回答	2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	無回答	---	---	---	---	---	---	---
	無回答	---	---	---	---	---	---	---
	無回答	---	---	---	---	---	---	---
頻度	ほぼ毎日	42 (47.7%)	24 (27.3%)	4 (4.5%)	0 (0.0%)	13 (14.8%)	5 (5.7%)	88 (100.0%)
	週2～4回程度	116 (48.1%)	73 (30.3%)	4 (1.7%)	2 (0.8%)	24 (10.0%)	22 (9.1%)	241 (100.0%)
	週1回程度	135 (48.2%)	88 (31.4%)	10 (3.6%)	3 (1.1%)	15 (5.4%)	29 (10.4%)	280 (100.0%)
	月1～2回程度	272 (50.9%)	168 (31.5%)	22 (4.1%)	2 (0.4%)	35 (6.6%)	35 (6.6%)	534 (100.0%)
	年1～2回程度	84 (45.4%)	65 (35.1%)	5 (2.7%)	4 (2.2%)	15 (8.1%)	12 (6.5%)	185 (100.0%)
	初めて	42 (47.2%)	14 (15.7%)	0 (0.0%)	0 (0.0%)	24 (27.0%)	9 (10.1%)	89 (100.0%)
	無回答	1 (20.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)
	無回答	---	---	---	---	---	---	---

④特に資格取得や学び直しに役立つ本・雑誌の品ぞろえ

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		720 (50.6%)	382 (26.9%)	56 (3.9%)	18 (1.3%)	123 (8.6%)	123 (8.6%)	1,422 (100.0%)
年齢	10代	143 (65.6%)	37 (17.0%)	3 (1.4%)	1 (0.5%)	27 (12.4%)	7 (3.2%)	218 (100.0%)
	20～29歳	100 (63.7%)	37 (23.6%)	2 (1.3%)	3 (1.9%)	10 (6.4%)	5 (3.2%)	157 (100.0%)
	30～39歳	85 (54.5%)	43 (27.6%)	7 (4.5%)	0 (0.0%)	11 (7.1%)	10 (6.4%)	156 (100.0%)
	40～49歳	144 (59.5%)	62 (25.6%)	11 (4.5%)	1 (0.4%)	17 (7.0%)	7 (2.9%)	242 (100.0%)
	50～59歳	118 (53.2%)	74 (33.3%)	6 (2.7%)	1 (0.5%)	11 (5.0%)	12 (5.4%)	222 (100.0%)
	60～69歳	87 (38.5%)	85 (37.6%)	15 (6.6%)	3 (1.3%)	14 (6.2%)	22 (9.7%)	226 (100.0%)
	70～79歳	37 (24.2%)	33 (21.6%)	12 (7.8%)	6 (3.9%)	23 (15.0%)	42 (27.5%)	153 (100.0%)
	80歳以上	5 (11.1%)	9 (20.0%)	0 (0.0%)	3 (6.7%)	10 (22.2%)	18 (40.0%)	45 (100.0%)
	無回答	1 (33.3%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
	無回答	---	---	---	---	---	---	---
居住地	高知市	578 (51.7%)	294 (26.3%)	45 (4.0%)	14 (1.3%)	86 (7.7%)	101 (9.0%)	1,118 (100.0%)
	高知県内市町村	92 (47.4%)	64 (33.0%)	8 (4.1%)	2 (1.0%)	14 (7.2%)	14 (7.2%)	194 (100.0%)
	県外	50 (45.5%)	24 (21.8%)	3 (2.7%)	2 (1.8%)	23 (20.9%)	8 (7.3%)	110 (100.0%)
	無回答	0 (---	0 (---	0 (---	0 (---	0 (---	0 (---	0 (---
職業	会社員	178 (55.6%)	97 (30.3%)	15 (4.7%)	0 (0.0%)	18 (5.6%)	12 (3.8%)	320 (100.0%)
	自営業	35 (49.3%)	14 (19.7%)	5 (7.0%)	3 (4.2%)	6 (8.5%)	8 (11.3%)	71 (100.0%)
	会社役員	7 (38.9%)	4 (22.2%)	1 (5.6%)	0 (0.0%)	4 (22.2%)	2 (11.1%)	18 (100.0%)
	団体職員	18 (46.2%)	11 (28.2%)	3 (7.7%)	0 (0.0%)	2 (5.1%)	5 (12.8%)	39 (100.0%)
	自由業	6 (37.5%)	8 (50.0%)	1 (6.3%)	0 (0.0%)	0 (0.0%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	76 (50.7%)	39 (26.0%)	7 (4.7%)	1 (0.7%)	12 (8.0%)	15 (10.0%)	150 (100.0%)
	公務員	94 (55.3%)	55 (32.4%)	4 (2.4%)	1 (0.6%)	7 (4.1%)	9 (5.3%)	170 (100.0%)
	家事専業	31 (44.3%)	20 (28.6%)	1 (1.4%)	1 (1.4%)	7 (10.0%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	113 (63.5%)	31 (17.4%)	3 (1.7%)	2 (1.1%)	23 (12.9%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	72 (67.9%)	21 (19.8%)	1 (0.9%)	2 (1.9%)	6 (5.7%)	4 (3.8%)	106 (100.0%)
	無職	68 (29.4%)	67 (29.0%)	14 (6.1%)	8 (3.5%)	32 (13.9%)	42 (18.2%)	231 (100.0%)
	その他	21 (44.7%)	14 (29.8%)	1 (2.1%)	0 (0.0%)	4 (8.5%)	7 (14.9%)	47 (100.0%)
	無回答	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	無回答	---	---	---	---	---	---	---
	無回答	---	---	---	---	---	---	---
	無回答	---	---	---	---	---	---	---
頻度	ほぼ毎日	45 (51.1%)	23 (26.1%)	3 (3.4%)	0 (0.0%)	12 (13.6%)	5 (5.7%)	88 (100.0%)
	週2～4回程度	121 (50.2%)	58 (24.1%)	7 (2.9%)	2 (0.8%)	22 (9.1%)	31 (12.9%)	241 (100.0%)
	週1回程度	148 (52.9%)	65 (23.2%)	16 (5.7%)	7 (2.5%)	14 (5.0%)	30 (10.7%)	280 (100.0%)
	月1～2回程度	267 (50.0%)	166 (31.1%)	25 (4.7%)	4 (0.7%)	35 (6.6%)	37 (6.9%)	534 (100.0%)
	年1～2回程度	98 (53.0%)	54 (29.2%)	5 (2.7%)	4 (2.2%)	15 (8.1%)	9 (4.9%)	185 (100.0%)
	初めて	40 (44.9%)	16 (18.0%)	0 (0.0%)	0 (0.0%)	24 (27.0%)	9 (10.1%)	89 (100.0%)
	無回答	1 (20.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)
	無回答	---	---	---	---	---	---	---

⑤電子書籍の品ぞろえ

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		453 (31.9%)	365 (25.7%)	117 (8.2%)	34 (2.4%)	318 (22.4%)	135 (9.5%)	1,422 (100.0%)
年齢	10代	108 (49.5%)	42 (19.3%)	6 (2.8%)	2 (0.9%)	53 (24.3%)	7 (3.2%)	218 (100.0%)
	20～29歳	57 (36.3%)	42 (26.8%)	13 (8.3%)	5 (3.2%)	35 (22.3%)	5 (3.2%)	157 (100.0%)
	30～39歳	46 (29.5%)	51 (32.7%)	14 (9.0%)	1 (0.6%)	32 (20.5%)	12 (7.7%)	156 (100.0%)
	40～49歳	86 (35.5%)	70 (28.9%)	21 (8.7%)	6 (2.5%)	48 (19.8%)	11 (4.5%)	242 (100.0%)
	50～59歳	84 (37.8%)	62 (27.9%)	23 (10.4%)	5 (2.3%)	37 (16.7%)	11 (5.0%)	222 (100.0%)
	60～69歳	48 (21.2%)	73 (32.3%)	20 (8.8%)	4 (1.8%)	53 (23.5%)	28 (12.4%)	226 (100.0%)
	70～79歳	20 (13.1%)	17 (11.1%)	19 (12.4%)	8 (5.2%)	48 (31.4%)	41 (26.8%)	153 (100.0%)
	80歳以上	3 (6.7%)	7 (15.6%)	1 (2.2%)	3 (6.7%)	11 (24.4%)	20 (44.4%)	45 (100.0%)
	無回答	1 (33.3%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	3 (100.0%)
	高知市	346 (30.9%)	280 (25.0%)	96 (8.6%)	27 (2.4%)	257 (23.0%)	112 (10.0%)	1,118 (100.0%)
居住地	高知県内市町村	66 (34.0%)	62 (32.0%)	15 (7.7%)	6 (3.1%)	31 (16.0%)	14 (7.2%)	194 (100.0%)
	県外	41 (37.3%)	23 (20.9%)	6 (5.5%)	1 (0.9%)	30 (27.3%)	9 (8.2%)	110 (100.0%)
	無回答	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)
	無回答	---	---	---	---	---	---	---
職業	会社員	111 (34.7%)	98 (30.6%)	31 (9.7%)	7 (2.2%)	57 (17.8%)	16 (5.0%)	320 (100.0%)
	自営業	20 (28.2%)	20 (28.2%)	7 (9.9%)	2 (2.8%)	12 (16.9%)	10 (14.1%)	71 (100.0%)
	会社役員	3 (16.7%)	7 (38.9%)	1 (5.6%)	0 (0.0%)	5 (27.8%)	2 (11.1%)	18 (100.0%)
	団体職員	12 (30.8%)	12 (30.8%)	6 (15.4%)	0 (0.0%)	3 (7.7%)	6 (15.4%)	39 (100.0%)
	自由業	3 (18.8%)	5 (31.3%)	2 (12.5%)	1 (6.3%)	4 (25.0%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	37 (24.7%)	35 (23.3%)	15 (10.0%)	7 (4.7%)	41 (27.3%)	15 (10.0%)	150 (100.0%)
	公務員	67 (39.4%)	54 (31.8%)	14 (8.2%)	3 (1.8%)	23 (13.5%)	9 (5.3%)	170 (100.0%)
	家事専業	21 (30.0%)	10 (14.3%)	5 (7.1%)	2 (2.9%)	21 (30.0%)	11 (15.7%)	70 (100.0%)
	学生 (高校生)	88 (49.4%)	35 (19.7%)	3 (1.7%)	3 (1.7%)	43 (24.2%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	44 (41.5%)	24 (22.6%)	9 (8.5%)	1 (0.9%)	23 (21.7%)	5 (4.7%)	106 (100.0%)
	無職	33 (14.3%)	53 (22.9%)	19 (8.2%)	8 (3.5%)	73 (31.6%)	45 (19.5%)	231 (100.0%)
	その他	13 (27.7%)	11 (23.4%)	5 (10.6%)	0 (0.0%)	11 (23.4%)	7 (14.9%)	47 (100.0%)
	無回答	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	ほぼ毎日	32 (36.4%)	20 (22.7%)	8 (9.1%)	0 (0.0%)	22 (25.0%)	6 (6.8%)	88 (100.0%)
	週2～4回程度	61 (25.3%)	67 (27.8%)	17 (7.1%)	6 (2.5%)	58 (24.1%)	32 (13.3%)	241 (100.0%)
	週1回程度	81 (28.9%)	77 (27.5%)	22 (7.9%)	9 (3.2%)	55 (19.6%)	36 (12.9%)	280 (100.0%)
頻度	月1～2回程度	186 (34.8%)	128 (24.0%)	54 (10.1%)	13 (2.4%)	116 (21.7%)	37 (6.9%)	534 (100.0%)
	年1～2回程度	51 (27.6%)	62 (33.5%)	14 (7.6%)	5 (2.7%)	40 (21.6%)	13 (7.0%)	185 (100.0%)
	初めて	41 (46.1%)	11 (12.4%)	2 (2.2%)	0 (0.0%)	26 (29.2%)	9 (10.1%)	89 (100.0%)
	無回答	1 (20.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)
	ほぼ毎日	38 (43.2%)	23 (26.1%)	6 (6.8%)	0 (0.0%)	22 (25.0%)	6 (6.8%)	88 (100.0%)
	週2～4回程度	63 (26.1%)	76 (31.5%)	18 (7.5%)	4 (1.7%)	58 (24.1%)	32 (13.3%)	241 (100.0%)
	週1回程度	62 (22.1%)	90 (32.1%)	33 (11.8%)	20 (7.1%)	55 (19.6%)	36 (12.9%)	280 (100.0%)
	月1～2回程度	157 (29.4%)	181 (33.9%)	65 (12.2%)	15 (2.8%)	116 (21.7%)	37 (6.9%)	534 (100.0%)
	年1～2回程度	50 (27.0%)	69 (37.3%)	14 (7.6%)	10 (5.4%)	40 (21.6%)	13 (7.0%)	185 (100.0%)
	初めて	39 (43.8%)	10 (11.2%)	5 (5.6%)	1 (1.1%)	26 (28.1%)	9 (10.1%)	89 (100.0%)
	無回答	1 (20.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)

⑥図書館の利用方法を学ぶ機会

	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
	410 (28.8%)	449 (31.6%)	141 (9.9%)	51 (3.6%)	239 (16.8%)	132 (9.3%)	1,422 (100.0%)
年齢	110 (50.5%)	49 (22.5%)	7 (3.2%)	4 (1.8%)	41 (18.8%)	7 (3.2%)	218 (100.0%)
	51 (32.5%)	49 (31.2%)	18 (11.5%)	8 (5.1%)	26 (16.6%)	5 (3.2%)	157 (100.0%)
	39 (25.0%)	53 (34.0%)	21 (13.5%)	5 (3.2%)	27 (17.3%)	11 (7.1%)	156 (100.0%)
	71 (29.3%)	82 (33.9%)	27 (11.2%)	12 (5.0%)	39 (16.1%)	11 (4.5%)	242 (100.0%)
	62 (27.9%)	89 (40.1%)	27 (12.2%)	3 (1.4%)	29 (13.1%)	12 (5.4%)	222 (100.0%)
	46 (20.4%)	87 (38.5%)	20 (8.8%)	11 (4.9%)	35 (15.5%)	27 (11.9%)	226 (100.0%)
	22 (14.4%)	33 (21.6%)	20 (13.1%)	5 (3.3%)	33 (21.6%)	40 (26.1%)	153 (100.0%)
	8 (17.8%)	6 (13.3%)	1 (2.2%)	3 (6.7%)	8 (17.8%)	19 (42.2%)	45 (100.0%)
	1 (33.3%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	3 (100.0%)
	322 (28.8%)	348 (31.1%)	113 (10.1%)	42 (3.8%)	183 (16.4%)	110 (9.8%)	1,118 (100.0%)
居住地	52 (26.8%)	74 (38.1%)	21 (10.8%)	8 (4.1%)	26 (13.4%)	13 (6.7%)	194 (100.0%)
	36 (32.7%)	27 (24.5%)	7 (6.4%)	1 (0.9%)	30 (27.3%)	9 (8.2%)	110 (100.0%)
	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)	0 (---)
	---	---	---	---	---	---	---
職業	89 (27.8%)	114 (35.6%)	41 (12.8%)	14 (4.4%)	48 (15.0%)	14 (4.4%)	320 (100.0%)
	21 (29.6%)	21 (29.6%)	9 (12.7%)	0 (0.0%)	12 (16.9%)	8 (11.3%)	71 (100.0%)
	1 (5.6%)	8 (44.4%)	2 (11.1%)	0 (0.0%)	5 (27.8%)	2 (11.1%)	18 (100.0%)
	8 (20.5%)	15 (38.5%)	6 (15.4%)	1 (2.6%)	3 (7.7%)	6 (15.4%)	39 (100.0%)
	5 (31.3%)	6 (37.5%)	2 (12.5%)	1 (6.3%)	1 (6.3%)	1 (6.3%)	16 (100.0%)
	38 (25.3%)	49 (32.7%)	17 (11.3%)	6 (4.0%)	26 (17.3%)	14 (9.3%)	150 (100.0%)
	53 (31.2%)	59 (34.7%)	18 (10.6%)	8 (4.7%)	21 (12.4%)	11 (6.5%)	170 (100.0%)
	13 (18.6%)	27 (38.6%)	4 (5.7%)	1 (1.4%)	13 (18.6%)	12 (17.1%)	70 (100.0%)
	90 (50.6%)	38 (21.3%)	6 (3.4%)	4 (2.2%)	34 (19.1%)	6 (3.4%)	178 (100.0%)
	38 (35.8%)	31 (29.2%)	10 (9.4%)	6 (5.7%)	16 (15.1%)	5 (4.7%)	106 (100.0%)
	42 (18.2%)	65 (28.1%)	22 (9.5%)	10 (4.3%)	49 (21.2%)	43 (18.6%)	231 (100.0%)
	11 (23.4%)	15 (31.9%)	4 (8.5%)	0 (0.0%)	9 (19.1%)	8 (17.0%)	47 (100.0%)
	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	38 (43.2%)	23 (26.1%)	6 (6.8%)	0 (0.0%)	16 (18.2%)	5 (5.7%)	88 (100.0%)
	63 (26.1%)	76 (31.5%)	18 (7.5%)	4 (1.7%)	47 (19.5%)	33 (13.7%)	241 (100.0%)
	頻度	62 (22.1%)	90 (32.1%)	33 (11.8%)	20 (7.1%)	37 (13.2%)	38 (13.6%)
157 (29.4%)		181 (33.9%)	65 (12.2%)	15 (2.8%)	83 (15.5%)	33 (6.2%)	534 (100.0%)
50 (27.0%)		69 (37.3%)	14 (7.6%)	10 (5.4%)	30 (16.2%)	12 (6.5%)	185 (100.0%)
39 (43.8%)		10 (11.2%)	5 (5.6%)	1 (1.1%)	25 (28.1%)	9 (10.1%)	89 (100.0%)
1 (20.0%)		0 (0.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	2 (40.0%)	5 (100.0%)
38 (43.2%)		23 (26.1%)	6 (6.8%)	0 (0.0%)	22 (25.0%)	6 (6.8%)	88 (100.0%)
63 (26.1%)		76 (31.5%)	18 (7.5%)	4 (1.7%)	58 (24.1%)	32 (13.3%)	241 (100.0%)
62 (22.1%)		90 (32.1%)	33 (11.8%)	20 (7.1%)	55 (19.6%)	36 (12.9%)	280 (100.0%)
157 (29.4%)		181 (33.9%)	65 (12.2%)	15 (2.8%)	116 (21.7%)	37 (6.9%)	534 (100.0%)
50 (27.0%)		69 (37.3%)	14 (7.6%)	10 (5.4%)	40 (21.6%)	13 (7.0%)	185 (100.0%)

⑦さまざまなセミナーや相談会で学ぶ機会

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		501 (35.2%)	436 (30.7%)	111 (7.8%)	39 (2.7%)	211 (14.8%)	124 (8.7%)	1,422 (100.0%)
年齢	10代	108 (49.5%)	41 (18.8%)	12 (5.5%)	2 (0.9%)	48 (22.0%)	7 (3.2%)	218 (100.0%)
	20～29歳	56 (35.7%)	45 (28.7%)	20 (12.7%)	7 (4.5%)	24 (15.3%)	5 (3.2%)	157 (100.0%)
	30～39歳	49 (31.4%)	55 (35.3%)	15 (9.6%)	6 (3.8%)	21 (13.5%)	10 (6.4%)	156 (100.0%)
	40～49歳	100 (41.3%)	78 (32.2%)	19 (7.9%)	6 (2.5%)	32 (13.2%)	7 (2.9%)	242 (100.0%)
	50～59歳	81 (36.5%)	84 (37.8%)	18 (8.1%)	2 (0.9%)	22 (9.9%)	15 (6.8%)	222 (100.0%)
	60～69歳	70 (31.0%)	82 (36.3%)	14 (6.2%)	8 (3.5%)	29 (12.8%)	23 (10.2%)	226 (100.0%)
	70～79歳	29 (19.0%)	39 (25.5%)	12 (7.8%)	5 (3.3%)	29 (19.0%)	39 (25.5%)	153 (100.0%)
	80歳以上	6 (13.3%)	11 (24.4%)	1 (2.2%)	3 (6.7%)	6 (13.3%)	18 (40.0%)	45 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	400 (35.8%)	341 (30.5%)	83 (7.4%)	31 (2.8%)	162 (14.5%)	101 (9.0%)	1,118 (100.0%)
	高知県内市町村	60 (30.9%)	70 (36.1%)	21 (10.8%)	5 (2.6%)	22 (11.3%)	16 (8.2%)	194 (100.0%)
	県外	41 (37.3%)	25 (22.7%)	7 (6.4%)	3 (2.7%)	27 (24.5%)	7 (6.4%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	109 (34.1%)	114 (35.6%)	32 (10.0%)	9 (2.8%)	41 (12.8%)	15 (4.7%)	320 (100.0%)
	自営業	25 (35.2%)	14 (19.7%)	11 (15.5%)	3 (4.2%)	10 (14.1%)	8 (11.3%)	71 (100.0%)
	会社役員	1 (5.6%)	9 (50.0%)	1 (5.6%)	0 (0.0%)	5 (27.8%)	2 (11.1%)	18 (100.0%)
	団体職員	13 (33.3%)	16 (41.0%)	3 (7.7%)	0 (0.0%)	2 (5.1%)	5 (12.8%)	39 (100.0%)
	自由業	4 (25.0%)	6 (37.5%)	4 (25.0%)	0 (0.0%)	1 (6.3%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	50 (33.3%)	55 (36.7%)	7 (4.7%)	4 (2.7%)	22 (14.7%)	12 (8.0%)	150 (100.0%)
	公務員	67 (39.4%)	58 (34.1%)	13 (7.6%)	4 (2.4%)	20 (11.8%)	8 (4.7%)	170 (100.0%)
	家事専業	30 (42.9%)	19 (27.1%)	2 (2.9%)	2 (2.9%)	7 (10.0%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	89 (50.0%)	30 (16.9%)	9 (5.1%)	3 (1.7%)	41 (23.0%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	43 (40.6%)	28 (26.4%)	13 (12.3%)	4 (3.8%)	14 (13.2%)	4 (3.8%)	106 (100.0%)
	無職	53 (22.9%)	71 (30.7%)	13 (5.6%)	10 (4.3%)	41 (17.7%)	43 (18.6%)	231 (100.0%)
	その他	15 (31.9%)	15 (31.9%)	3 (6.4%)	0 (0.0%)	6 (12.8%)	8 (17.0%)	47 (100.0%)
	無回答	2 (33.3%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	2 (33.3%)	6 (100.0%)
	ほぼ毎日	36 (40.9%)	23 (26.1%)	8 (9.1%)	0 (0.0%)	15 (17.0%)	6 (6.8%)	88 (100.0%)
	週2～4回程度	79 (32.8%)	74 (30.7%)	10 (4.1%)	4 (1.7%)	46 (19.1%)	28 (11.6%)	241 (100.0%)
	週1回程度	92 (32.9%)	83 (29.6%)	26 (9.3%)	16 (5.7%)	30 (10.7%)	33 (11.8%)	280 (100.0%)
頻度	月1～2回程度	195 (36.5%)	185 (34.6%)	45 (8.4%)	8 (1.5%)	65 (12.2%)	36 (6.7%)	534 (100.0%)
	年1～2回程度	57 (30.8%)	61 (33.0%)	19 (10.3%)	8 (4.3%)	29 (15.7%)	11 (5.9%)	185 (100.0%)
	初めて	40 (44.9%)	10 (11.2%)	3 (3.4%)	2 (2.2%)	26 (29.2%)	8 (9.0%)	89 (100.0%)
	無回答	2 (40.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)

新しいコミュニケーションツールを活用した
⑧ 調べものの相談

	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	
	479	432	104	29	249	129	計 1,422
	(33.7%)	(30.4%)	(7.3%)	(2.0%)	(17.5%)	(9.1%)	(100.0%)
	114	36	11	1	49	7	218
	(52.3%)	(16.5%)	(5.0%)	(0.5%)	(22.5%)	(3.2%)	(100.0%)
	58	47	14	8	25	5	157
	(36.9%)	(29.9%)	(8.9%)	(5.1%)	(15.9%)	(3.2%)	(100.0%)
	56	51	15	2	22	10	156
	(35.9%)	(32.7%)	(9.6%)	(1.3%)	(14.1%)	(6.4%)	(100.0%)
	99	76	12	7	38	10	242
	(40.9%)	(31.4%)	(5.0%)	(2.9%)	(15.7%)	(4.1%)	(100.0%)
	72	85	23	2	28	12	222
	(32.4%)	(38.3%)	(10.4%)	(0.9%)	(12.6%)	(5.4%)	(100.0%)
	54	84	17	3	41	27	226
	(23.9%)	(37.2%)	(7.5%)	(1.3%)	(18.1%)	(11.9%)	(100.0%)
	21	40	12	3	38	39	153
	(13.7%)	(26.1%)	(7.8%)	(2.0%)	(24.8%)	(25.5%)	(100.0%)
	3	12	0	3	8	19	45
	(6.7%)	(26.7%)	(0.0%)	(6.7%)	(17.8%)	(42.2%)	(100.0%)
	2	1	0	0	0	0	3
	(66.7%)	(33.3%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(100.0%)
	368	341	81	25	195	108	1,118
	(32.9%)	(30.5%)	(7.2%)	(2.2%)	(17.4%)	(9.7%)	(100.0%)
	71	66	17	3	24	13	194
	(36.6%)	(34.0%)	(8.8%)	(1.5%)	(12.4%)	(6.7%)	(100.0%)
	40	25	6	1	30	8	110
	(36.4%)	(22.7%)	(5.5%)	(0.9%)	(27.3%)	(7.3%)	(100.0%)
	0	0	0	0	0	0	0
	---	---	---	---	---	---	---
	111	108	34	8	44	15	320
	(34.7%)	(33.8%)	(10.6%)	(2.5%)	(13.8%)	(4.7%)	(100.0%)
	24	23	4	1	11	8	71
	(33.8%)	(32.4%)	(5.6%)	(1.4%)	(15.5%)	(11.3%)	(100.0%)
	1	10	0	0	5	2	18
	(5.6%)	(55.6%)	(0.0%)	(0.0%)	(27.8%)	(11.1%)	(100.0%)
	10	14	5	0	5	5	39
	(25.6%)	(35.9%)	(12.8%)	(0.0%)	(12.8%)	(12.8%)	(100.0%)
	6	7	2	0	0	1	16
	(37.5%)	(43.8%)	(12.5%)	(0.0%)	(0.0%)	(6.3%)	(100.0%)
	49	46	8	4	28	15	150
	(32.7%)	(30.7%)	(5.3%)	(2.7%)	(18.7%)	(10.0%)	(100.0%)
	63	59	12	3	22	11	170
	(37.1%)	(34.7%)	(7.1%)	(1.8%)	(12.9%)	(6.5%)	(100.0%)
	20	23	2	1	14	10	70
	(28.6%)	(32.9%)	(2.9%)	(1.4%)	(20.0%)	(14.3%)	(100.0%)
	92	28	9	2	41	6	178
	(51.7%)	(15.7%)	(5.1%)	(1.1%)	(23.0%)	(3.4%)	(100.0%)
	49	25	10	4	14	4	106
	(46.2%)	(23.6%)	(9.4%)	(3.8%)	(13.2%)	(3.8%)	(100.0%)
	39	73	15	6	55	43	231
	(16.9%)	(31.6%)	(6.5%)	(2.6%)	(23.8%)	(18.6%)	(100.0%)
	13	16	3	0	8	7	47
	(27.7%)	(34.0%)	(6.4%)	(0.0%)	(17.0%)	(14.9%)	(100.0%)
	2	0	0	0	2	2	6
	(33.3%)	(0.0%)	(0.0%)	(0.0%)	(33.3%)	(33.3%)	(100.0%)
	35	24	7	0	17	5	88
	(39.8%)	(27.3%)	(8.0%)	(0.0%)	(19.3%)	(5.7%)	(100.0%)
	78	65	16	3	48	31	241
	(32.4%)	(27.0%)	(6.6%)	(1.2%)	(19.9%)	(12.9%)	(100.0%)
	86	89	21	11	39	34	280
	(30.7%)	(31.8%)	(7.5%)	(3.9%)	(13.9%)	(12.1%)	(100.0%)
	187	173	45	7	85	37	534
	(35.0%)	(32.4%)	(8.4%)	(1.3%)	(15.9%)	(6.9%)	(100.0%)
	52	67	14	6	34	12	185
	(28.1%)	(36.2%)	(7.6%)	(3.2%)	(18.4%)	(6.5%)	(100.0%)
	39	14	1	1	26	8	89
	(43.8%)	(15.7%)	(1.1%)	(1.1%)	(29.2%)	(9.0%)	(100.0%)
	2	0	0	1	0	2	5
	(40.0%)	(0.0%)	(0.0%)	(20.0%)	(0.0%)	(40.0%)	(100.0%)

⑨調べものに対応する職員の専門性の向上

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
全体		580 (40.8%)	439 (30.9%)	61 (4.3%)	19 (1.3%)	203 (14.3%)	120 (8.4%)	1,422 (100.0%)
年齢	10代	123 (56.4%)	43 (19.7%)	5 (2.3%)	1 (0.5%)	39 (17.9%)	7 (3.2%)	218 (100.0%)
	20～29歳	66 (42.0%)	45 (28.7%)	10 (6.4%)	4 (2.5%)	27 (17.2%)	5 (3.2%)	157 (100.0%)
	30～39歳	65 (41.7%)	48 (30.8%)	9 (5.8%)	3 (1.9%)	21 (13.5%)	10 (6.4%)	156 (100.0%)
	40～49歳	112 (46.3%)	79 (32.6%)	9 (3.7%)	1 (0.4%)	32 (13.2%)	9 (3.7%)	242 (100.0%)
	50～59歳	80 (36.0%)	89 (40.1%)	13 (5.9%)	2 (0.9%)	27 (12.2%)	11 (5.0%)	222 (100.0%)
	60～69歳	78 (34.5%)	84 (37.2%)	12 (5.3%)	4 (1.8%)	25 (11.1%)	23 (10.2%)	226 (100.0%)
	70～79歳	46 (30.1%)	42 (27.5%)	3 (2.0%)	1 (0.7%)	25 (16.3%)	36 (23.5%)	153 (100.0%)
	80歳以上	8 (17.8%)	8 (17.8%)	0 (0.0%)	3 (6.7%)	7 (15.6%)	19 (42.2%)	45 (100.0%)
	無回答	2 (66.7%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (100.0%)
居住地	高知市	467 (41.8%)	339 (30.3%)	48 (4.3%)	15 (1.3%)	151 (13.5%)	98 (8.8%)	1,118 (100.0%)
	高知県内市町村	66 (34.0%)	77 (39.7%)	11 (5.7%)	3 (1.5%)	24 (12.4%)	13 (6.7%)	194 (100.0%)
	県外	47 (42.7%)	23 (20.9%)	2 (1.8%)	1 (0.9%)	28 (25.5%)	9 (8.2%)	110 (100.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	128 (40.0%)	101 (31.6%)	24 (7.5%)	6 (1.9%)	46 (14.4%)	15 (4.7%)	320 (100.0%)
	自営業	28 (39.4%)	20 (28.2%)	3 (4.2%)	1 (1.4%)	10 (14.1%)	9 (12.7%)	71 (100.0%)
	会社役員	4 (22.2%)	8 (44.4%)	0 (0.0%)	0 (0.0%)	4 (22.2%)	2 (11.1%)	18 (100.0%)
	団体職員	14 (35.9%)	15 (38.5%)	3 (7.7%)	0 (0.0%)	3 (7.7%)	4 (10.3%)	39 (100.0%)
	自由業	9 (56.3%)	5 (31.3%)	1 (6.3%)	0 (0.0%)	0 (0.0%)	1 (6.3%)	16 (100.0%)
	パート・アルバイト	56 (37.3%)	51 (34.0%)	5 (3.3%)	2 (1.3%)	24 (16.0%)	12 (8.0%)	150 (100.0%)
	公務員	74 (43.5%)	65 (38.2%)	6 (3.5%)	1 (0.6%)	15 (8.8%)	9 (5.3%)	170 (100.0%)
	家事専業	24 (34.3%)	24 (34.3%)	1 (1.4%)	1 (1.4%)	10 (14.3%)	10 (14.3%)	70 (100.0%)
	学生 (高校生)	96 (53.9%)	36 (20.2%)	5 (2.8%)	2 (1.1%)	33 (18.5%)	6 (3.4%)	178 (100.0%)
	学生 (大学・専門学校生)	58 (54.7%)	23 (21.7%)	5 (4.7%)	2 (1.9%)	14 (13.2%)	4 (3.8%)	106 (100.0%)
	無職	70 (30.3%)	75 (32.5%)	6 (2.6%)	4 (1.7%)	37 (16.0%)	39 (16.9%)	231 (100.0%)
	その他	17 (36.2%)	16 (34.0%)	2 (4.3%)	0 (0.0%)	5 (10.6%)	7 (14.9%)	47 (100.0%)
	無回答	2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (33.3%)	2 (33.3%)	6 (100.0%)
	無回答	2 (40.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)
頻度	ほぼ毎日	53 (60.2%)	17 (19.3%)	1 (1.1%)	1 (1.1%)	12 (13.6%)	4 (4.5%)	88 (100.0%)
	週2～4回程度	101 (41.9%)	71 (29.5%)	7 (2.9%)	2 (0.8%)	33 (13.7%)	27 (11.2%)	241 (100.0%)
	週1回程度	110 (39.3%)	80 (28.6%)	12 (4.3%)	8 (2.9%)	36 (12.9%)	34 (12.1%)	280 (100.0%)
	月1～2回程度	210 (39.3%)	191 (35.8%)	32 (6.0%)	2 (0.4%)	66 (12.4%)	33 (6.2%)	534 (100.0%)
	年1～2回程度	63 (34.1%)	71 (38.4%)	7 (3.8%)	4 (2.2%)	30 (16.2%)	10 (5.4%)	185 (100.0%)
	初めて	41 (46.1%)	9 (10.1%)	2 (2.2%)	1 (1.1%)	26 (29.2%)	10 (11.2%)	89 (100.0%)
	無回答	2 (40.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	5 (100.0%)

Ⅲ-6 オーテピア高知図書館以外に利用する図書館

【問11】オーテピア高知図書館以外に利用する図書館があれば教えてください。（複数回答）

		用 オ し て い ピ ア な し か 利	旭	潮 江	長 浜	江 ノ 口	下 知	春 野	三 里	鴨 田	初 月	一 宮	高 須
全体		406 (28.6%)	113 (7.9%)	157 (11.0%)	33 (2.3%)	151 (10.6%)	89 (6.3%)	87 (6.1%)	13 (0.9%)	52 (3.7%)	50 (3.5%)	34 (2.4%)	37 (2.6%)
年齢	10代	65 (29.8%)	5 (2.3%)	16 (7.3%)	5 (2.3%)	11 (5.0%)	3 (1.4%)	16 (7.3%)	0 (0.0%)	5 (2.3%)	4 (1.8%)	1 (0.5%)	3 (1.4%)
	20～29歳	58 (36.9%)	7 (4.5%)	9 (5.7%)	4 (2.5%)	4 (2.5%)	4 (2.5%)	5 (3.2%)	3 (1.9%)	1 (0.6%)	1 (0.6%)	1 (0.6%)	1 (0.6%)
	30～39歳	53 (34.0%)	15 (9.6%)	10 (6.4%)	3 (1.9%)	14 (9.0%)	7 (4.5%)	8 (5.1%)	1 (0.6%)	7 (4.5%)	9 (5.8%)	5 (3.2%)	4 (2.6%)
	40～49歳	59 (24.4%)	27 (11.2%)	23 (9.5%)	4 (1.7%)	31 (12.8%)	16 (6.6%)	14 (5.8%)	4 (1.7%)	15 (6.2%)	10 (4.1%)	11 (4.5%)	8 (3.3%)
	50～59歳	66 (29.7%)	21 (9.5%)	31 (14.0%)	7 (3.2%)	23 (10.4%)	17 (7.7%)	17 (7.7%)	3 (1.4%)	8 (3.6%)	11 (5.0%)	8 (3.6%)	7 (3.2%)
	60～69歳	61 (27.0%)	19 (8.4%)	36 (15.9%)	3 (1.3%)	33 (14.6%)	20 (8.8%)	15 (6.6%)	1 (0.4%)	10 (4.4%)	10 (4.4%)	4 (1.8%)	7 (3.1%)
	70～79歳	30 (19.6%)	15 (9.8%)	24 (15.7%)	6 (3.9%)	29 (19.0%)	19 (12.4%)	9 (5.9%)	0 (0.0%)	6 (3.9%)	4 (2.6%)	4 (2.6%)	5 (3.3%)
	80歳以上	13 (28.9%)	4 (8.9%)	8 (17.8%)	1 (2.2%)	5 (11.1%)	3 (6.7%)	3 (6.7%)	1 (2.2%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (4.4%)
	無回答	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)
居住地	高知市	349 (31.2%)	105 (9.4%)	149 (13.3%)	33 (3.0%)	145 (13.0%)	86 (7.7%)	81 (7.2%)	11 (1.0%)	50 (4.5%)	48 (4.3%)	33 (3.0%)	35 (3.1%)
	高知県内市町村	37 (19.1%)	6 (3.1%)	7 (3.6%)	0 (0.0%)	5 (2.6%)	3 (1.5%)	6 (3.1%)	1 (0.5%)	1 (0.5%)	1 (0.5%)	1 (0.5%)	2 (1.0%)
	県外	20 (18.2%)	2 (1.8%)	1 (0.9%)	0 (0.0%)	1 (0.9%)	0 (0.0%)	0 (0.0%)	1 (0.9%)	1 (0.9%)	1 (0.9%)	0 (0.0%)	0 (0.0%)
	無回答	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---
職業	会社員	115 (35.9%)	20 (6.3%)	32 (10.0%)	9 (2.8%)	27 (8.4%)	21 (6.6%)	25 (7.8%)	4 (1.3%)	17 (5.3%)	14 (4.4%)	13 (4.1%)	9 (2.8%)
	自営業	22 (31.0%)	3 (4.2%)	11 (15.5%)	2 (2.8%)	9 (12.7%)	3 (4.2%)	3 (4.2%)	0 (0.0%)	1 (1.4%)	1 (1.4%)	0 (0.0%)	2 (2.8%)
	会社役員	7 (38.9%)	2 (11.1%)	4 (22.2%)	0 (0.0%)	2 (11.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
	団体職員	4 (10.3%)	5 (12.8%)	2 (5.1%)	1 (2.6%)	8 (20.5%)	3 (7.7%)	1 (2.6%)	0 (0.0%)	2 (5.1%)	2 (5.1%)	0 (0.0%)	0 (0.0%)
	自由業	7 (43.8%)	2 (12.5%)	3 (18.8%)	0 (0.0%)	5 (31.3%)	2 (12.5%)	1 (6.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (6.3%)
	パート・アルバイト	31 (20.7%)	23 (15.3%)	18 (12.0%)	3 (2.0%)	16 (10.7%)	12 (8.0%)	8 (5.3%)	2 (1.3%)	6 (4.0%)	10 (6.7%)	6 (4.0%)	5 (3.3%)
	公務員	55 (32.4%)	20 (11.8%)	18 (10.6%)	4 (2.4%)	20 (11.8%)	10 (5.9%)	7 (4.1%)	1 (0.6%)	7 (4.1%)	6 (3.5%)	6 (3.5%)	6 (3.5%)
	家事専業	16 (22.9%)	11 (15.7%)	10 (14.3%)	1 (1.4%)	11 (15.7%)	7 (10.0%)	6 (8.6%)	0 (0.0%)	5 (7.1%)	5 (7.1%)	2 (2.9%)	1 (1.4%)
	学生 (高校生)	51 (28.7%)	6 (3.4%)	11 (6.2%)	4 (2.2%)	9 (5.1%)	3 (1.7%)	13 (7.3%)	0 (0.0%)	3 (1.7%)	4 (2.2%)	1 (0.6%)	3 (1.7%)
	学生 (大学・専門学校生)	24 (22.6%)	0 (0.0%)	9 (8.5%)	2 (1.9%)	3 (2.8%)	1 (0.9%)	5 (4.7%)	1 (0.9%)	3 (2.8%)	0 (0.0%)	0 (0.0%)	1 (0.9%)
	無職	60 (26.0%)	16 (6.9%)	36 (15.6%)	5 (2.2%)	39 (16.9%)	26 (11.3%)	15 (6.5%)	3 (1.3%)	6 (2.6%)	6 (2.6%)	6 (2.6%)	8 (3.5%)
	その他	13 (27.7%)	5 (10.6%)	2 (4.3%)	1 (2.1%)	2 (4.3%)	1 (2.1%)	3 (6.4%)	2 (4.3%)	2 (4.3%)	2 (4.3%)	0 (0.0%)	1 (2.1%)
	無回答	1 (16.7%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
頻度	ほぼ毎日	32 (36.4%)	6 (6.8%)	9 (10.2%)	2 (2.3%)	14 (15.9%)	4 (4.5%)	7 (8.0%)	1 (1.1%)	2 (2.3%)	3 (3.4%)	2 (2.3%)	1 (1.1%)
	週2～4回程度	80 (33.2%)	15 (6.2%)	40 (16.6%)	3 (1.2%)	33 (13.7%)	18 (7.5%)	14 (5.8%)	2 (0.8%)	2 (0.8%)	5 (2.1%)	6 (2.5%)	3 (1.2%)
	週1回程度	78 (27.9%)	26 (9.3%)	39 (13.9%)	8 (2.9%)	40 (14.3%)	26 (9.3%)	28 (10.0%)	5 (1.8%)	13 (4.6%)	7 (2.5%)	4 (1.4%)	14 (5.0%)
	月1～2回程度	148 (27.7%)	55 (10.3%)	58 (10.9%)	14 (2.6%)	58 (10.9%)	35 (6.6%)	25 (4.7%)	4 (0.7%)	28 (5.2%)	31 (5.8%)	17 (3.2%)	13 (2.4%)
	年1～2回程度	47 (25.4%)	10 (5.4%)	8 (4.3%)	5 (2.7%)	4 (2.2%)	5 (2.7%)	10 (5.4%)	1 (0.5%)	5 (2.7%)	2 (1.1%)	4 (2.2%)	5 (2.7%)
	初めて	19 (21.3%)	0 (0.0%)	2 (2.2%)	1 (1.1%)	0 (0.0%)	0 (0.0%)	2 (2.2%)	0 (0.0%)	1 (1.1%)	1 (1.1%)	1 (1.1%)	0 (0.0%)
	無回答	2 (40.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	2 (40.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	1 (20.0%)

介 良	朝 倉	秦	五 台 山	大 津	布 師 田	御 量 瀬	浦 戸	鏡	土 佐 山	高 知 市 以 外 の 県 内	大 学 図 書 館	学 校 の 図 書 館	そ の 他	無 回 答	計
17	52	42	11	24	7	0	1	8	4	184	103	92	25	147	1,422
(1.2%)	(3.7%)	(3.0%)	(0.8%)	(1.7%)	(0.5%)	(0.0%)	(0.1%)	(0.6%)	(0.3%)	(12.9%)	(7.2%)	(6.5%)	(1.8%)	(10.3%)	---
2	6	4	2	1	0	0	0	1	2	34	15	55	5	24	218
(0.9%)	(2.8%)	(1.8%)	(0.9%)	(0.5%)	(0.0%)	(0.0%)	(0.0%)	(0.5%)	(0.9%)	(15.6%)	(6.9%)	(25.2%)	(2.3%)	(11.0%)	---
1	7	2	1	2	0	0	0	2	2	22	43	3	3	10	157
(0.6%)	(4.5%)	(1.3%)	(0.6%)	(1.3%)	(0.0%)	(0.0%)	(0.0%)	(1.3%)	(1.3%)	(14.0%)	(27.4%)	(1.9%)	(1.9%)	(6.4%)	---
1	10	2	0	5	1	0	0	0	0	23	6	6	2	14	156
(0.6%)	(6.4%)	(1.3%)	(0.0%)	(3.2%)	(0.6%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(14.7%)	(3.8%)	(3.8%)	(1.3%)	(9.0%)	---
5	12	14	3	8	3	0	0	2	0	37	10	15	4	21	242
(2.1%)	(5.0%)	(5.8%)	(1.2%)	(3.3%)	(1.2%)	(0.0%)	(0.0%)	(0.8%)	(0.0%)	(15.3%)	(4.1%)	(6.2%)	(1.7%)	(8.7%)	---
2	6	4	1	3	1	0	1	3	0	25	10	6	6	20	222
(0.9%)	(2.7%)	(1.8%)	(0.5%)	(1.4%)	(0.5%)	(0.0%)	(0.5%)	(1.4%)	(0.0%)	(11.3%)	(4.5%)	(2.7%)	(2.7%)	(9.0%)	---
5	8	6	3	5	1	0	0	0	0	30	12	5	3	21	226
(2.2%)	(3.5%)	(2.7%)	(1.3%)	(2.2%)	(0.4%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(13.3%)	(5.3%)	(2.2%)	(1.3%)	(9.3%)	---
1	3	7	1	0	1	0	0	0	0	10	3	0	2	27	153
(0.7%)	(2.0%)	(4.6%)	(0.7%)	(0.0%)	(0.7%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(6.5%)	(2.0%)	(0.0%)	(1.3%)	(17.6%)	---
0	0	2	0	0	0	0	0	0	0	2	4	2	0	10	45
(0.0%)	(0.0%)	(4.4%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(4.4%)	(8.9%)	(4.4%)	(0.0%)	(22.2%)	---
0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	3
(0.0%)	(0.0%)	(33.3%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(33.3%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	---
14	48	42	8	21	6	0	1	6	1	46	64	61	10	108	1,118
(1.3%)	(4.3%)	(3.8%)	(0.7%)	(1.9%)	(0.5%)	(0.0%)	(0.1%)	(0.5%)	(0.1%)	(4.1%)	(5.7%)	(5.5%)	(0.9%)	(9.7%)	---
2	1	0	3	3	1	0	0	1	2	111	18	21	2	13	194
(1.0%)	(0.5%)	(0.0%)	(1.5%)	(1.5%)	(0.5%)	(0.0%)	(0.0%)	(0.5%)	(1.0%)	(57.2%)	(9.3%)	(10.8%)	(1.0%)	(6.7%)	---
1	3	0	0	0	0	0	0	1	1	27	21	10	13	26	110
(0.9%)	(2.7%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.9%)	(0.9%)	(24.5%)	(19.1%)	(9.1%)	(11.8%)	(23.6%)	---
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---
1	12	6	3	8	1	0	1	3	0	41	14	11	4	25	320
(0.3%)	(3.8%)	(1.9%)	(0.9%)	(2.5%)	(0.3%)	(0.0%)	(0.3%)	(0.9%)	(0.0%)	(12.8%)	(4.4%)	(3.4%)	(1.3%)	(7.8%)	---
0	2	1	1	1	0	0	0	0	0	6	2	1	2	13	71
(0.0%)	(2.8%)	(1.4%)	(1.4%)	(1.4%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(8.5%)	(2.8%)	(1.4%)	(2.8%)	(18.3%)	---
0	2	2	0	0	0	0	0	0	0	1	1	1	0	3	18
(0.0%)	(11.1%)	(11.1%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(5.6%)	(5.6%)	(5.6%)	(0.0%)	(16.7%)	---
0	3	1	0	1	0	0	0	1	0	7	5	2	2	3	39
(0.0%)	(7.7%)	(2.6%)	(0.0%)	(2.6%)	(0.0%)	(0.0%)	(0.0%)	(2.6%)	(0.0%)	(17.9%)	(12.8%)	(5.1%)	(5.1%)	(7.7%)	---
0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	16
(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(31.3%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	---
2	3	2	1	3	2	0	0	2	1	22	6	7	3	10	150
(1.3%)	(2.0%)	(1.3%)	(0.7%)	(2.0%)	(1.3%)	(0.0%)	(0.0%)	(1.3%)	(0.7%)	(14.7%)	(4.0%)	(4.7%)	(2.0%)	(6.7%)	---
7	6	3	2	7	1	0	0	0	0	26	14	8	0	11	170
(4.1%)	(3.5%)	(1.8%)	(1.2%)	(4.1%)	(0.6%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(15.3%)	(8.2%)	(4.7%)	(0.0%)	(6.5%)	---
1	3	9	0	0	1	0	0	0	0	9	3	2	1	8	70
(1.4%)	(4.3%)	(12.9%)	(0.0%)	(0.0%)	(1.4%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(12.9%)	(4.3%)	(2.9%)	(1.4%)	(11.4%)	---
2	5	4	2	0	0	0	0	1	2	30	3	49	5	20	178
(1.1%)	(2.8%)	(2.2%)	(1.1%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.6%)	(1.1%)	(16.9%)	(1.7%)	(27.5%)	(2.8%)	(11.2%)	---
1	7	1	0	1	0	0	0	1	1	17	45	6	3	6	106
(0.9%)	(6.6%)	(0.9%)	(0.0%)	(0.9%)	(0.0%)	(0.0%)	(0.0%)	(0.9%)	(0.9%)	(16.0%)	(42.5%)	(5.7%)	(2.8%)	(5.7%)	---
3	6	11	2	2	1	0	0	0	0	16	7	2	4	35	231
(1.3%)	(2.6%)	(4.8%)	(0.9%)	(0.9%)	(0.4%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(6.9%)	(3.0%)	(0.9%)	(1.7%)	(15.2%)	---
0	3	2	0	0	1	0	0	0	0	4	3	3	1	10	47
(0.0%)	(6.4%)	(4.3%)	(0.0%)	(0.0%)	(2.1%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(8.5%)	(6.4%)	(6.4%)	(2.1%)	(21.3%)	---
0	0	0	0	1	0	0	0	0	0	0	0	0	0	3	6
(0.0%)	(0.0%)	(0.0%)	(0.0%)	(16.7%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(50.0%)	---
0	0	1	0	0	1	0	0	0	1	6	8	8	2	11	88
(0.0%)	(0.0%)	(1.1%)	(0.0%)	(0.0%)	(1.1%)	(0.0%)	(0.0%)	(0.0%)	(1.1%)	(6.8%)	(9.1%)	(9.1%)	(2.3%)	(12.5%)	---
3	5	7	0	2	0	0	1	1	1	17	20	16	2	26	241
(1.2%)	(2.1%)	(2.9%)	(0.0%)	(0.8%)	(0.0%)	(0.0%)	(0.4%)	(0.4%)	(0.4%)	(7.1%)	(8.3%)	(6.6%)	(0.8%)	(10.8%)	---
5	11	14	3	9	3	0	0	3	0	30	16	12	2	28	280
(1.8%)	(3.9%)	(5.0%)	(1.1%)	(3.2%)	(1.1%)	(0.0%)	(0.0%)	(1.1%)	(0.0%)	(10.7%)	(5.7%)	(4.3%)	(0.7%)	(10.0%)	---
6	26	18	6	11	3	0	0	2	0	70	28	27	6	41	534
(1.1%)	(4.9%)	(3.4%)	(1.1%)	(2.1%)	(0.6%)	(0.0%)	(0.0%)	(0.4%)	(0.0%)	(13.1%)	(5.2%)	(5.1%)	(1.1%)	(7.7%)	---
3	9	2	2	2	0	0	0	1	2	44	22	21	1	13	185
(1.6%)	(4.9%)	(1.1%)	(1.1%)	(1.1%)	(0.0%)	(0.0%)	(0.0%)	(0.5%)	(1.1%)	(23.8%)	(11.9%)	(11.4%)	(0.5%)	(7.0%)	---
0	0	0	0	0	0	0	0	1	0	16	8	8	11	27	89
(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(1.1%)	(0.0%)	(18.0%)	(9.0%)	(9.0%)	(12.4%)	(30.3%)	---
0	1	0	0	0	0	0	0	0	0	1	1	0	1	1	5
(0.0%)	(20.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(20.0%)	(20.0%)	(0.0%)	(20.0%)	(20.0%)	---